



2021-2022

**SAN FRANCISCO DEPARTMENT OF PUBLIC HEALTH
HIV HEALTH SERVICES
SERVICE SUMMARY SHEETS**



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CORE SERVICES

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SUPPORT SERVICES

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ACKNOWLEDGEMENTS

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SERVICE CATEGORY PRIORITIZATION & PAGE NUMBERS			
2021	HRSA SERVICE CATEGORY	RWPA	PAGE
	CORE SERVICES		
1	Mental Health Services	YES	20
2	Primary Medical Care	YES	22
3	Centers of Excellence	YES	24
4	Medical Case Management	YES	26
5	Dental / Oral Health Care	YES	28
6	Outpatient Substance Use	COE	
7	Pharmaceuticals	NO	
8	Home Health Care	YES	30
9	Hospice Services	YES	32
11	Home & Community-Based Health Services (ACMP)	YES	34
10	Early Intervention Services (Therapeutic Monitoring)	GF ONLY	36
	SUPPORT SERVICES		
1	Housing: Emergency Housing	YES	42
2	Housing: Transitional Housing	YES	44
3	Emergency Financial Assistance	YES	46
4	Food / Delivered Meals	YES	48
5	Psychosocial Support	YES	50
6	Residential Mental Health	YES	52
7	Housing: Residential Programs & Subsidies	GF ONLY	54
8	Other Services (Legal)	YES	56
9	Non-Medical Case Management	YES	58
10	Transportation	MARIN	
11	Facility-Based Health Care	YES	60
12	Outreach	YES	62
13	Residential Substance Abuse/Non-Medical Detox	NO	
14	Medical Detox	NO	
15	Rehabilitation	NO	

BUDGET INFORMATION

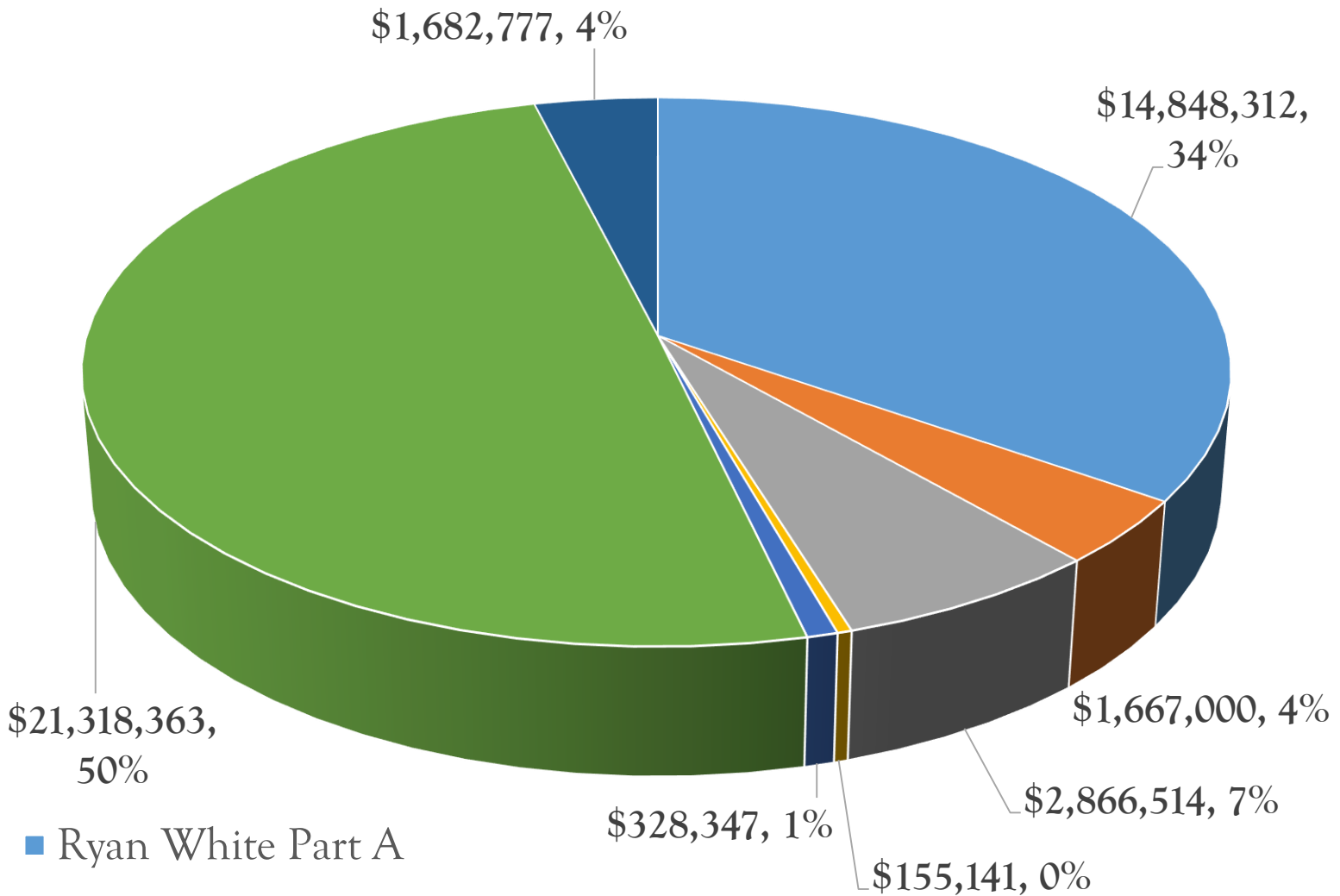
*Ryan White Part A, Part
A EHE, Part B & San
Francisco General Fund
allocations and
expenditures by service
category*

2020-2021



HIV HEALTH SERVICES 2021-22 FUNDING SUMMARY

TOTAL FUNDING: \$42,277,744



■ Ryan White Part A

■ Ryan White Part A Ending the HIV Epidemic

■ Ryan White Part B

■ Ryan White Part B Supplemental

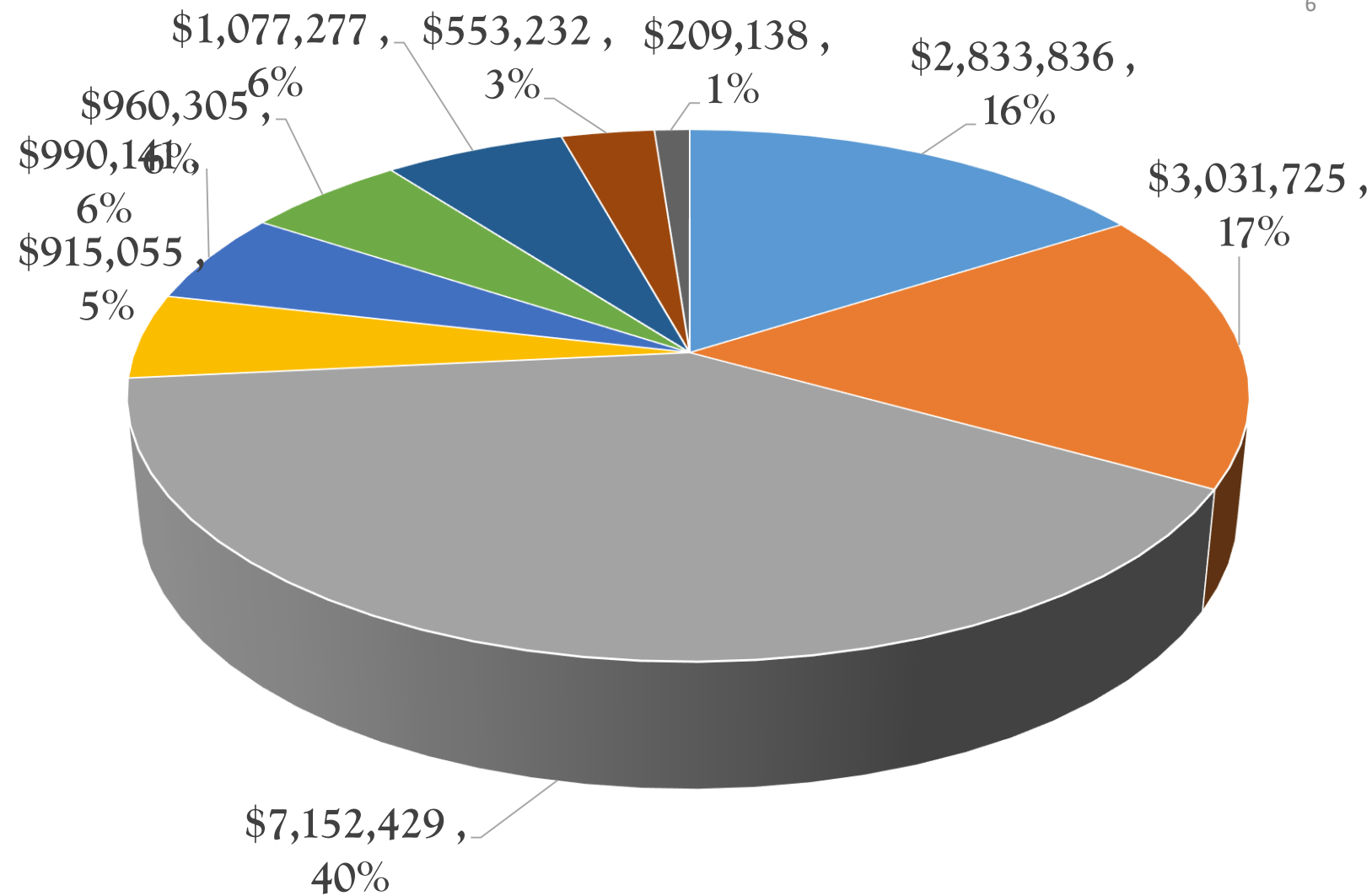
■ Ryan White Part C

■ San Francisco General Fund

■ San Francisco General Fund Getting to Zero

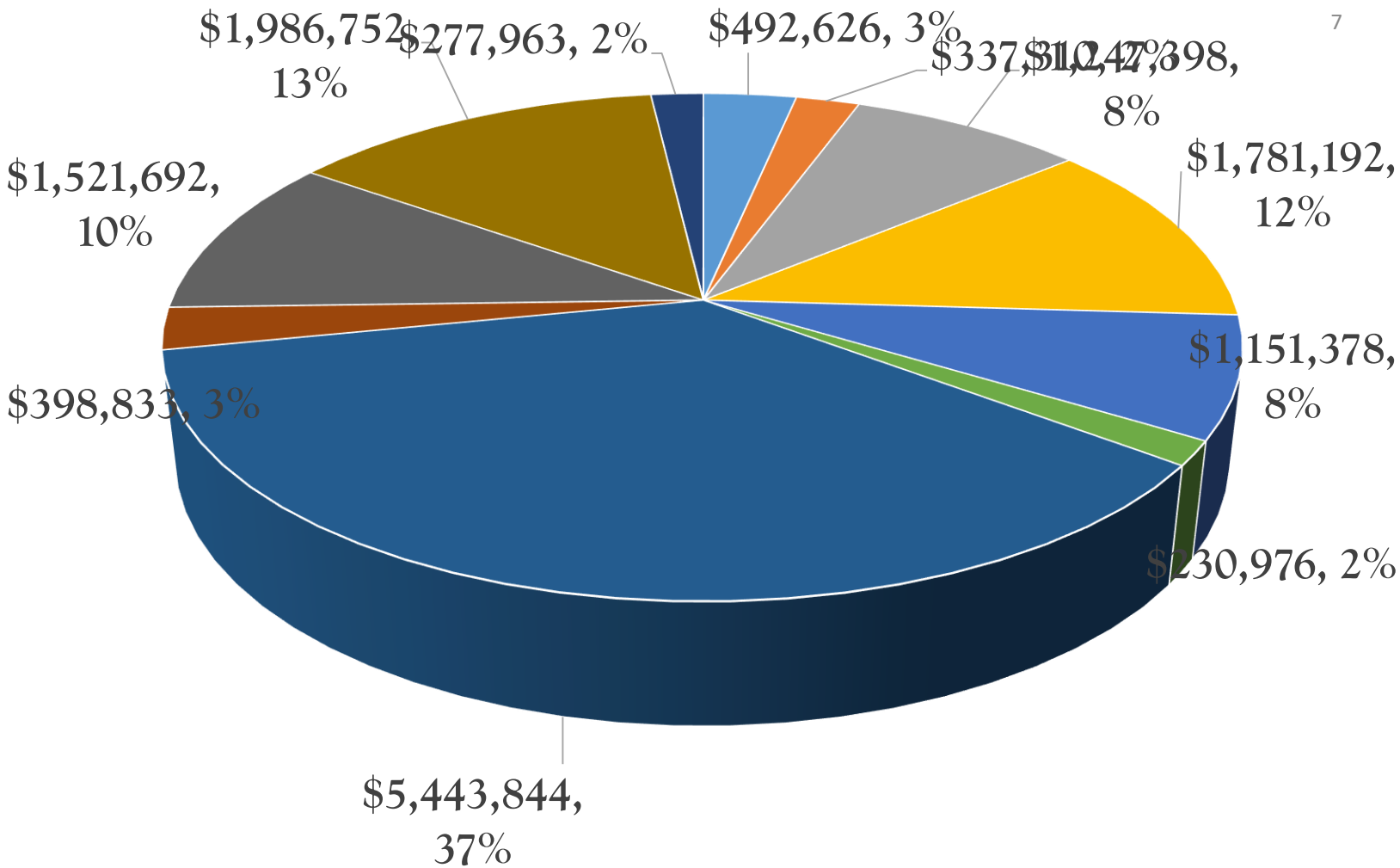
CORE SERVICES – 2021-22 EXPENDITURES

6



- 1. Mental Health
- 2. Primary Medical Care
- 3. Centers of Excellence
- 4. Medical Case Management
- 5. Dental/Oral Health
- 8. Home Health Care
- 9. Hospice Services
- 10. Therapeutic Monitoring
- 11. Home & Comm-Based Health Services

SUPPORT SERVICES – 2021-22 EXPENDITURES



- 1. Emergency Housing
- 2. Transitional Housing
- 3. Emergency Financial Assistance
- 4. Food/Delivered Meals
- 5. Psychosocial Support
- 6. Residential Mental Health
- 7. Rental Subsidies
- 8. Other Services (Legal)
- 9. Non-Medical Case Management
- 11. Facility-Based Care
- 12. Outreach

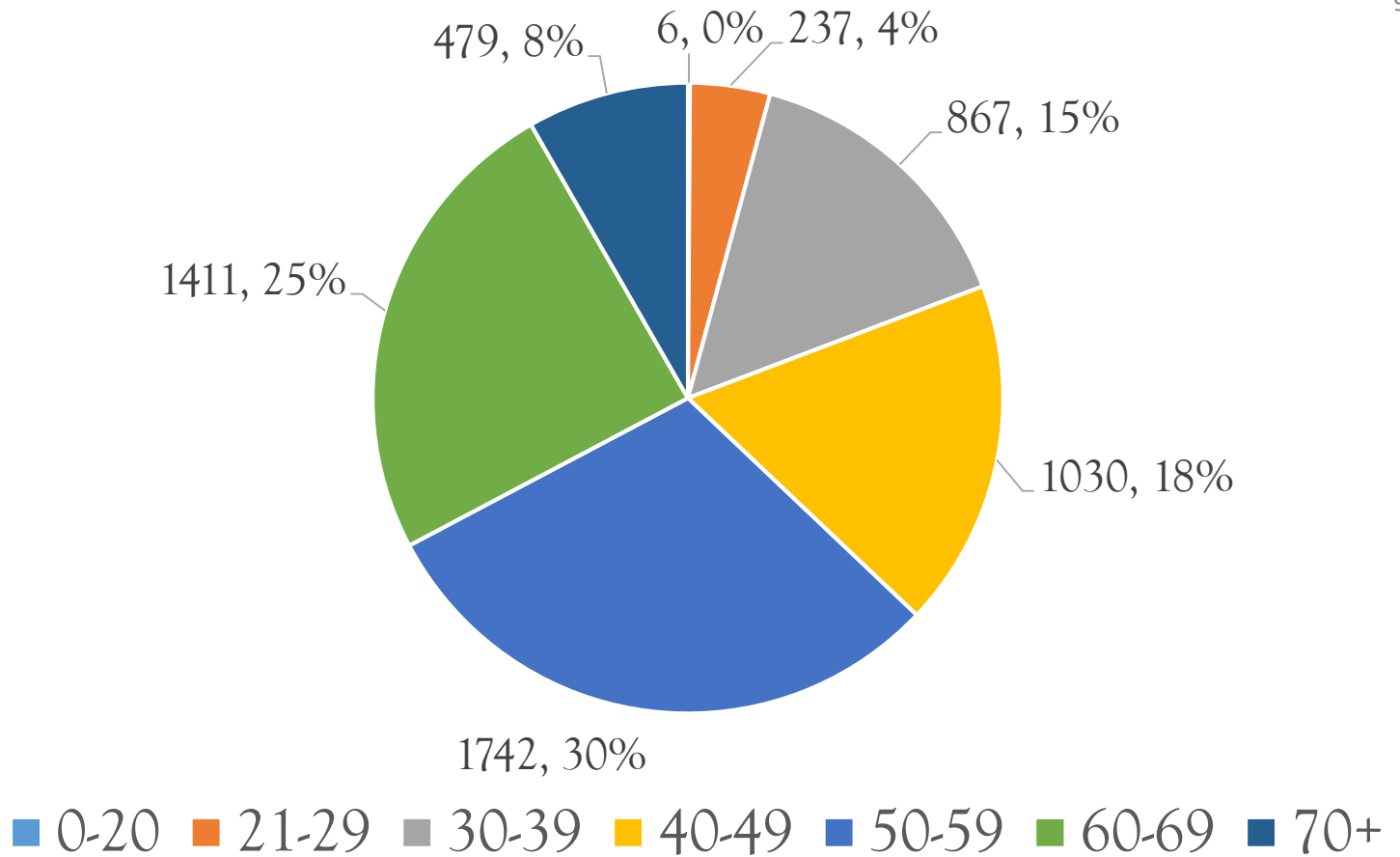
DEMOGRAPHIC INFORMATION

*Demographic information
including age, poverty
level, insurance status,
gender, and race/ethnicity.
Viral Suppression included
when available*

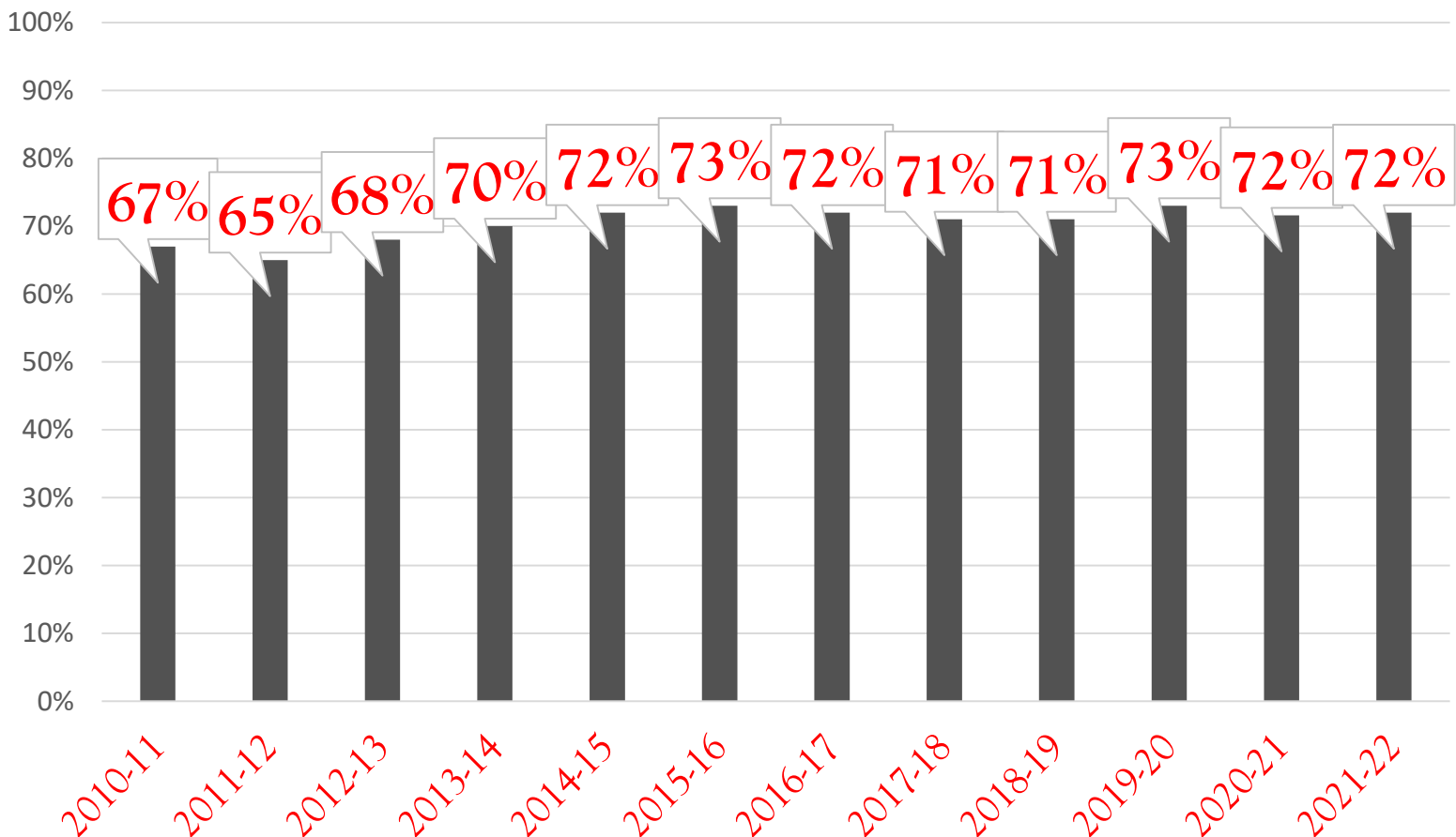
2021-2022



ALL HHS – 2021-22 – AGE

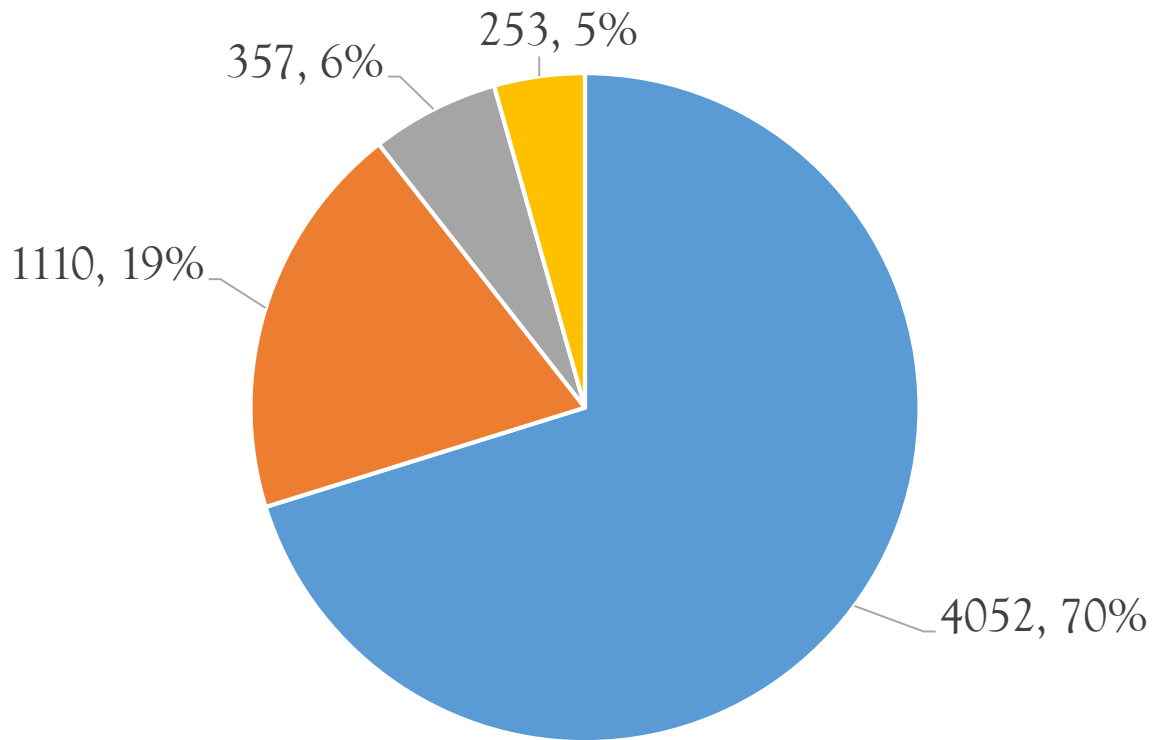


% OF CLIENTS OVER 45 YEARS OF AGE



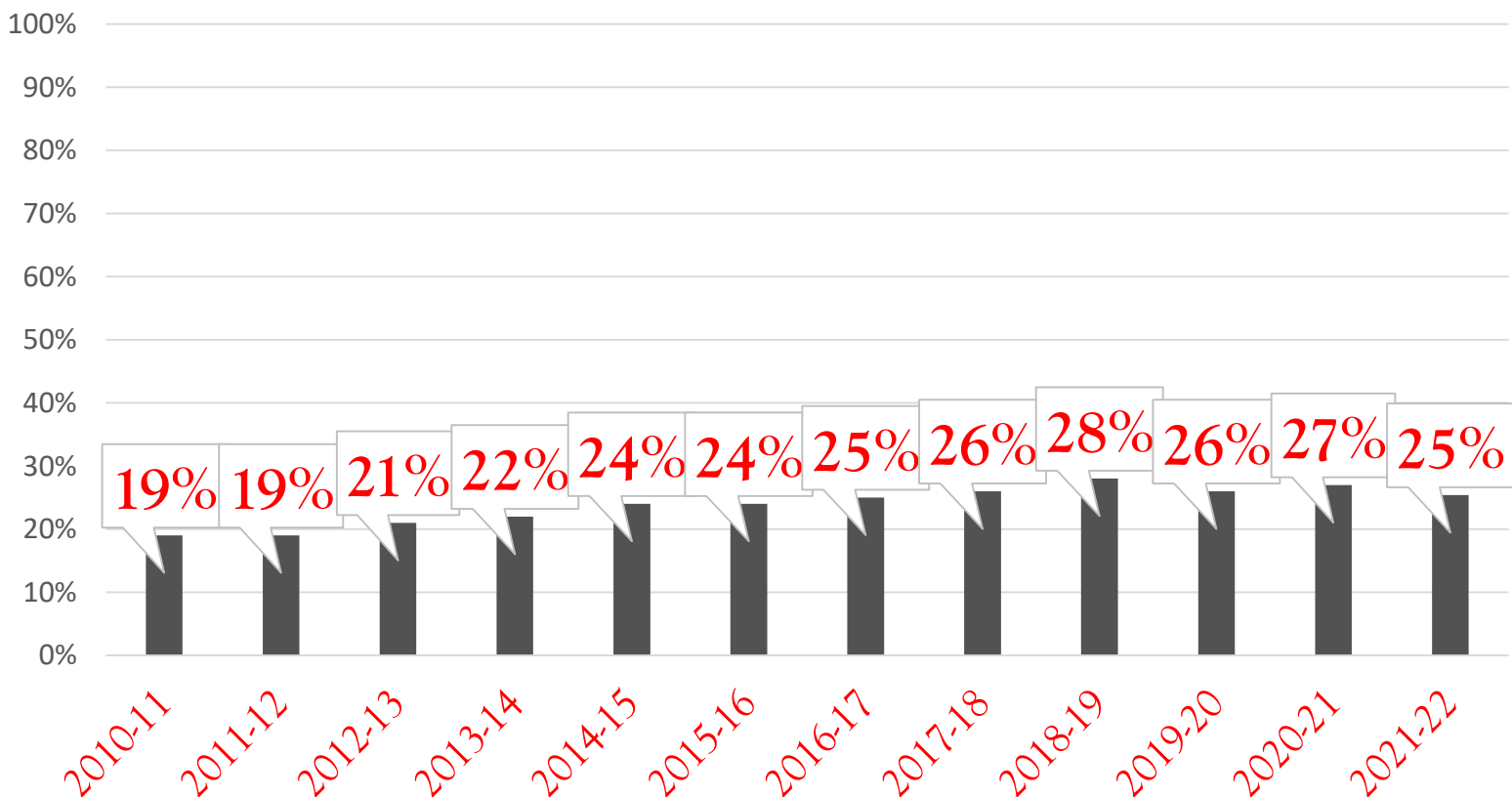
ALL HHS – 2021-22 – HOUSING STATUS

10



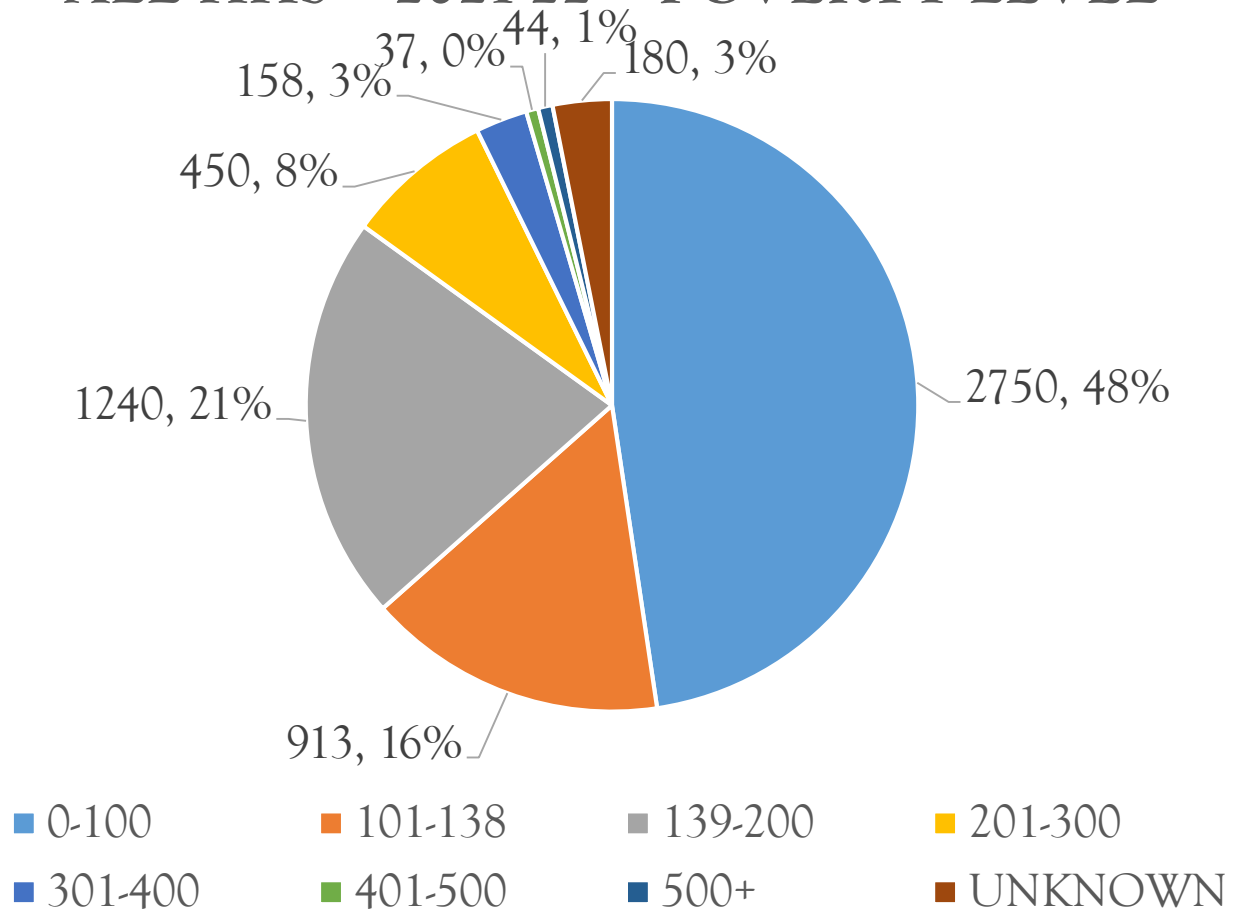
■ STABLE/PERMANENT ■ TEMPORARY ■ UNSTABLE ■ UNKNOWN

% OF CLIENTS HOUSED TEMP OR UNSTABLE

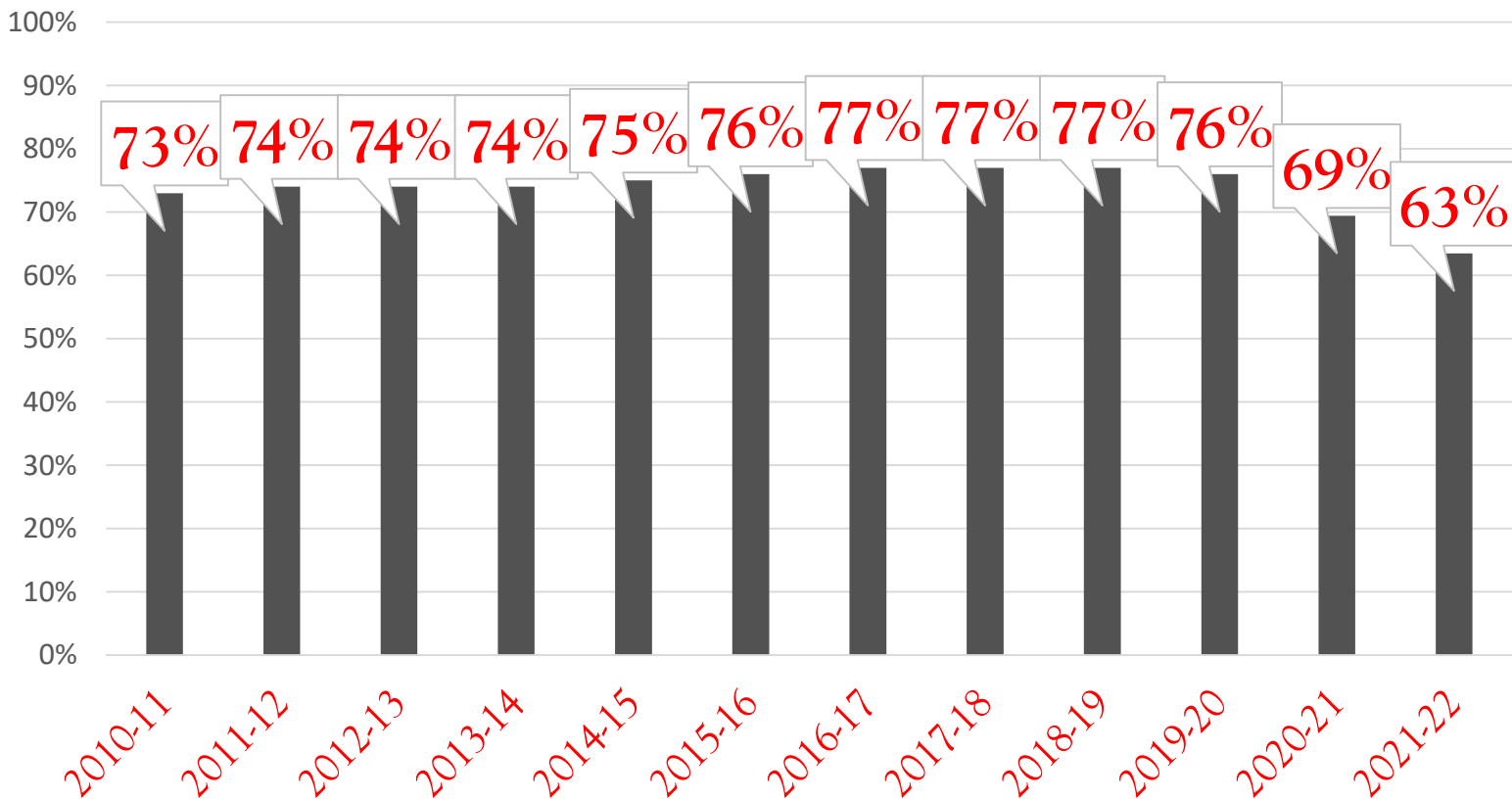


ALL HHS – 2021-22 – POVERTY LEVEL

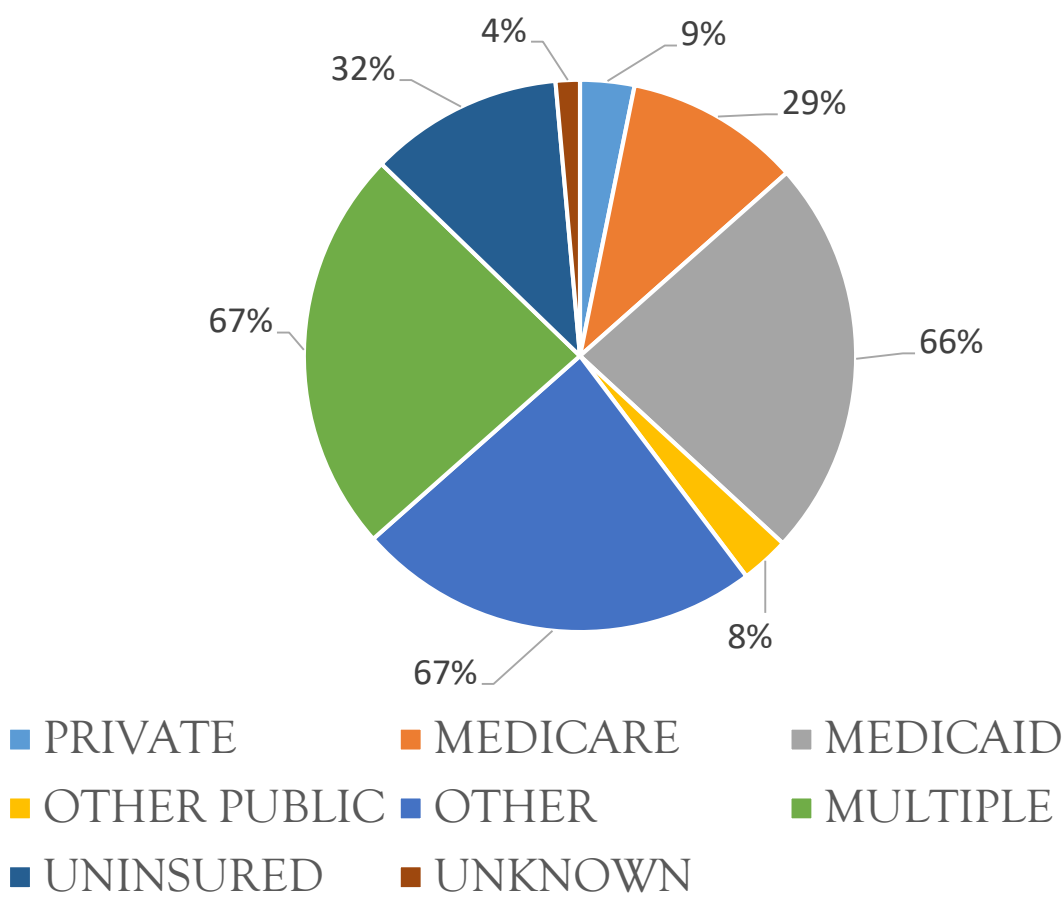
11



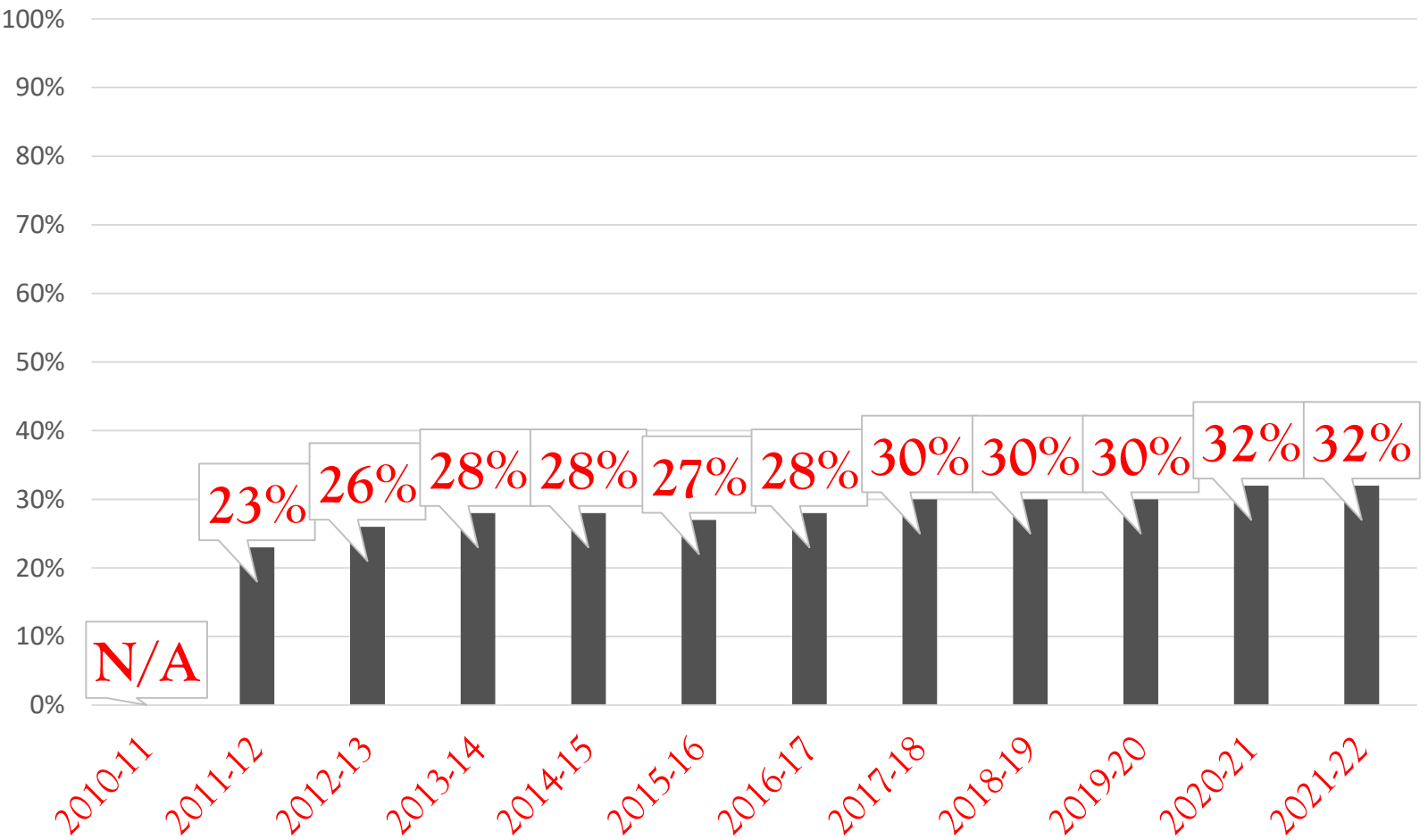
% OF CLIENTS BELOW 138% FPL (= \$18,755)



ALL HHS – 2021-22 – INSURANCE STATUS

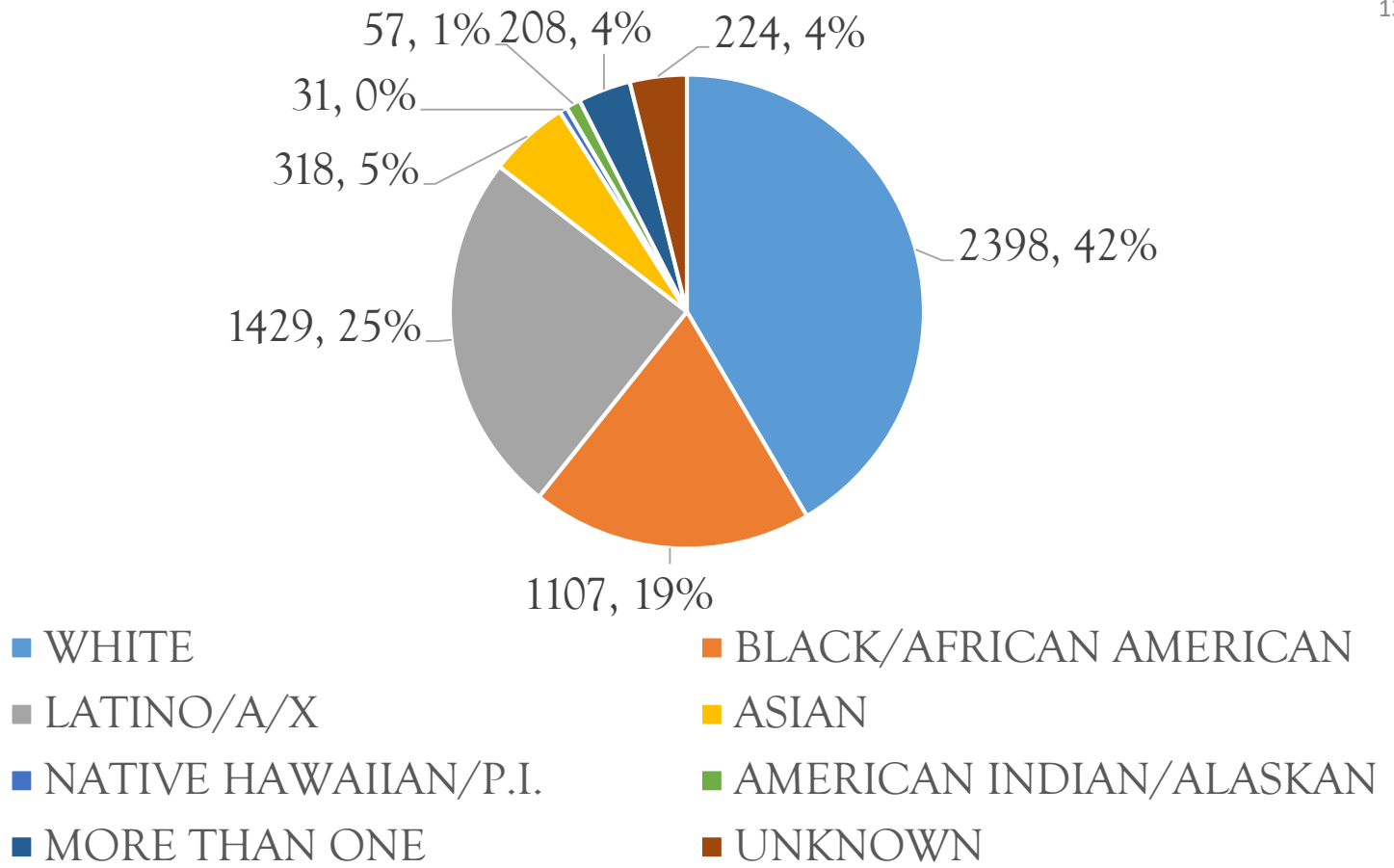


% OF CLIENTS UNINSURED

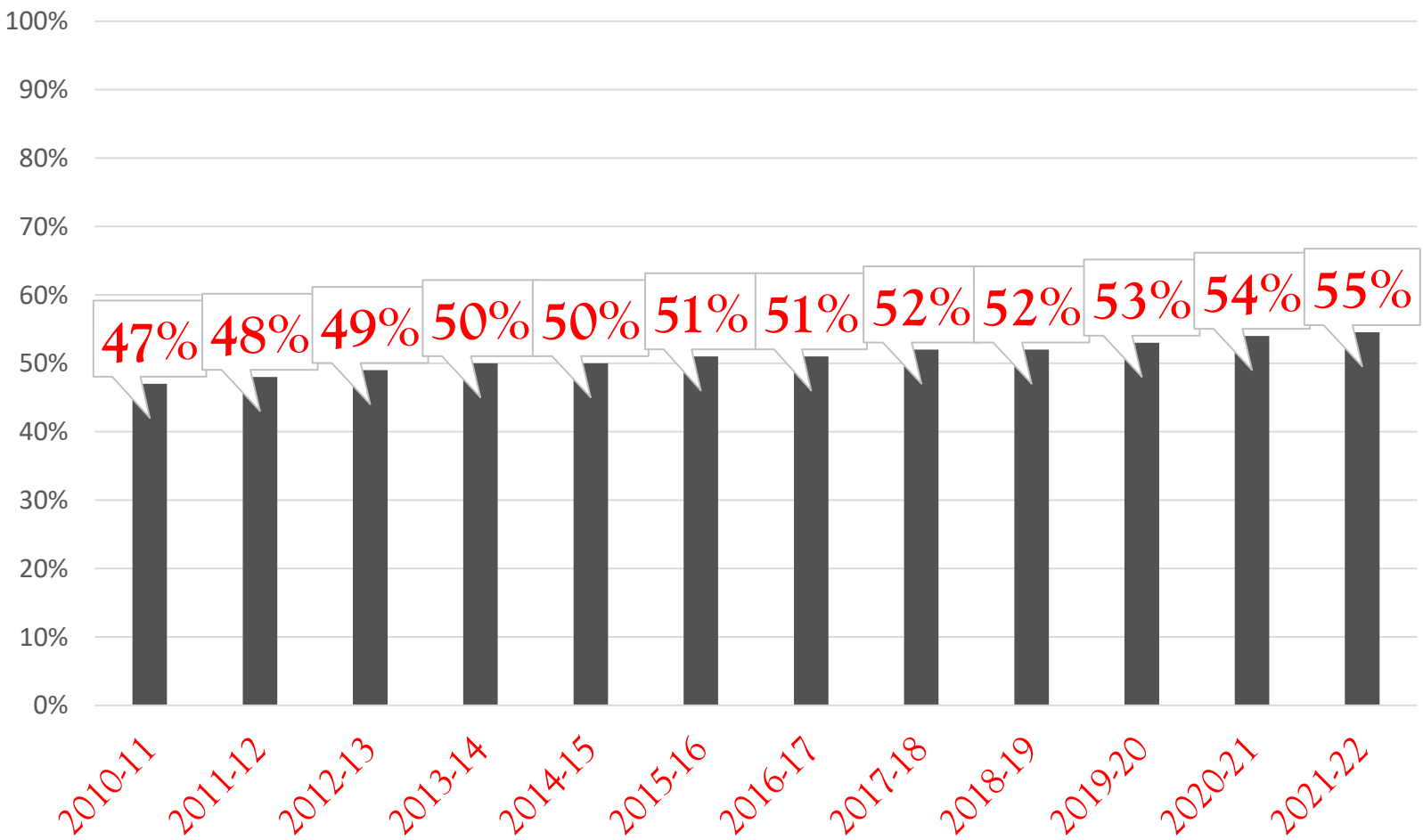


ALL HHS – 2021-22 – RACE/ETHNICITY

13

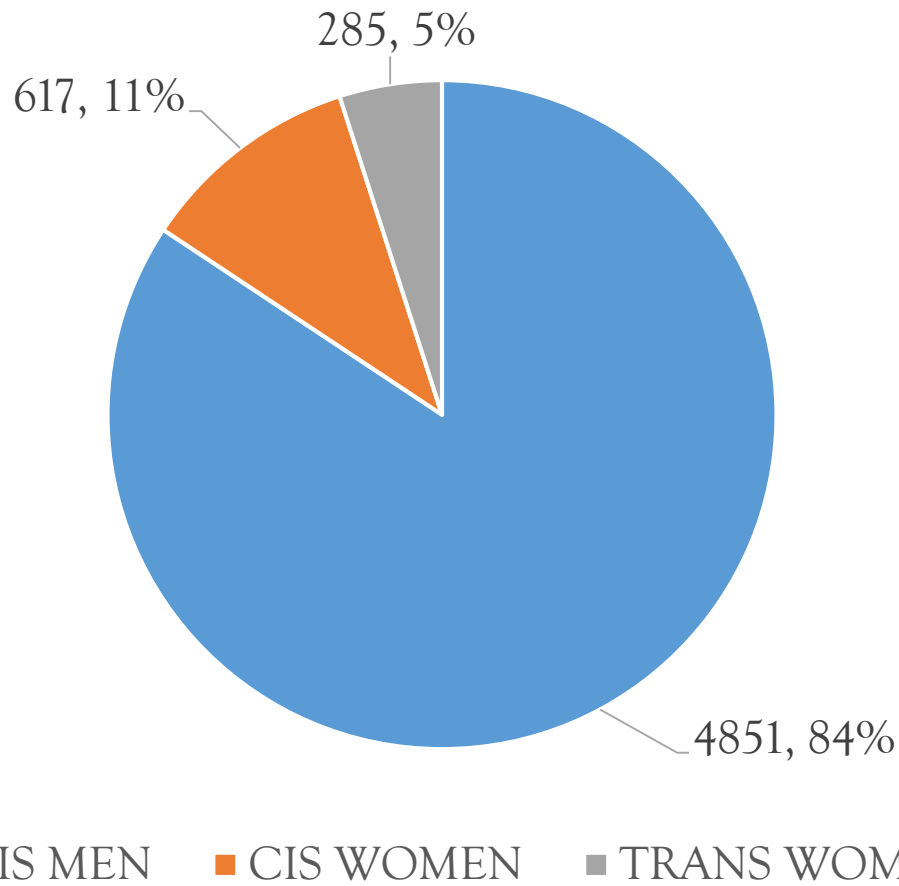


% IDENTIFIED AS PERSONS OF COLOR

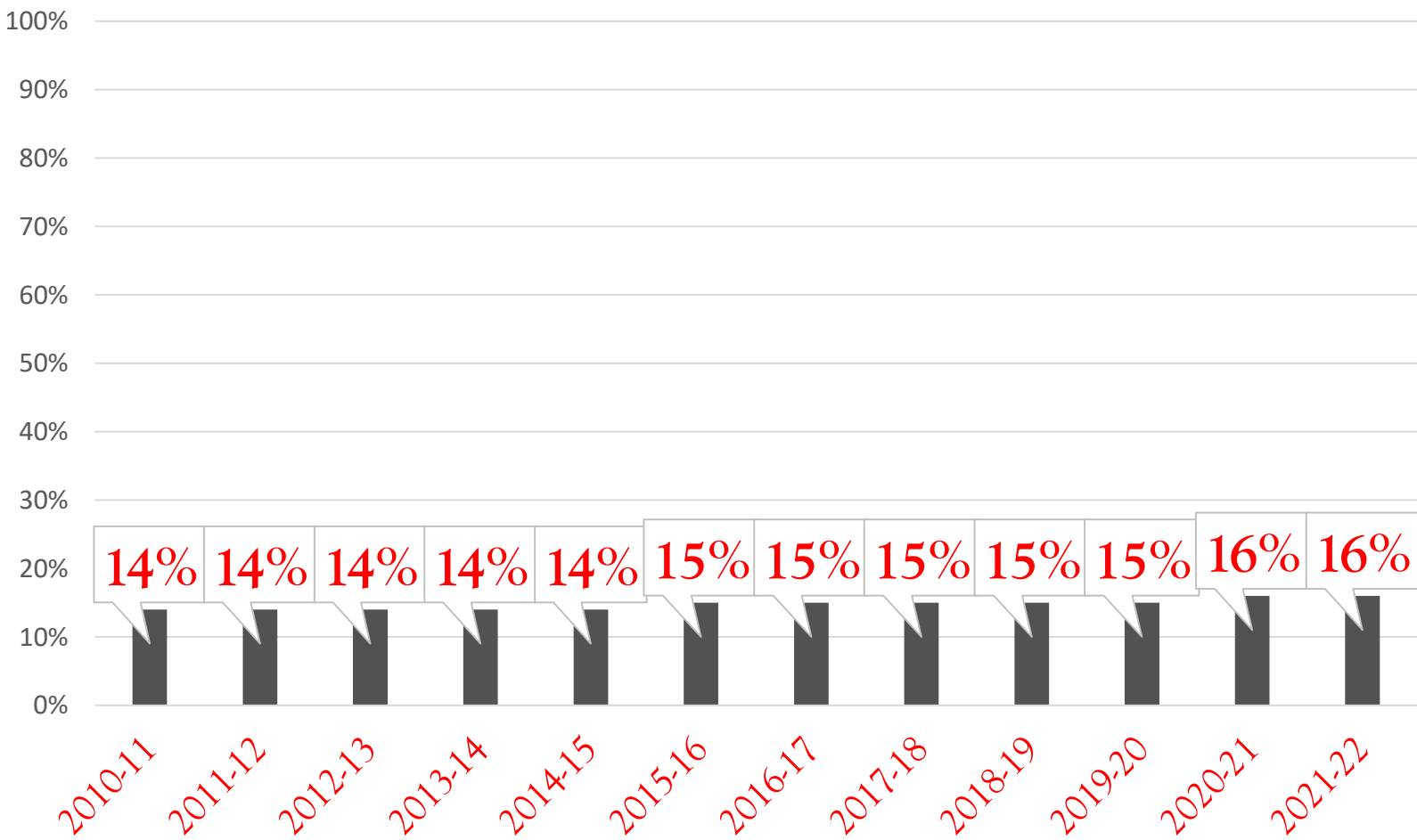


ALL HHS – 2021-22– GENDER

14

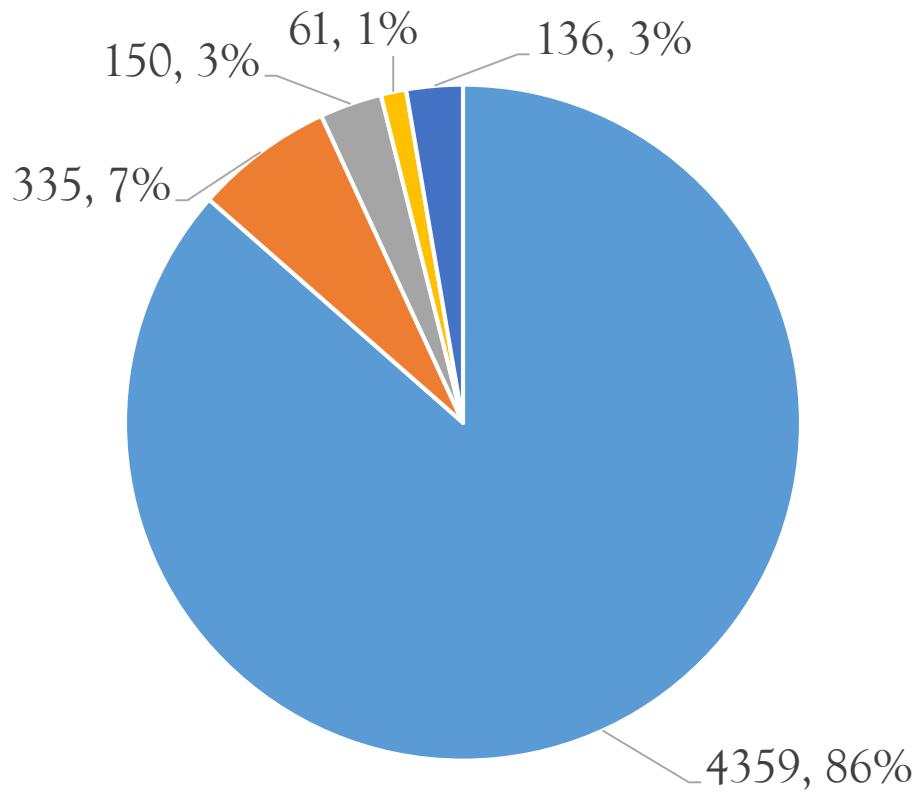


% OF CIS WOMEN & TRANS WOMEN



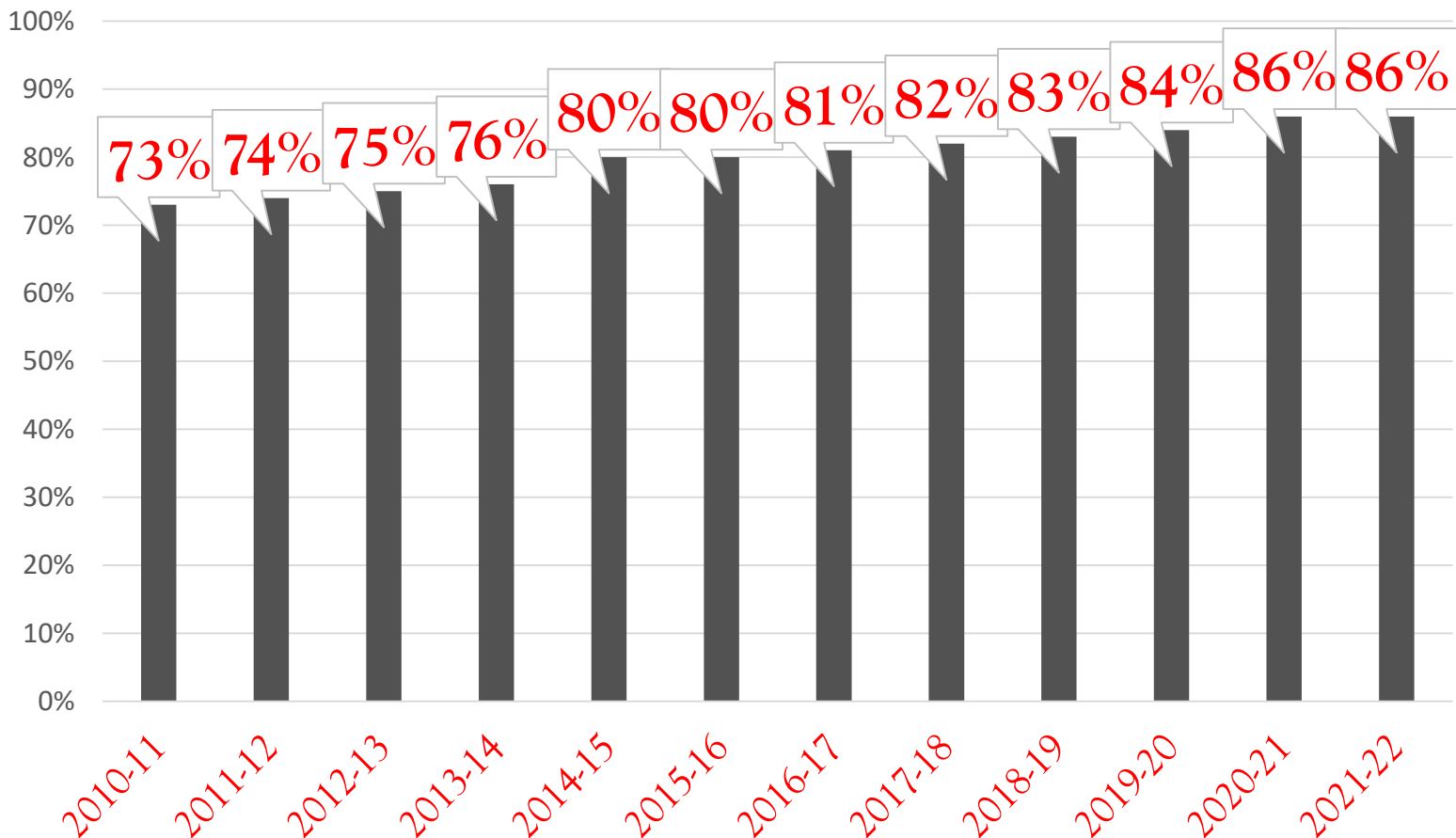
ALL HHS – 2021-22 – VIRAL SUPPRESSION

15



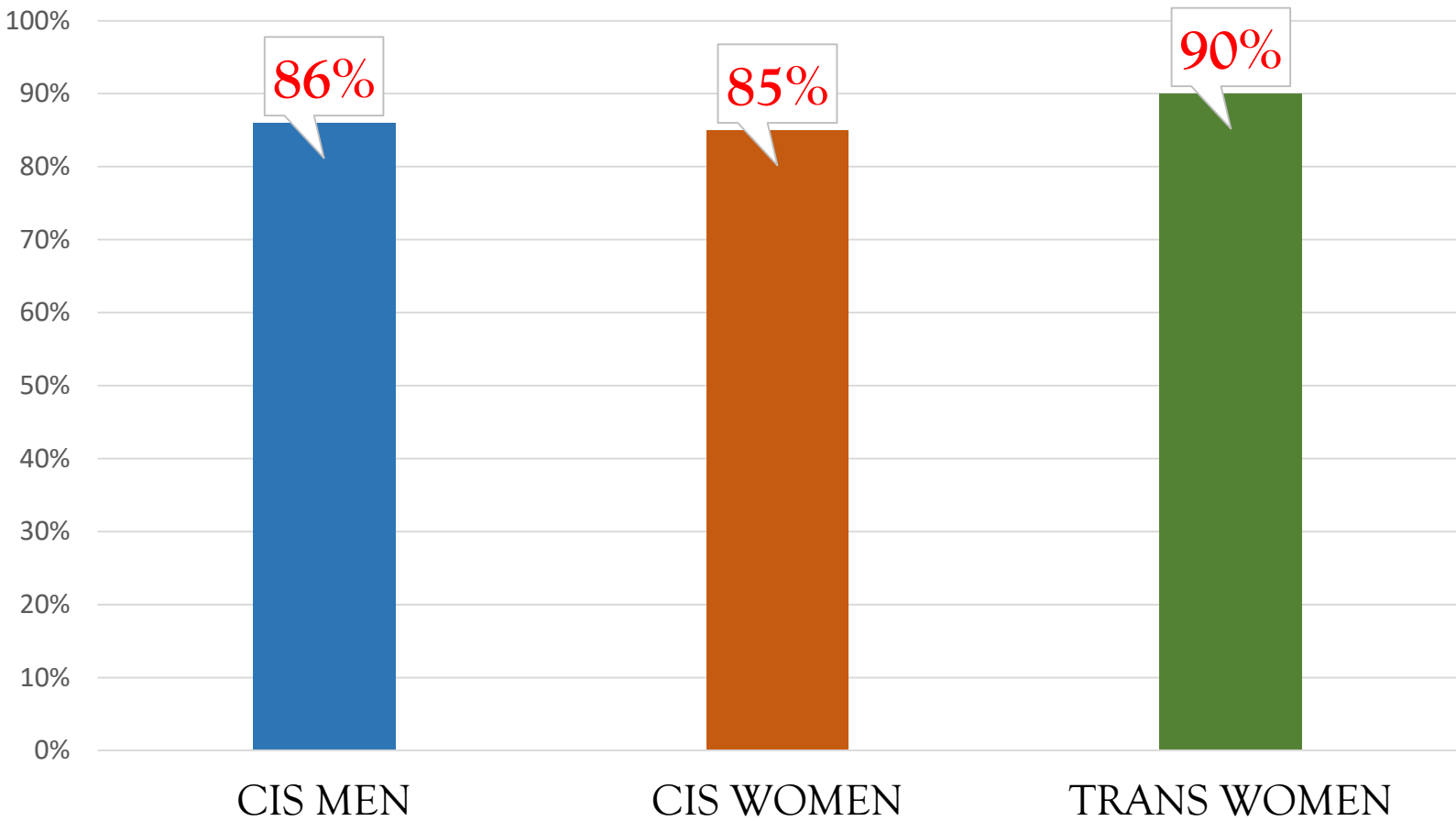
■ VIRALLY SUPPRESSED <200 ■ 200-10,000 ■ 10,001-50,000 ■ 50,001-100,000 ■ 100,001<

% OF CLIENTS VIRALLY SUPPRESSED

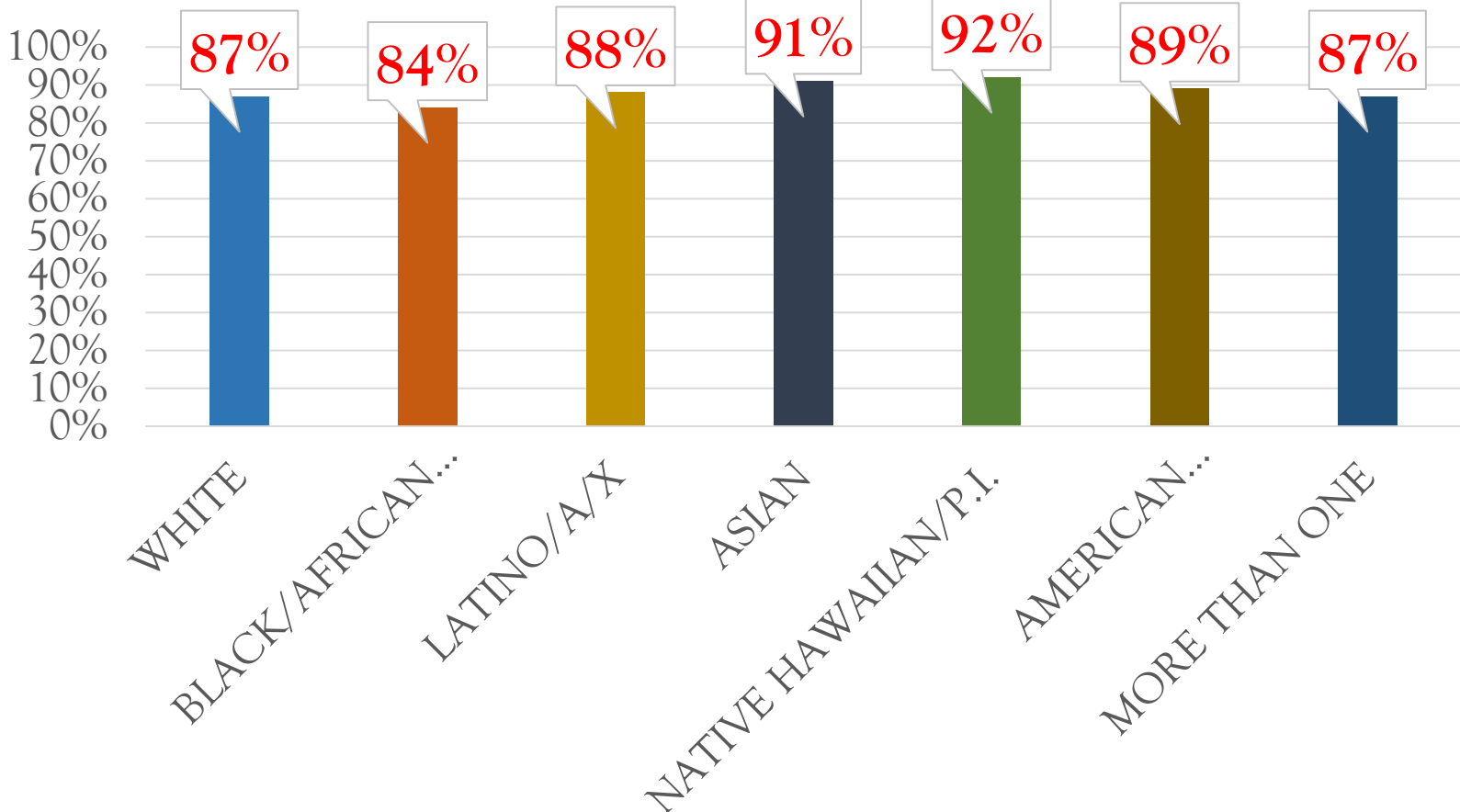


VIRAL SUPPRESSION – 2021-22 – GENDER

16



VIRAL SUPPRESSION – 2021-22 – RACE/ETHNICITY



CORE SERVICES

*Units of Service;
Unduplicated Clients;
Allocations, Budget &
Expenditures;
Demographics*

2021-2022



CORE SERVICES	UNITS OF SERVICE	Contracted	Provided	% Truncated
Mental Health Services	Mental Health Services	19,843	16,952	85%
Primary Medical Care	Ambulatory/ Outpt. Health Services	10,320	7,888	76%
Centers of Excellence	Ambulatory/ Outpt. Medical Care	35,117	33,701	96%
Medical Case Management	Medical Case Management	10,827	9,616	89%
Dental / Oral Health Care	Oral Health Care	6,427	5,947	93%
Home-Based Health Care	Home Health Care	6,537	5,795	89%
Hospice Services	Hospice Services	8,960	8,253	92%
AIDS CM & Home Care Program	Home & Comm-Based Services	2,736	1,039	38%
Early Intervention Services	Therapeutic Monitoring	2,000	1,335	67%

CORE SERVICES	UNDUP. CLIENTS	Contracted	Provided	% Truncated
Mental Health Services	Mental Health Services	1,441	1,131	78%
Primary Medical Care	Ambulatory/ Outpt. Health Services	1,253	1,126	90%
Centers of Excellence	Ambulatory/ Outpt. Medical Care	2,690	2,636	98%
Medical Case Management	Medical Case Management	513	513	100%
Dental / Oral Health Care	Oral Health Care	790	630	80%
Home-Based Health Care	Home Health Care	130	123	95%
Hospice Services	Hospice Services	60	60	100%
AIDS CM & Home Care Program	Home & Comm-Based Services	30	25	83%
Early Intervention Services	Therapeutic Monitoring	N/A	N/A	N/A

MENTAL HEALTH SERVICES

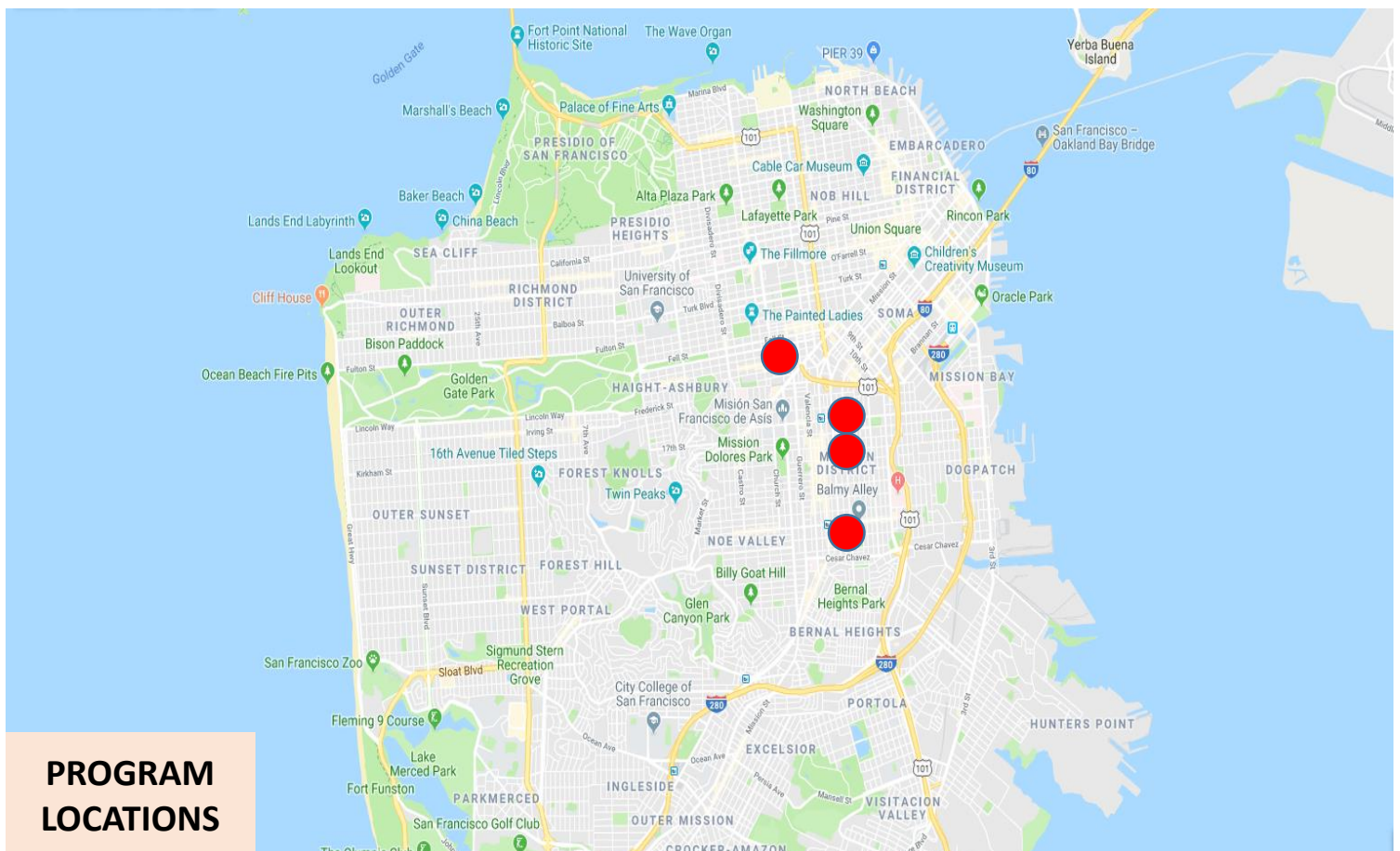
PRIORITY NUMBER: 1

HRSA CORE SERVICES CATEGORY: MENTAL HEALTH SERVICES

DEFINITION OF SERVICE: Psychiatric treatment and mental health counseling for individuals with a diagnosed mental health issue, conducted in a group or individual setting, and provided by a licensed mental health professional (or who is under licensed supervision). Services may be crisis, short-term, or ongoing.

PROGRAM DESCRIPTION:

- Program for PLWHA who are multiply diagnosed, homeless, out of treatment, women with children/families, youth, people of color, transgender, low income, previously incarcerated, and immigrant or undocumented individuals. Located in the Mission
- Program for PLWHA who are severely and chronically mentally ill, including transgender men and women; persons of color, monolingual Spanish-speaking persons, those newly diagnosed, injection drug users and other substance users, and those with a criminal justice history. Located in the Mission
- Program for bilingual, bicultural psychiatric consultation and short and long term psychotherapeutic services for Latinos. Located in the Mission
- Program for severe and chronically mentally ill HIV positive women with complex, multiple diagnoses, including those with a criminal justice history. Located in the Mission

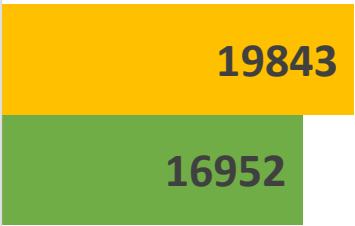


**PROGRAM
LOCATIONS**

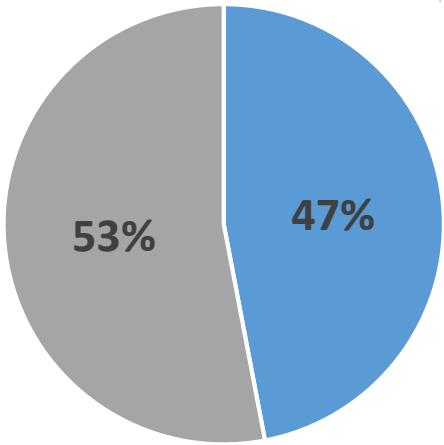
MENTAL HEALTH

Contracted
Provided

Units of Service



85%

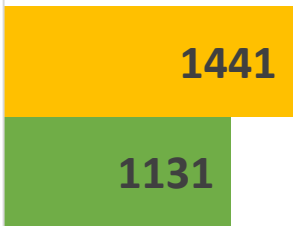


PART A PART B GF

BUDGET/
DELIVERABLES

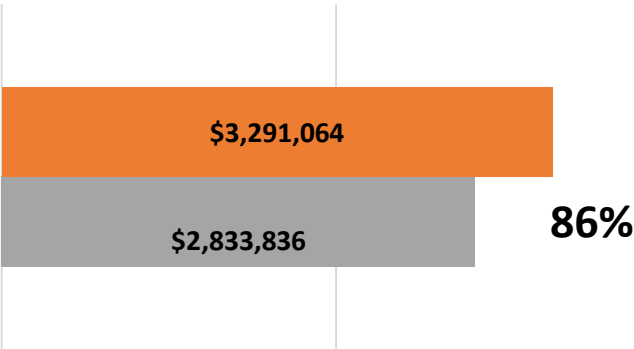
21

Undup. Clients



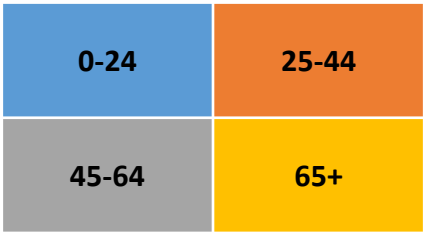
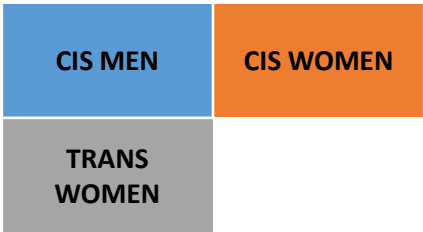
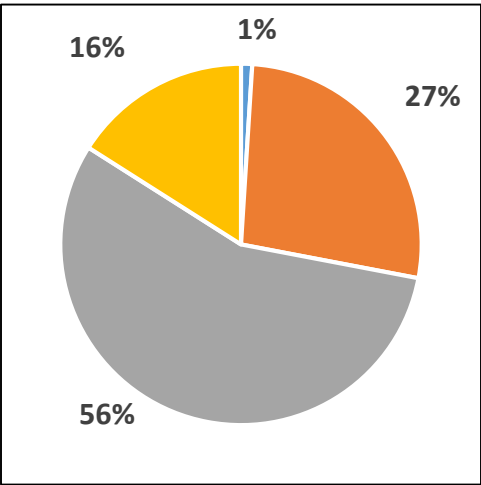
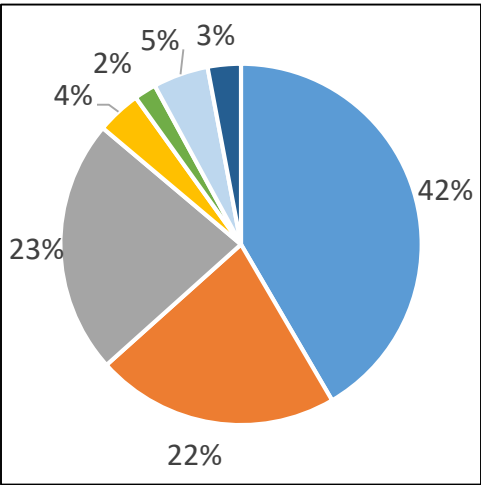
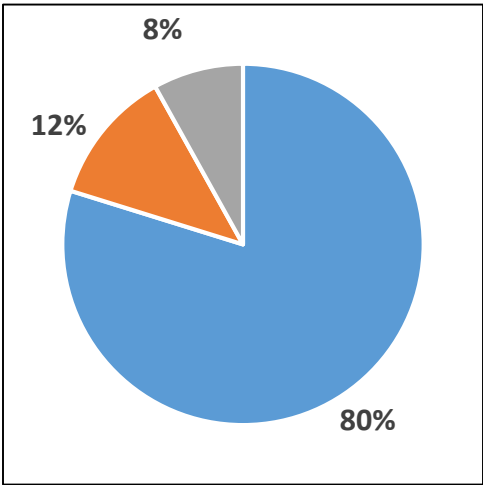
78%

BUDGET



Allocated Expended

86%



DEMOGRAPHICS

PRIMARY MEDICAL CARE (NON-COE)

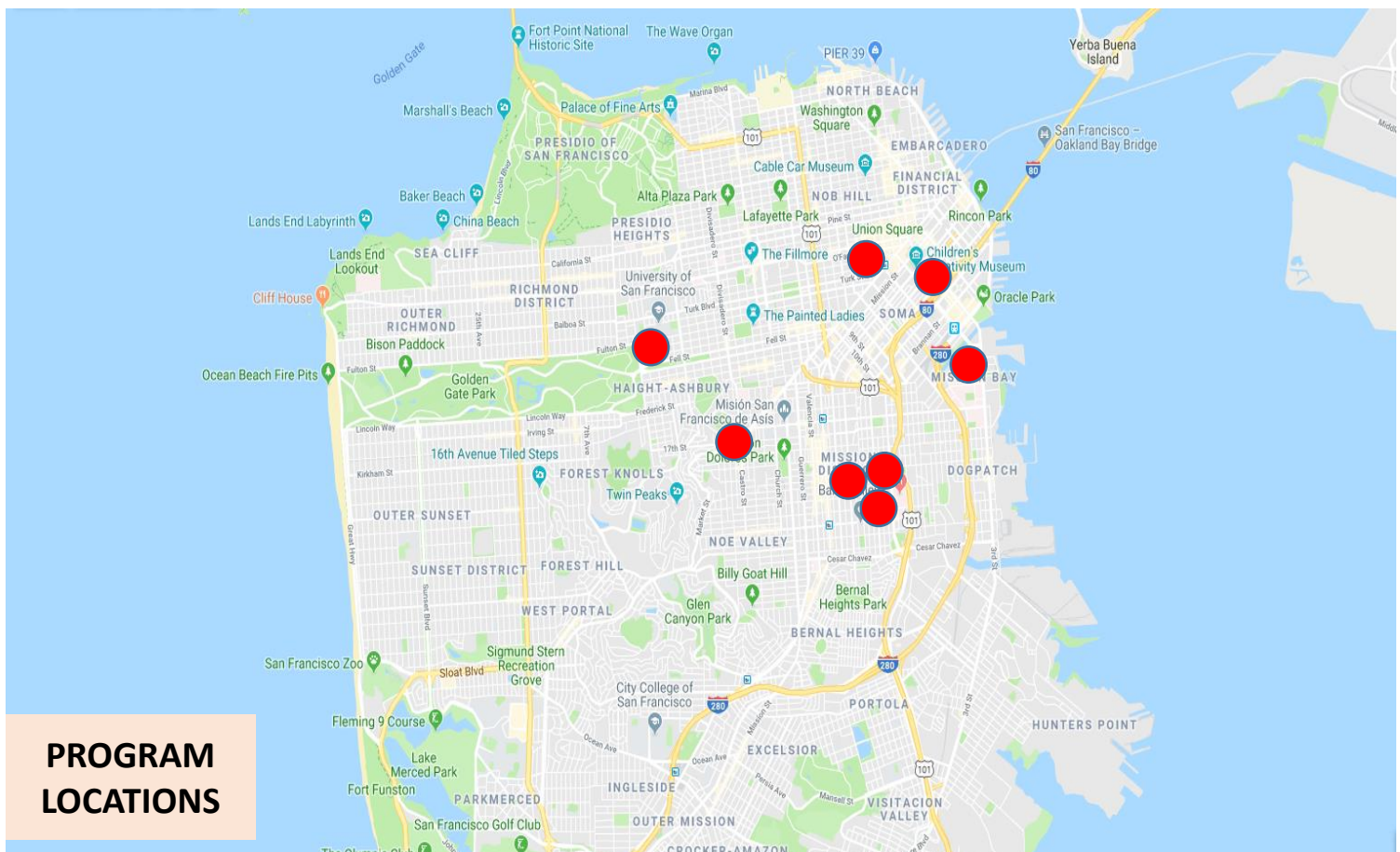
PRIORITY NUMBER: 2

HRSA CORE SERVICES CATEGORY: AMBULATORY / OUTPATIENT MEDICAL CARE

DEFINITION OF SERVICE: Comprehensive assessment, evaluation, diagnosis, and treatment provided by a physician, physician assistant, registered nurse, and/or nurse practitioner in an outpatient setting. Services include diagnostic testing, early intervention and risk assessment, preventive care and screening, examination, diagnosis and treatment of common physical and mental conditions, prescribing and managing medication therapy, education and counseling on health issues, well-baby care, continuing care, nutritional counseling and management of chronic conditions, and/or referral to and provision of all medical subspecialties.

PROGRAM DESCRIPTIONS

- Comprehensive outpatient program targeted toward those with complex diagnoses; program located in the Castro and Tenderloin.
- Multi-disciplinary care program targeting HIV positive and HIV indeterminate children, adolescents, their mothers and siblings; provided in Mission Bay
- Outpatient program with an emphasis on STD testing and prevention, located in SOMA.
- Program targeted toward any STD patient over 11 years of age diagnosed with a new HIV infection. Services in SOMA
- Program at SFGH for HIV-infected pregnant women or HIV-infected discordant couples
- Addiction medicine and psychiatric program at SFGH targeted to opiate abusers.
- Comprehensive medical care, treatment, and ancillary services in the Panhandle.
- Program to provide linkage and engagement for clients who experience difficulties accessing care due to significant psychiatric and/or substance use needs; located at SFGH.

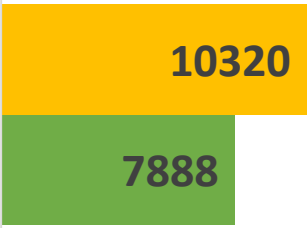


**PROGRAM
LOCATIONS**

PRIMARY MEDICAL CARE

Contracted
Provided

Units of Service

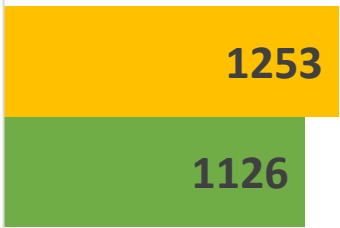


76%

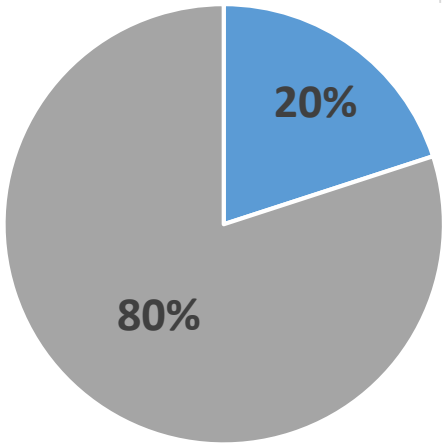
BUDGET/
DELIVERABLES

23

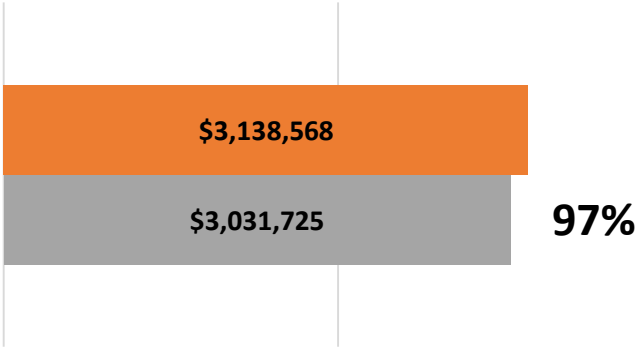
Undup. Clients



90%



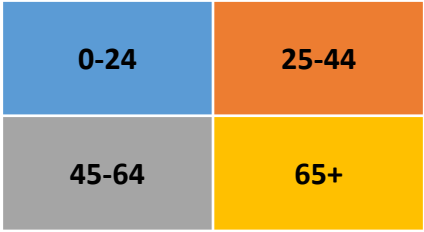
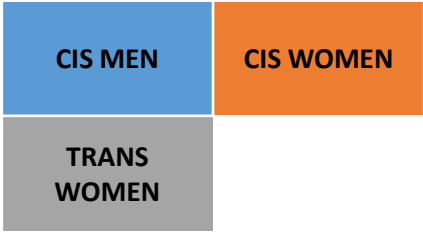
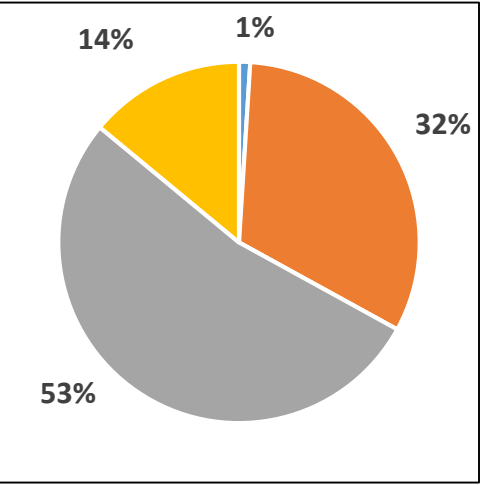
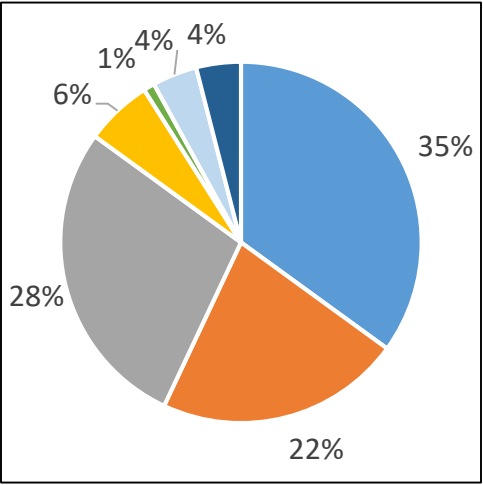
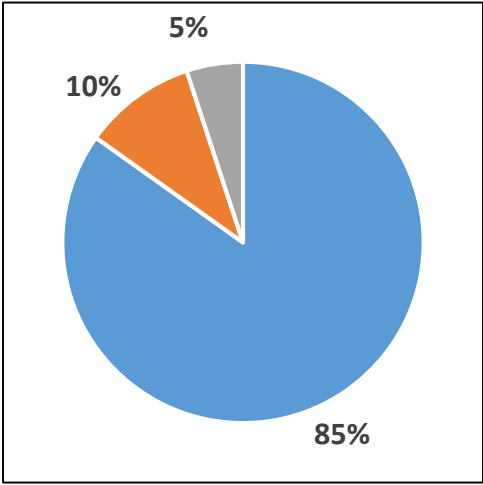
BUDGET



97%

PART A PART B GF

Allocated Expended



DEMOGRAPHICS

CENTERS OF EXCELLENCE

PROGRAM SUMMARY

24

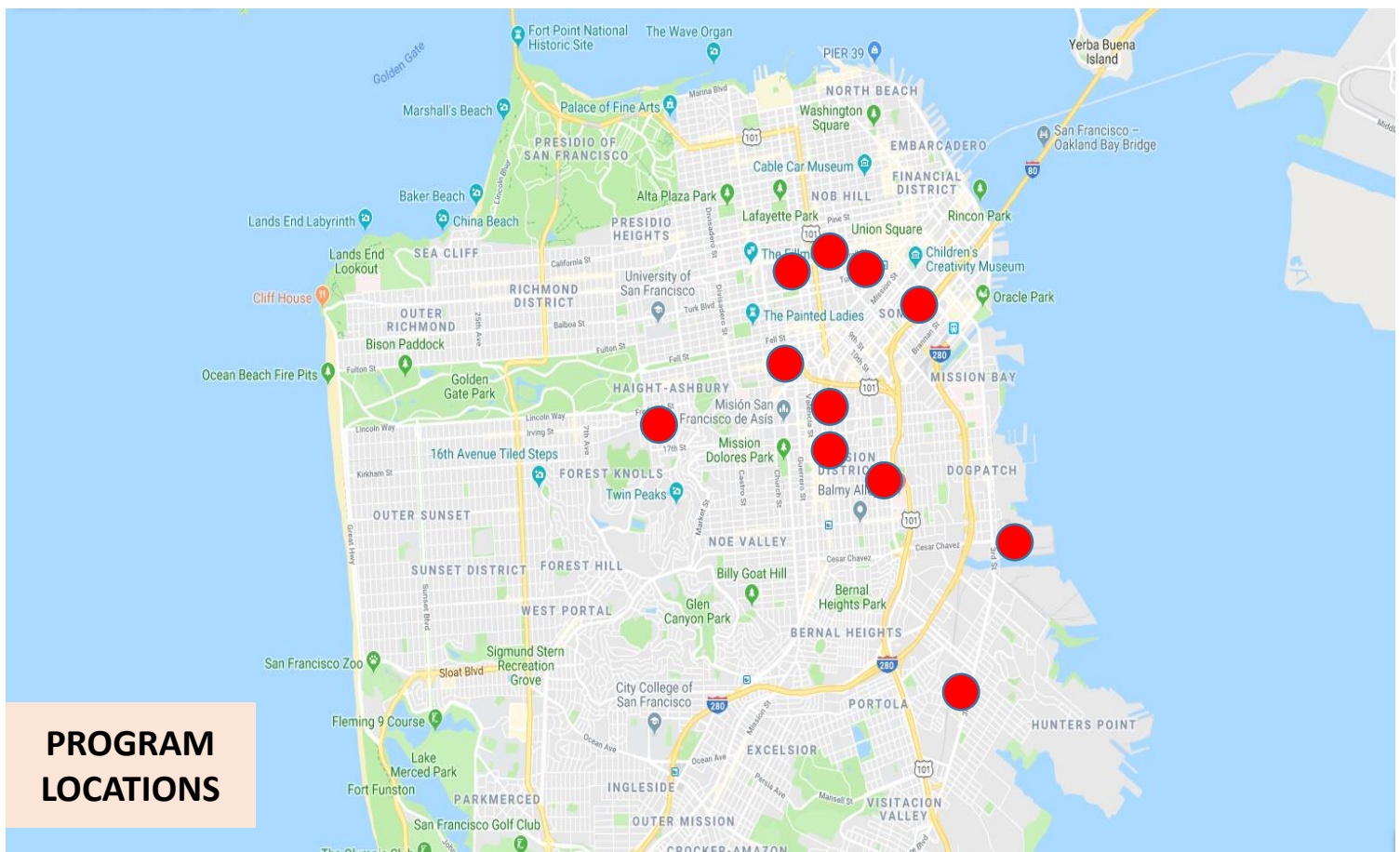
PRIORITY NUMBER: 3

HRSA CORE SERVICES CATEGORY: AMBULATORY / OUTPATIENT MEDICAL CARE

DEFINITION OF SERVICE: Multidisciplinary model of service delivery where client care is merged, coordinated or otherwise linked to ensure the delivery of a comprehensive spectrum of services, focused on severe need populations. Models are designed to place primary medical care at the center of the service delivery system and provide: primary medical care; medical case management; mental health assessment, referral and/or brief counseling; substance abuse assessment, counseling, and referral; treatment advocacy; psychiatric consultation and medication monitoring; care coordination; and vouchers.

PROGRAM DESCRIPTIONS

- Program located in Parnassus Heights and San Francisco General Hospital that addresses the medical and psychosocial needs of women with HIV within a chronic care model.
- Program located in the Mission targeting people of color who are disproportionately affected by HIV, specifically Latino men who have sex with men and transwomen
- Collaborative program with two key sites located in the Tenderloin area, with an emphasis on people experiencing homelessness, transwomen, and Asian and Pacific Islanders
- Program at SFGH focusing on persons with chronic conditions, long-term survivors, and persons experiencing homelessness and living in poverty.
- Program providing services to individuals incarcerated in the San Francisco
- Program providing services targeting HIV infected and affected African Americans living in the Southeast Corridor of San Francisco and throughout San Francisco.



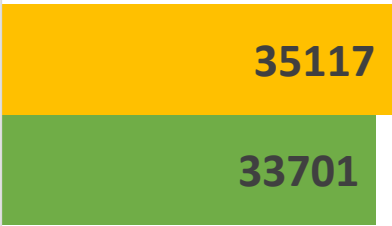
PROGRAM LOCATIONS

CENTERS OF EXCELLENCE

BUDGET/
DELIVERABLES

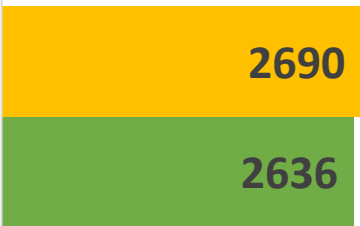
Contracted
Provided

Units of Service

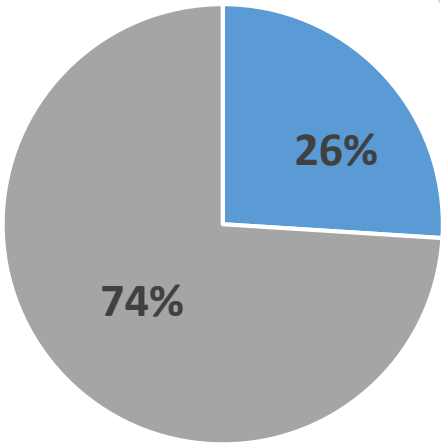


96%

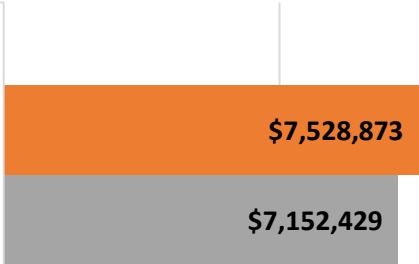
Undup. Clients



98%



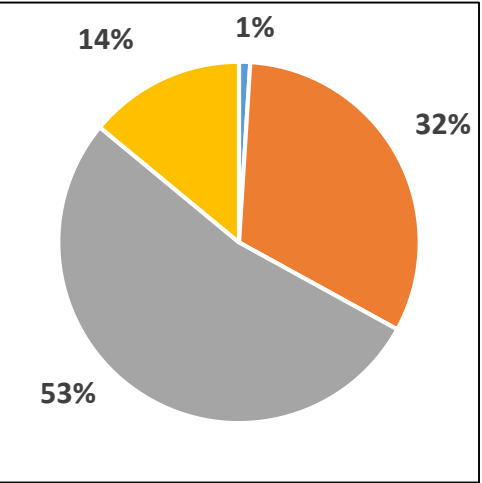
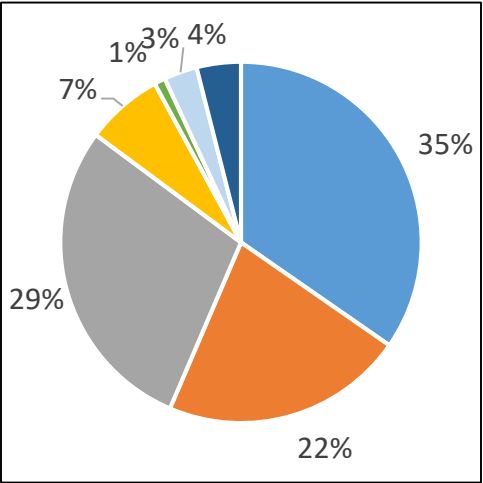
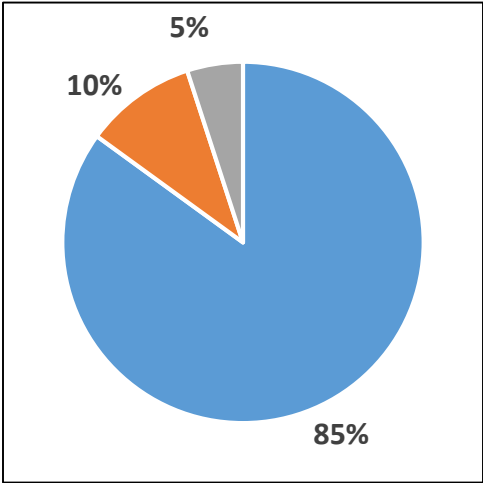
BUDGET



95%

PART A PART B GF

Allocated Expended



CIS MEN	CIS WOMEN
TRANS WOMEN	

WHITE	BLACK/AFRICAN AMERICAN
LATINO/A/X	ASIAN / PACIFIC ISLANDER
NATIVE AMERICAN / ALASKAN	Multi / More Than One
UNKNOWN	

0-24	25-44
45-64	65+

DEMOGRAPHICS

MEDICAL CASE MANAGEMENT

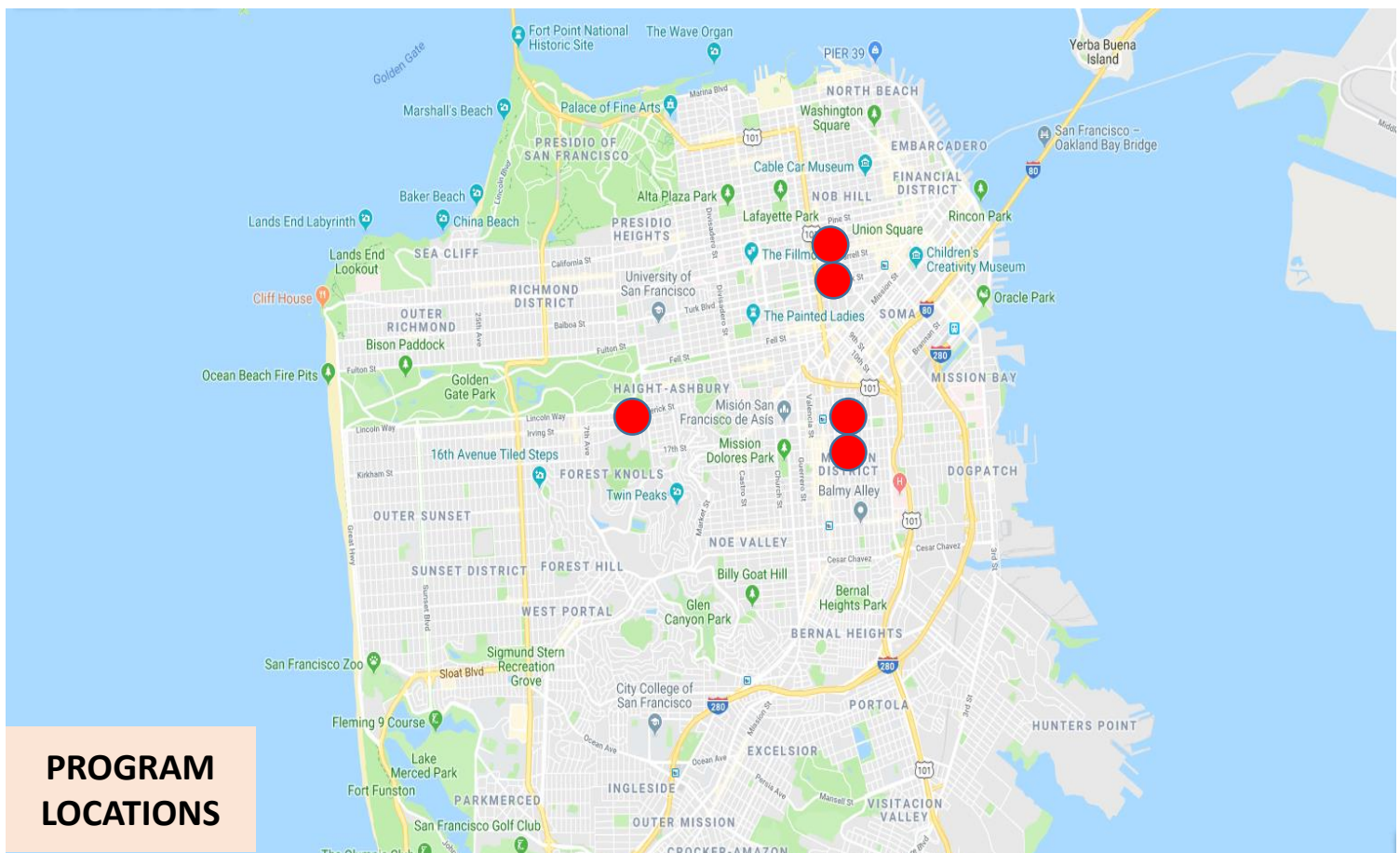
PRIORITY NUMBER: 4

HRSA CORE SERVICES CATEGORY: MEDICAL CASE MANAGEMENT

DEFINITION OF SERVICE: A service that links and coordinates assistance from multiple agencies and/or caregivers who provide case management related to HIV medical care. Medical case management services are a range of client-centered services that link clients with health care, psychosocial and other services; the coordination and follow-up of medical treatments are key components of medical case management.

PROGRAM DESCRIPTIONS

- Program targeting HIV+ Asian Pacific Islander individuals, especially multiply diagnosed, with concurrent substance abuse and/or mental health problems; who live in the Tenderloin, South of Market, Mission, and border neighborhoods to Daly City. Services focus on immigrants and/or undocumented individuals.
- Program provided in multidisciplinary model with primary care to Latinos living in and around the Mission district, at or below poverty level with a special focus on bilingual and monolingual Spanish speakers, immigrants, and refugees.
- Program to improve the health and quality of life of Latinos living or diagnosed with HIV/AIDS by increasing their access to appropriate medical care, mental health, social and support services, with an emphasis on Spanish speaking, low income individuals who reside in San Francisco.
- Program targeting African American men who reside in San Francisco, primarily those who have sex with men and/or injection drug users.
- Program targeting HIV positive residents in San Francisco who are uninsured, underinsured, or have severe needs; services include case management and peer advocacy.



**PROGRAM
LOCATIONS**

MEDICAL CASE
MANAGEMENT

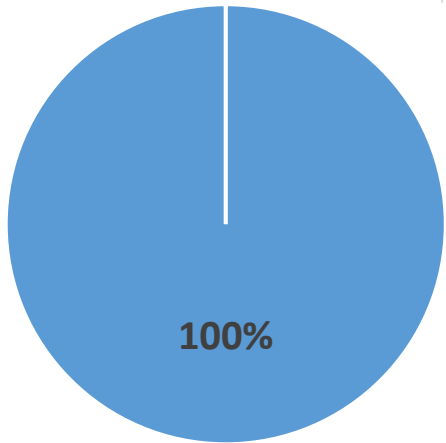
Contracted
Provided

Units of Service

10827

9616

89%



PART A PART B GF

BUDGET/
DELIVERABLES

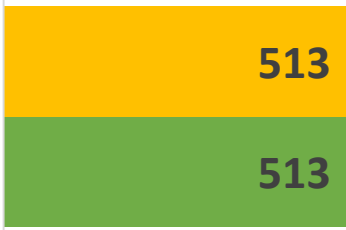
27

Undup. Clients

513

513

100%

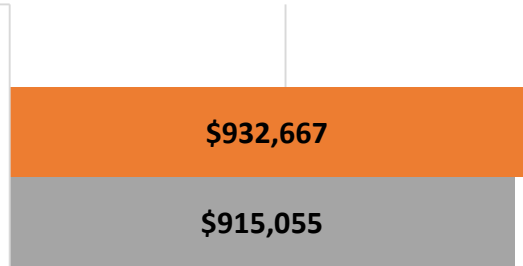


BUDGET

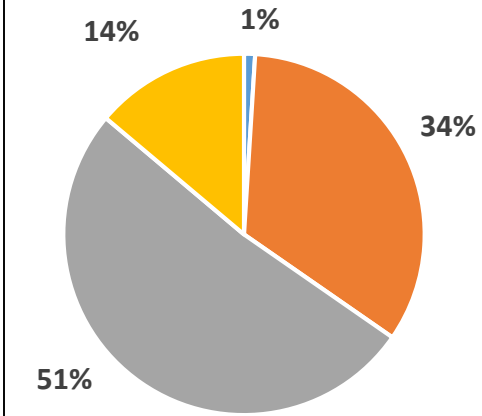
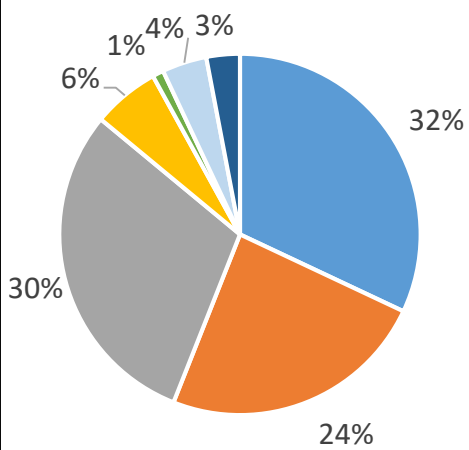
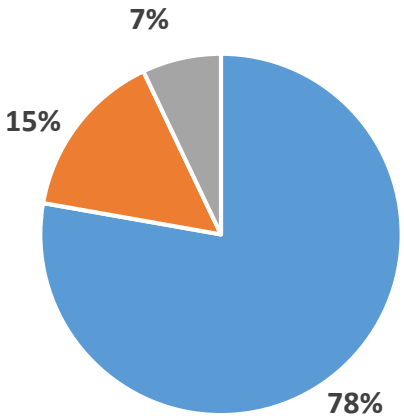
\$932,667

\$915,055

98%



Allocated Expended



CIS MEN

CIS WOMEN

TRANS
WOMEN

WHITE

BLACK/
AFRICAN
AMERICAN

LATINO/A/X

ASIAN /
PACIFIC
ISLANDER

NATIVE
AMERICAN /
ALASKAN

Multi / More
Than One

UNKNOWN

0-24

25-44

45-64

65+

DEMOGRAPHICS

DENTAL / ORAL HEALTH

PROGRAM SUMMARY

28

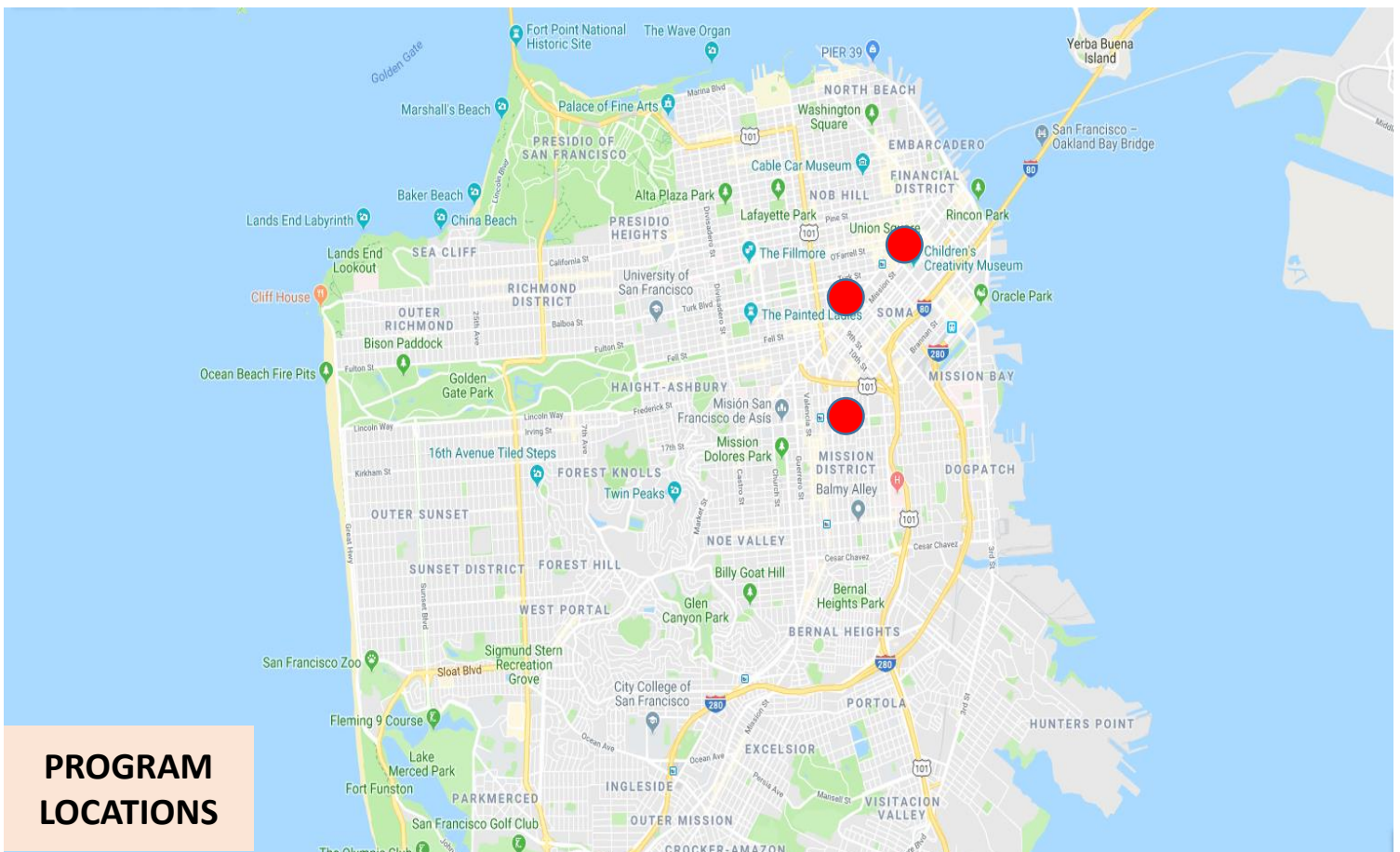
PRIORITY NUMBER: 5

HRSA CORE SERVICES CATEGORY: ORAL HEALTH CARE

DEFINITION OF SERVICE: Diagnostic, preventative, and therapeutic services rendered by licensed dentists, dental hygienists, and similar professional practitioners (including dental students).

PROGRAM DESCRIPTIONS

- Two programs that provide general dentistry prevention and treatment (fillings, simple extractions & root canals, etc.) hygiene services, and some periodontal and emergency services at two locations in the Tenderloin. One half day per month, new patients will be enrolled for treatment at the Southeast Health Clinic and Potrero Health Clinic. Through a subcontract, one program will see a limited number of patients from SFDPH to receive restorative dental care (bridges, crowns, dentures, etc.) and extractions.
- Comprehensive program that include emergency care, diagnostic and radiology services, preventative and periodontal care, operative dentistry, endodontics, oral surgery, prosthetic and oral medicine services. Services are provided at a dental school located in the South of Market neighborhood. Enrollment priority is reserved for low-income San Francisco residents who are uninsured.



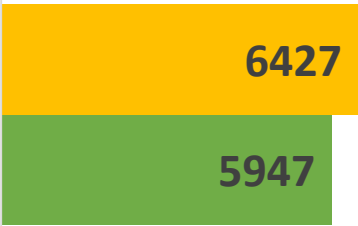
PROGRAM LOCATIONS

ORAL HEALTH

BUDGET/
DELIVERABLES

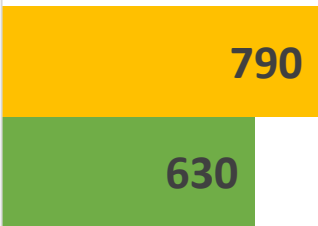
Contracted
Provided

Units of Service

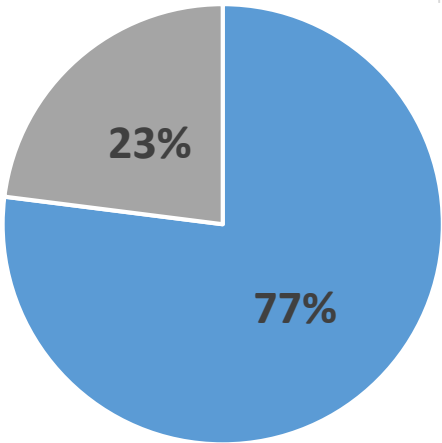


93%

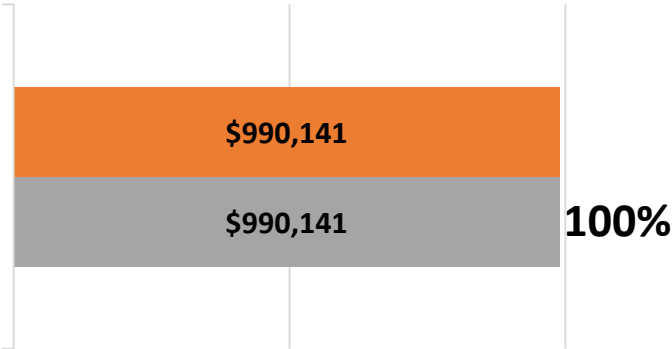
Undup. Clients



80%

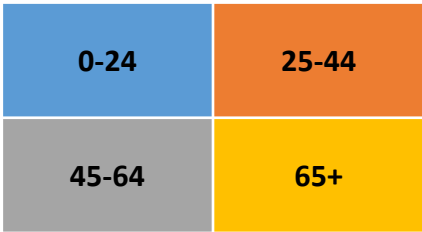
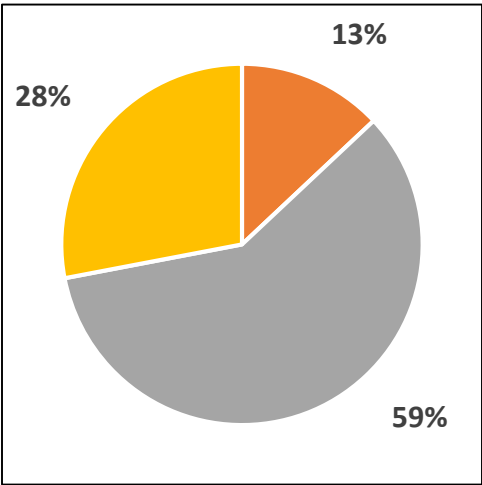
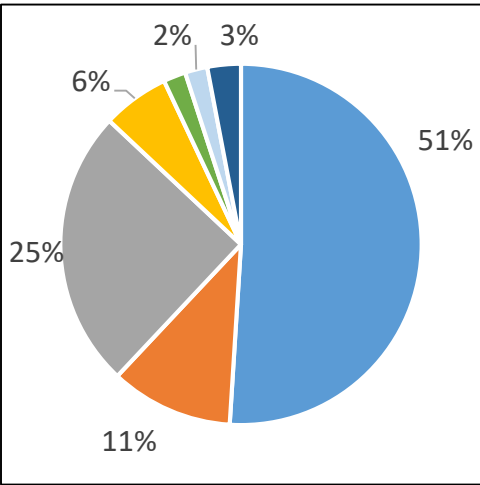
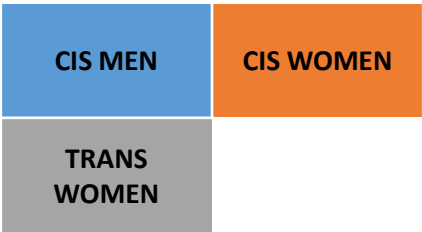
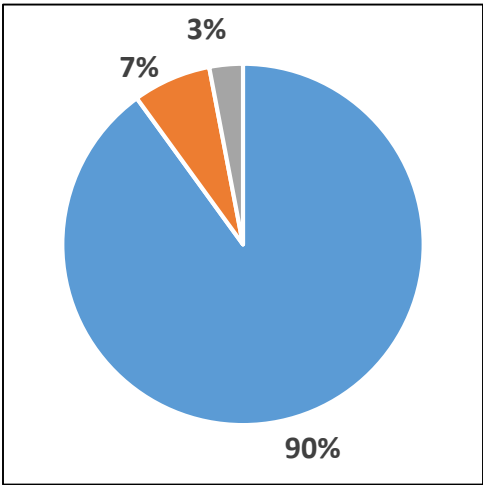


BUDGET



PART A PART B GF

Allocated Expended



DEMOGRAPHICS

HOME HEALTH CARE

PROGRAM SUMMARY

30

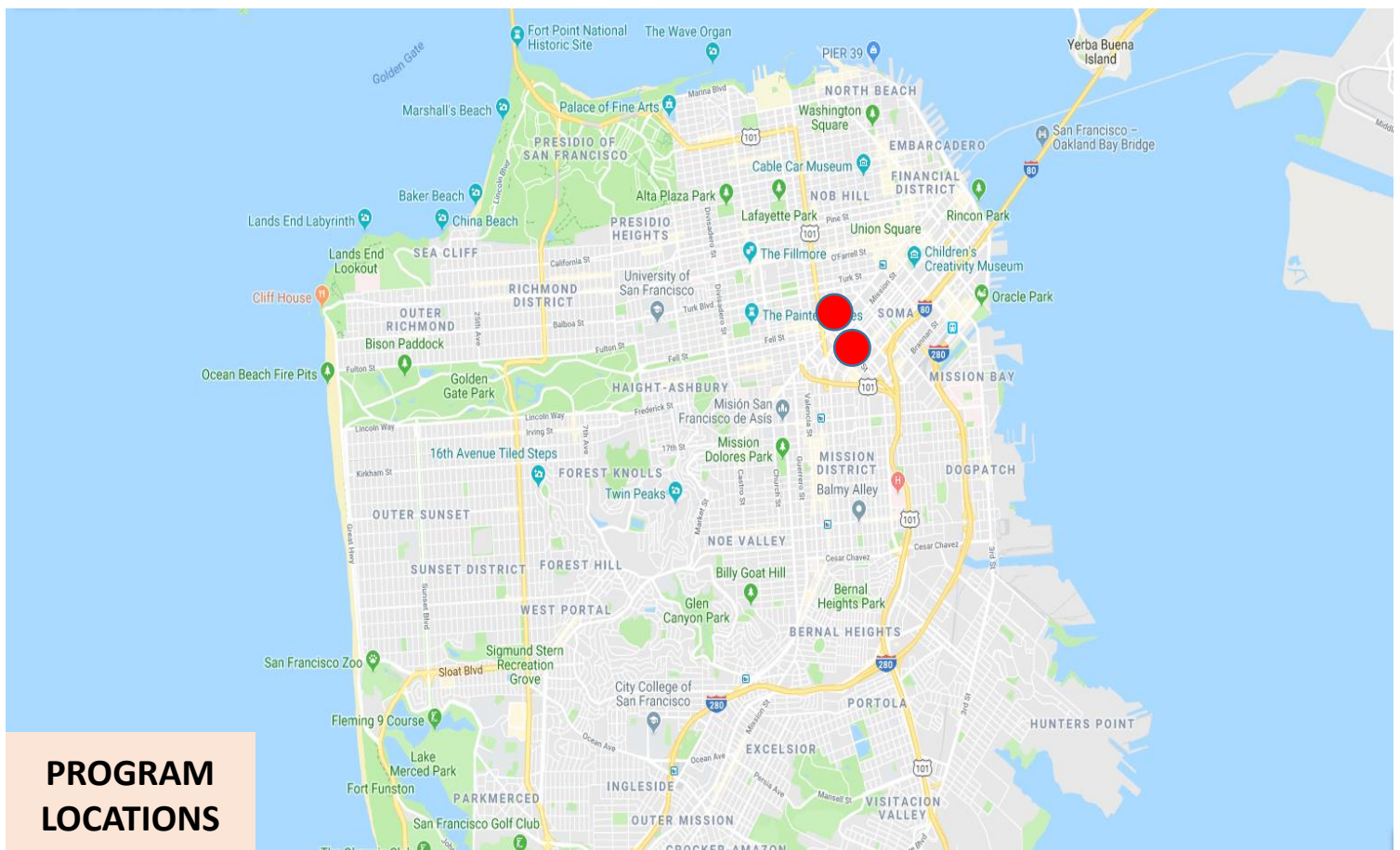
PRIORITY NUMBER: 8

HRSA CORE SERVICES CATEGORY: HOME HEALTH CARE

DEFINITION OF SERVICE: Home Health Care include skilled health services furnished to the individual in the individual's home based on a written plan of care established by a case management team that includes appropriate health care professionals. Services include durable medical equipment; home health aide services and personal care services in the home; day treatment or other partial hospitalization services; home intravenous and aerosolized drug therapy (including prescription drugs administered as part of such therapy); routine diagnostics testing administered in the home; and appropriate mental health, developmental, and rehabilitation services.

PROGRAM DESCRIPTIONS

- Program provides a system of assessment, planning, service procurement, delivery, coordination, and disease monitoring to people with disabling HIV/AIDS. Home Care Attendants assist clients in the maintenance of their home life in collaboration with Nurse Case Managers and Social Workers to ensure clients can remain in their homes while receiving coordinated care from medical and case management providers.
- Attendant care at residential hotels to maintain the independence of clients living in single room occupancy (SRO) to prevent or avoid institutional care. In-home respite and attendant care to relieve caregivers and provide limited attendant care to those needing periodic support. Induction and maintenance infusion therapy services to homebound individuals, including patient training on self-administration. Services provided in the homes of clients throughout the city.



PROGRAM LOCATIONS

HOME HEALTH CARE

Contracted
Provided

Units of Service

6537

5795

89%

Undup. Clients

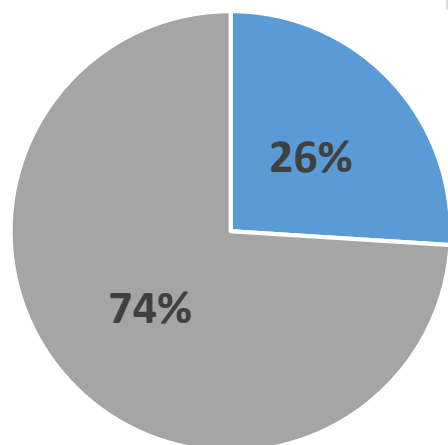
BUDGET/ DELIVERABLES

31

130

123

95%



PART A PART B GF

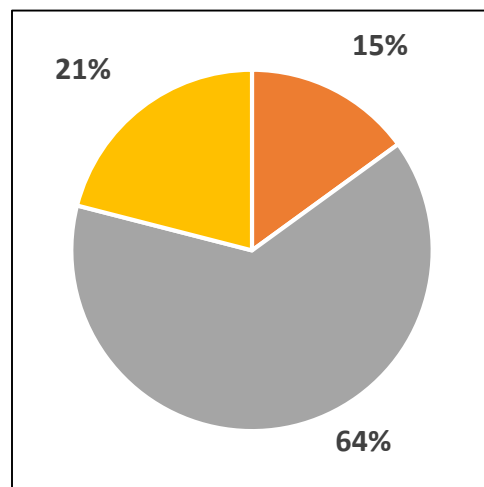
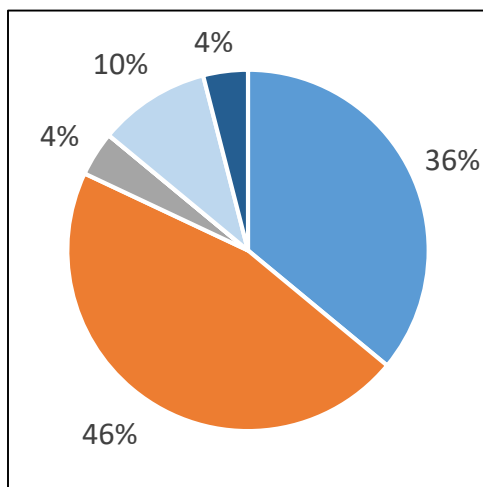
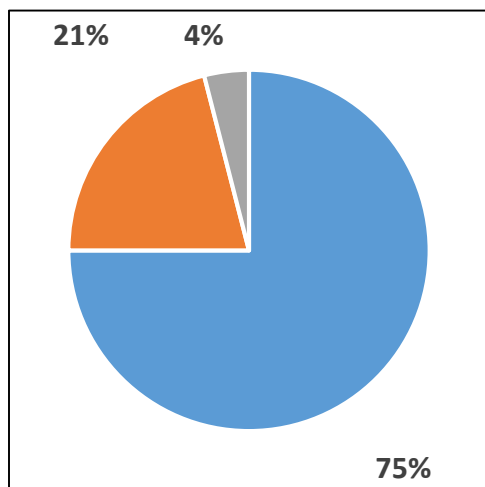
BUDGET

\$1,023,497

\$960,305

94%

Allocated Expended



CIS MEN	CIS WOMEN
TRANS WOMEN	

WHITE	BLACK/ AFRICAN AMERICAN
LATINO/A/X	ASIAN / PACIFIC ISLANDER
NATIVE AMERICAN / ALASKAN	Multi / More Than One
UNKNOWN	

0-24	25-44
45-64	65+

DEMOGRAPHICS

HOSPICE SERVICES

PROGRAM SUMMARY

32

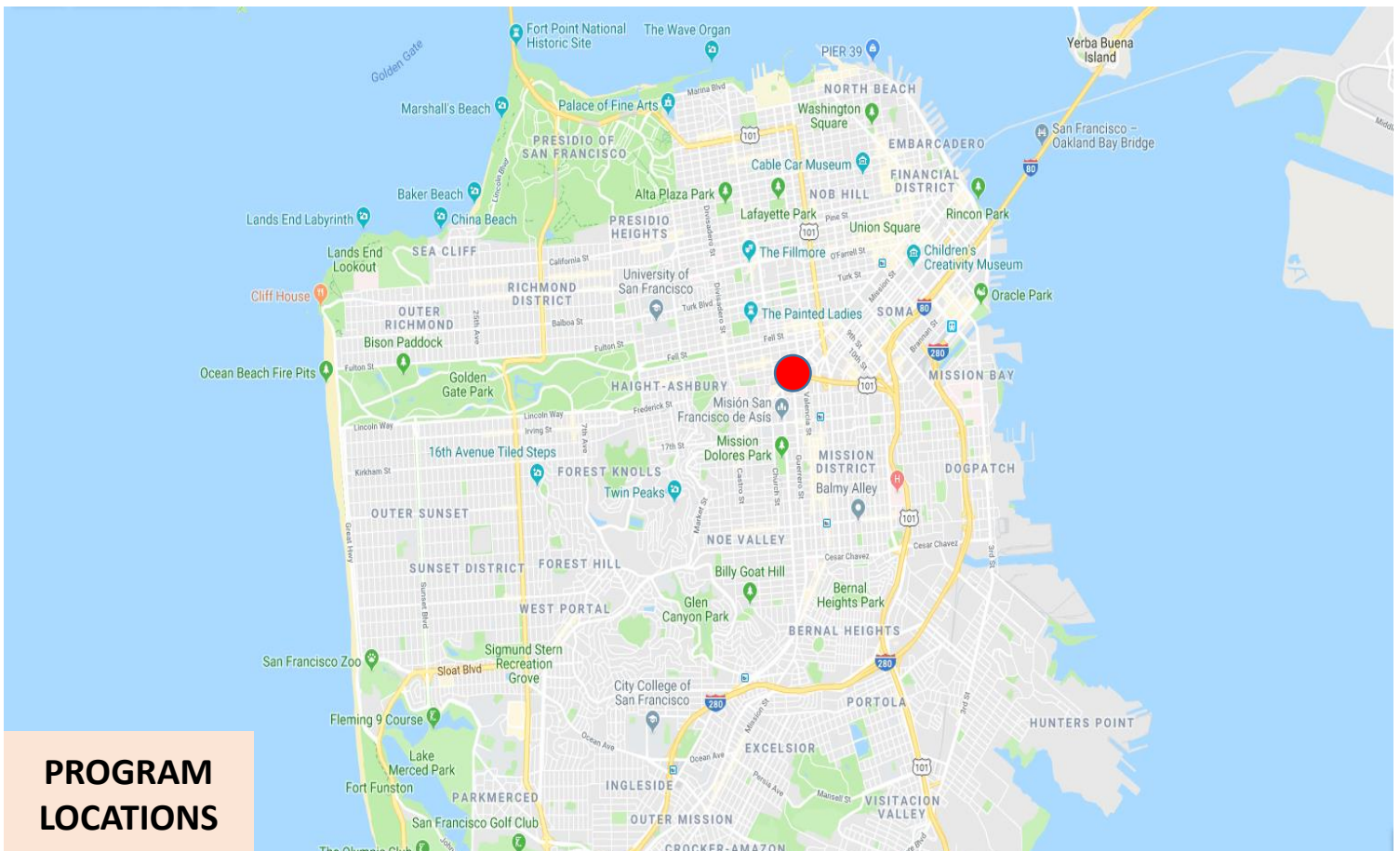
PRIORITY NUMBER: 9

HRSA CORE SERVICES CATEGORY: HOSPICE SERVICES

DEFINITION OF SERVICE: Services include room, board, nursing care, counseling, physician services, and palliative therapeutics provided to clients in the terminal stages of illness in a residential setting, including a non-acute-care section of a hospital that is designated and staffed to provide hospice services.

PROGRAM DESCRIPTIONS

- Program provides 24-hour skilled nursing care in a home-like setting to San Francisco residents. The site is located in the Castro / Duboce Triangle area. All beds but one at any given time are restricted due to HOPWA funding requirements for those with incomes that fall within HUD's definition of very low income. Ryan White funds pay for nursing care and attendant bed days.



PROGRAM LOCATIONS

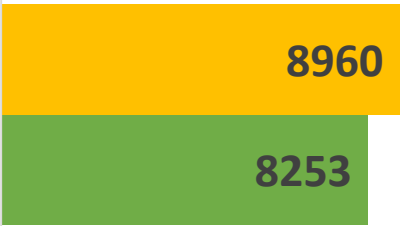
HOSPICE

BUDGET/
DELIVERABLES

33

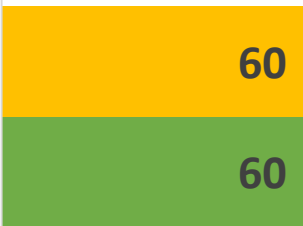
Contracted
Provided

Units of Service

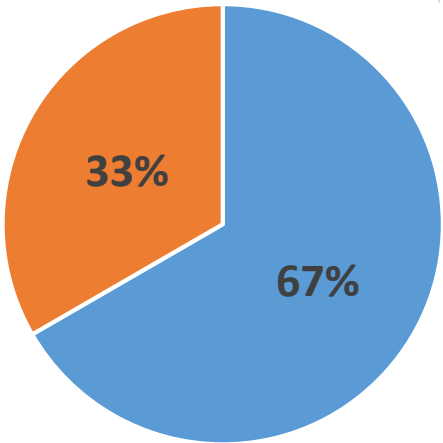


92%

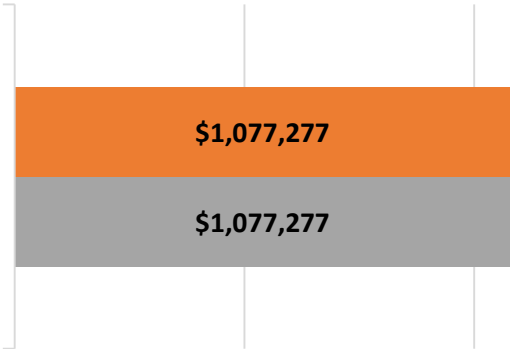
Undup. Clients



100%



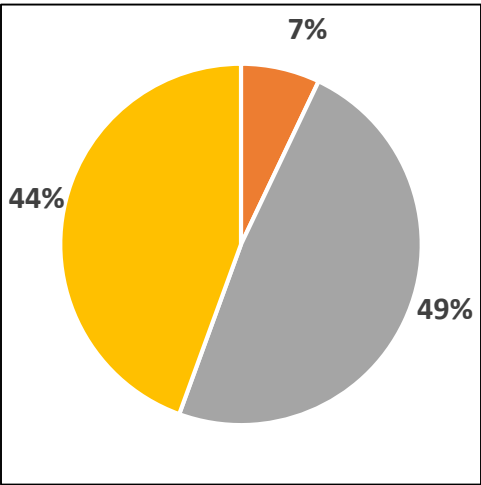
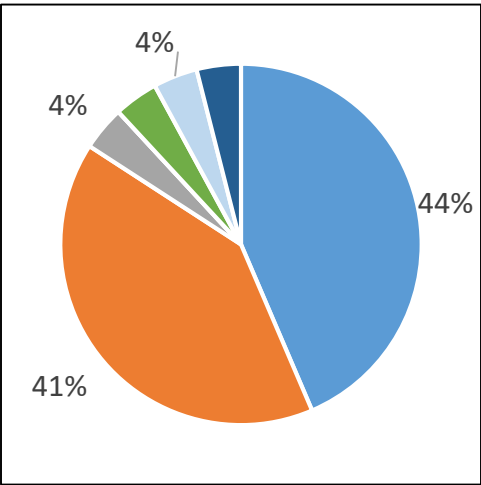
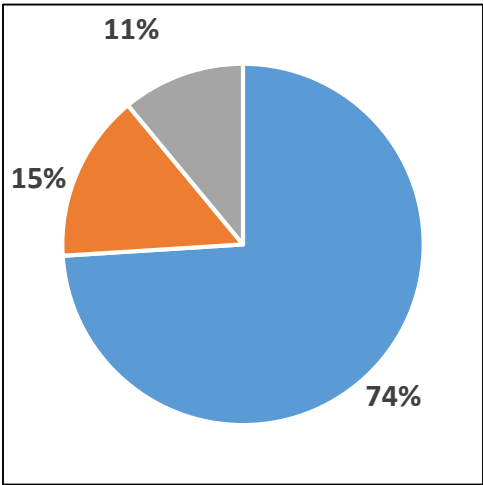
BUDGET



100%

PART A PART B GF

Allocated Expended



CIS MEN	CIS WOMEN
TRANS WOMEN	

WHITE	BLACK/ AFRICAN AMERICAN
LATINO/A/X	ASIAN / PACIFIC ISLANDER
NATIVE AMERICAN / ALASKAN	Multi / More Than One
UNKNOWN	

0-24	25-44
45-64	65+

DEMOGRAPHICS

ACMP & HOME CARE PROGRAM

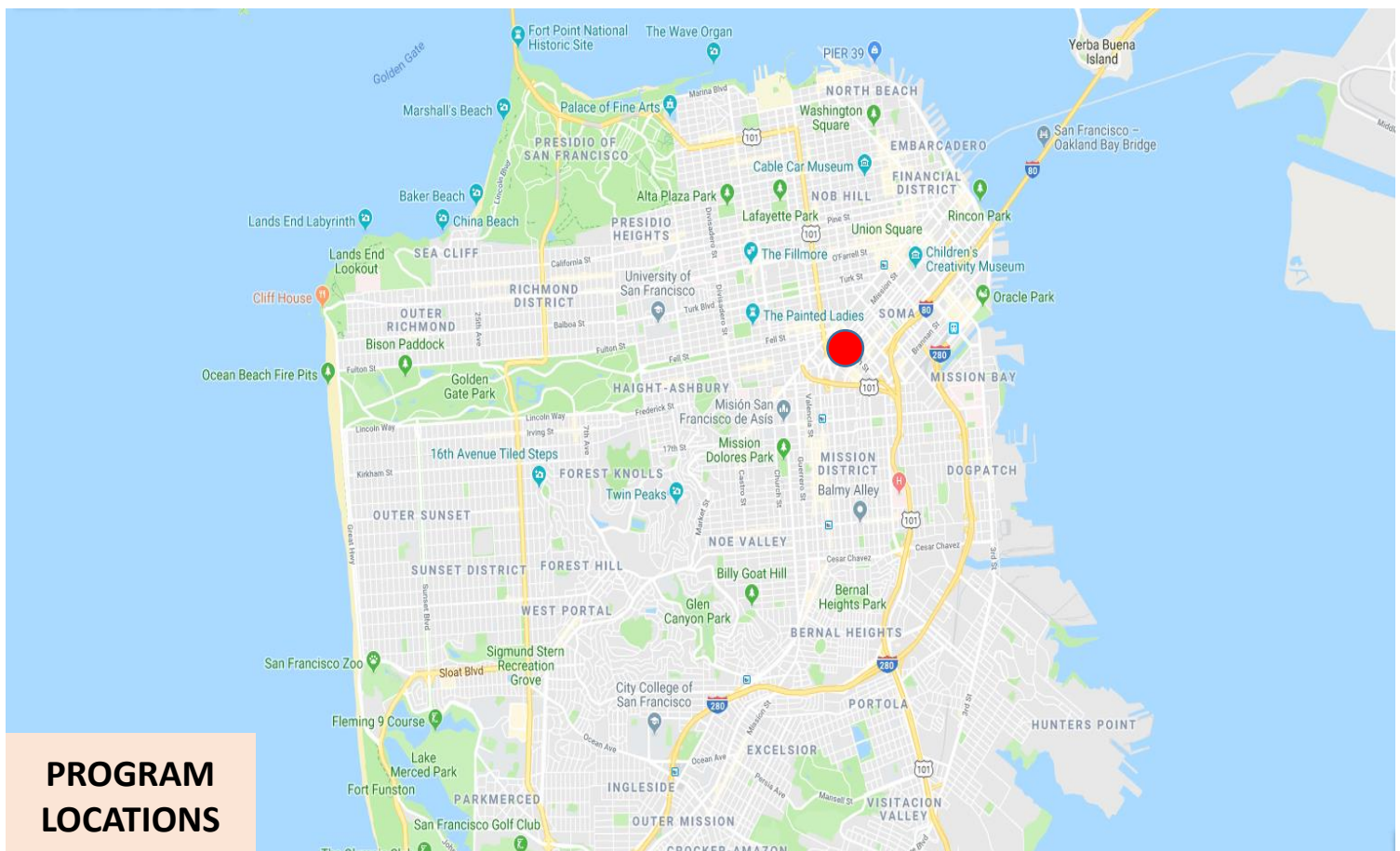
PRIORITY NUMBER: 10

HRSA CORE SERVICES CATEGORY: HOME & COMMUNITY-BASED HEALTH SERVICES

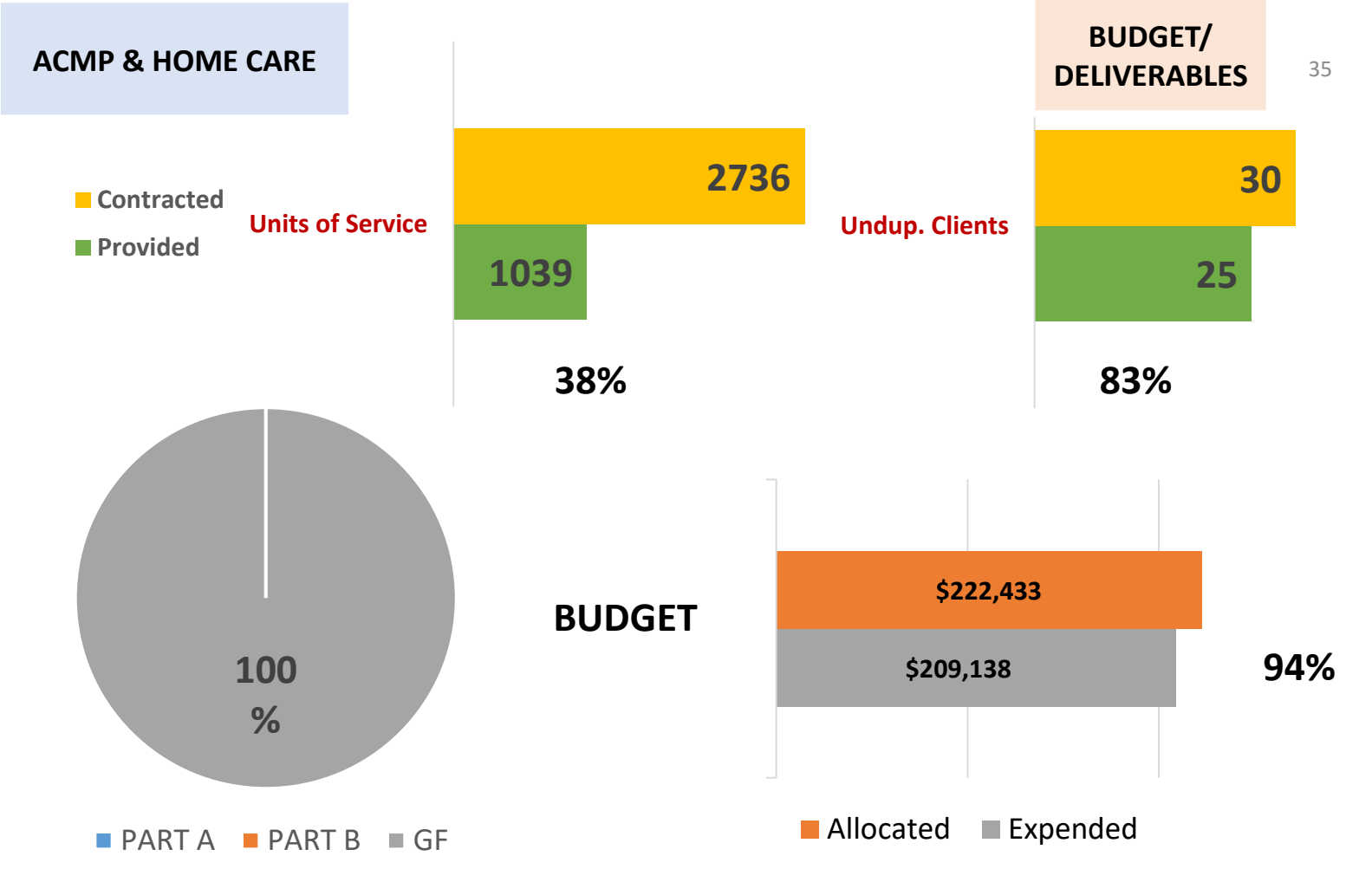
DEFINITION OF SERVICE: A system of medical and psychosocial assessment, care planning, and coordination; service procurement; and disease monitoring for people with disabling HIV/AIDS. The services ensure that people suffering from HIV-related illnesses obtain the medical, psychosocial, and home care services they need to sustain them in the community through their illness, thereby avoiding costly institutionalization.

PROGRAM DESCRIPTIONS

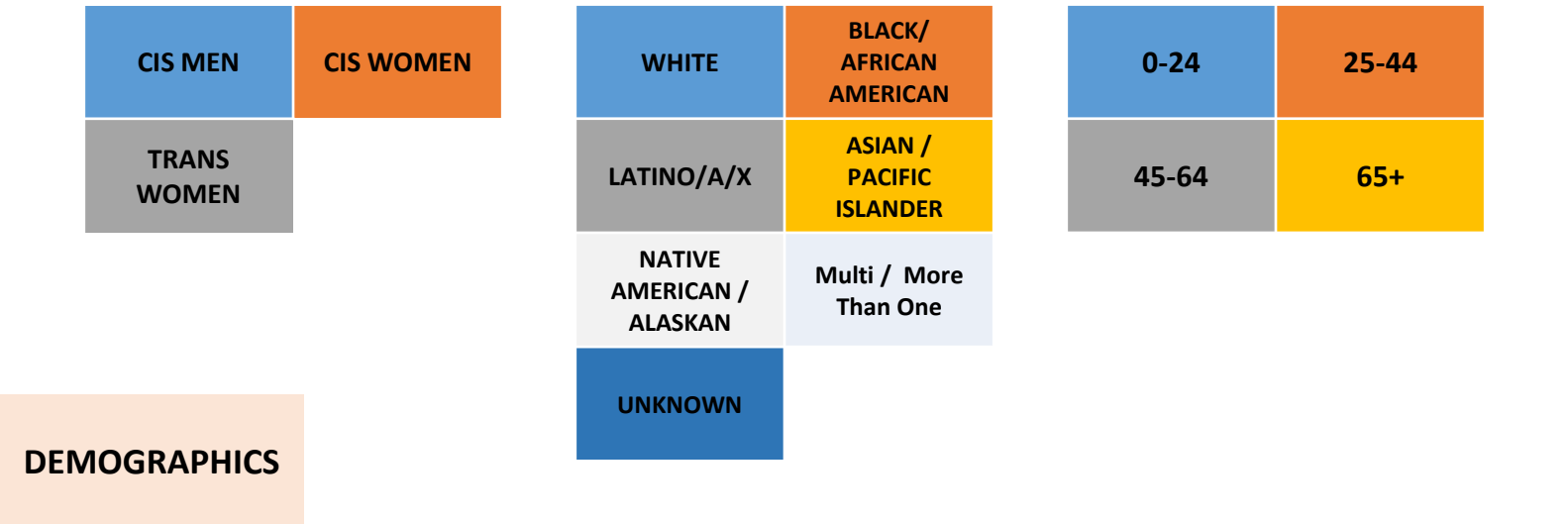
- Program provides culturally competent, skilled home health services, including Registered Nurse and Masters-level Social Work Case Management, Home Health Aide and Homemaker services to prevent hospitalizations and maintain clients in their homes. Services are provided in the community, to an acutely ill and often, homebound population, throughout the city. Home Care Services are provided to clients who do not have access to HISS through Medi-Cal (i.e. clients with a large Medi-Cal share of cost, without Medi-Cal). The Program considers all clients who meet the above criteria regardless of their ability to pay or their immigration status. The Planning Council's Eligibility Criteria, Severe Need, and Special Populations definitions hone The Program's service provision to specific populations. As such, African Americans and other underserved populations, those with prior diagnosis of mental illness, substance users, and those with limited financial resources are a program focus.



**PROGRAM
LOCATIONS**



INCLUDED IN THE HOME HEALTH CARE SERVICE SUMMARY



THERAPEUTIC MONITORING

PROGRAM SUMMARY

36

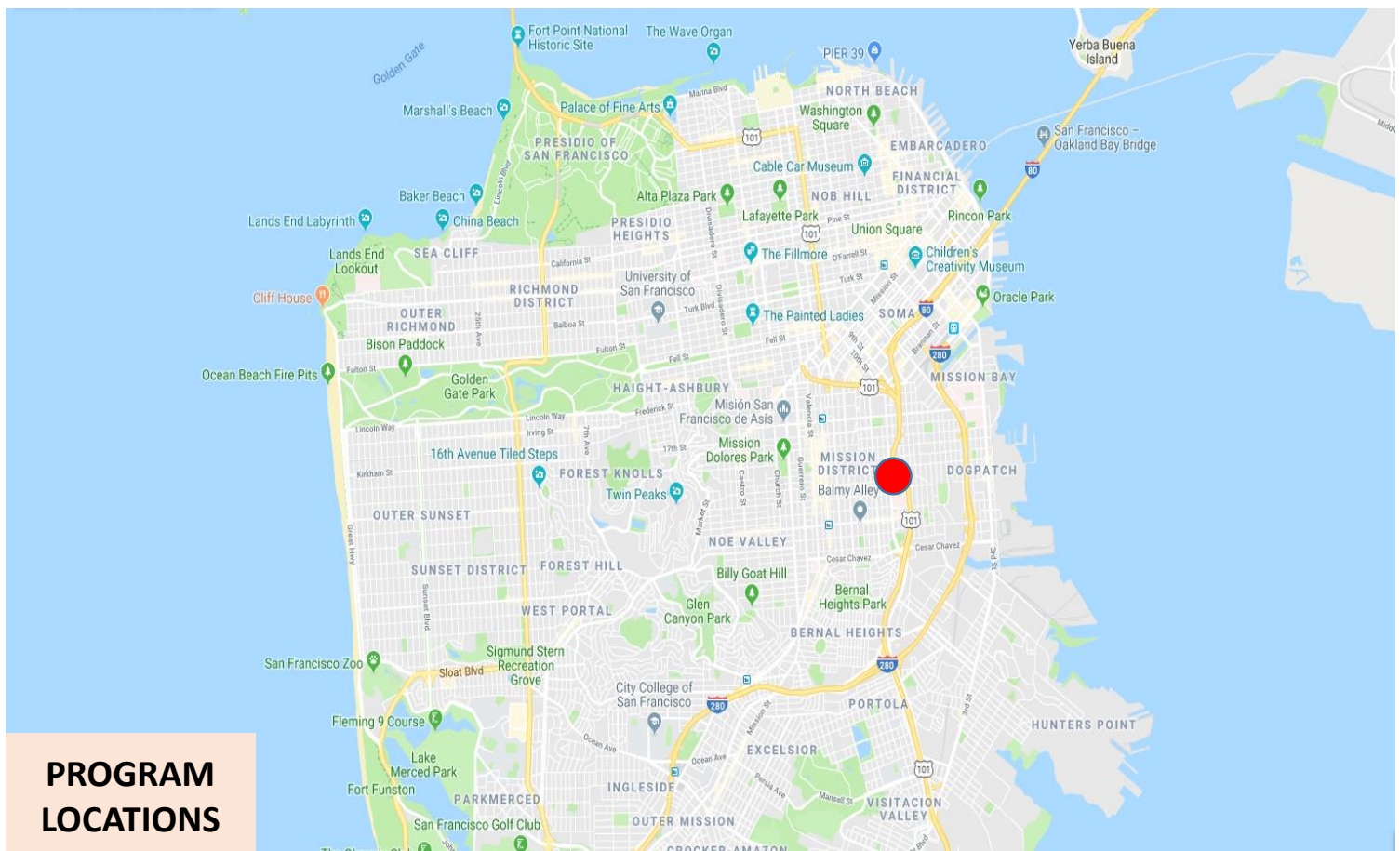
PRIORITY NUMBER: 11

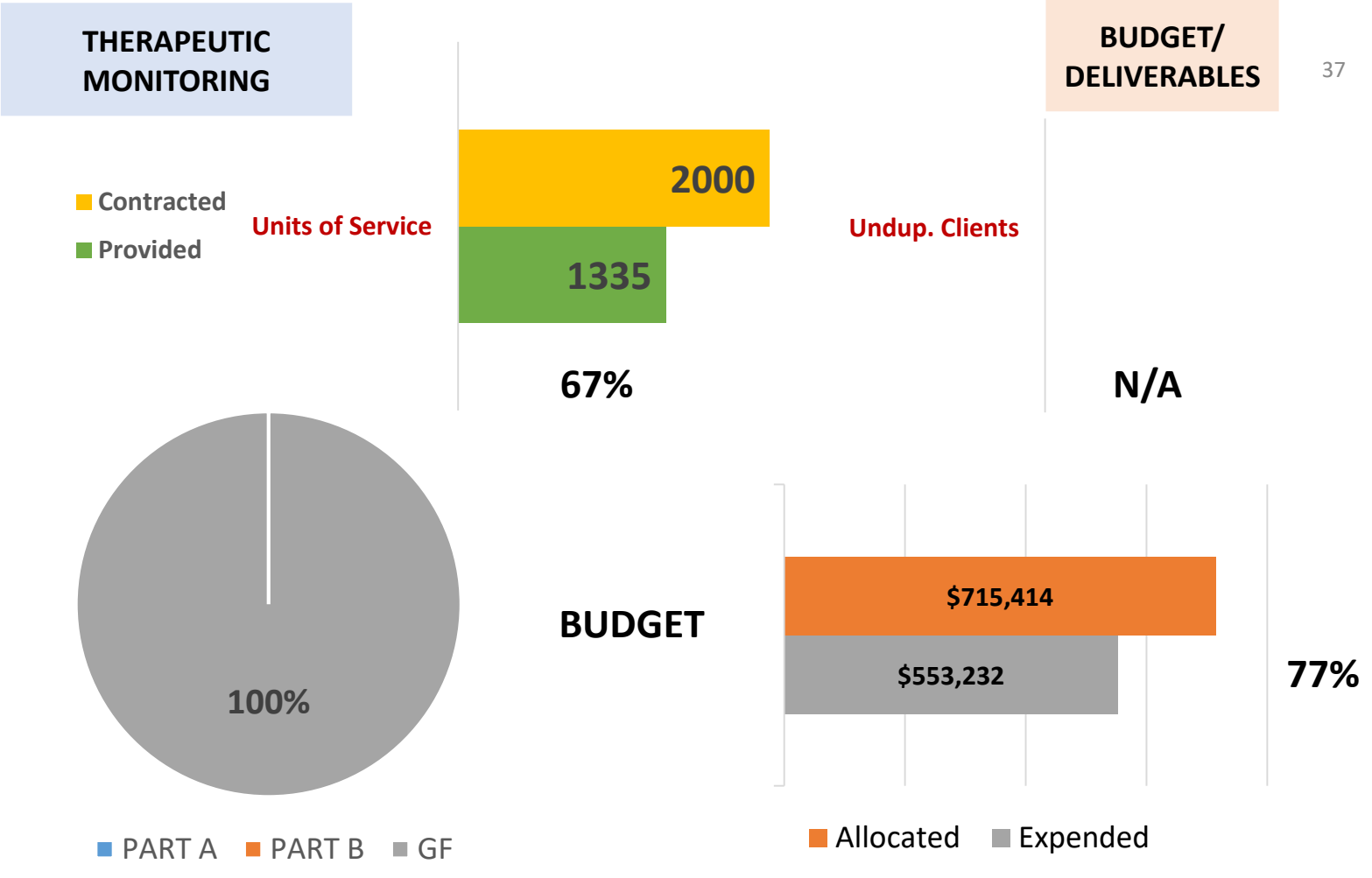
HRSA CORE SERVICES CATEGORY: THERAPEUTIC MONITORING

DEFINITION OF SERVICE: HIV-1 genotypic drug resistance testing laboratory services requested for patient care and management by a physician or healthcare provider, for the purpose of monitoring HIV-related treatment in patients.

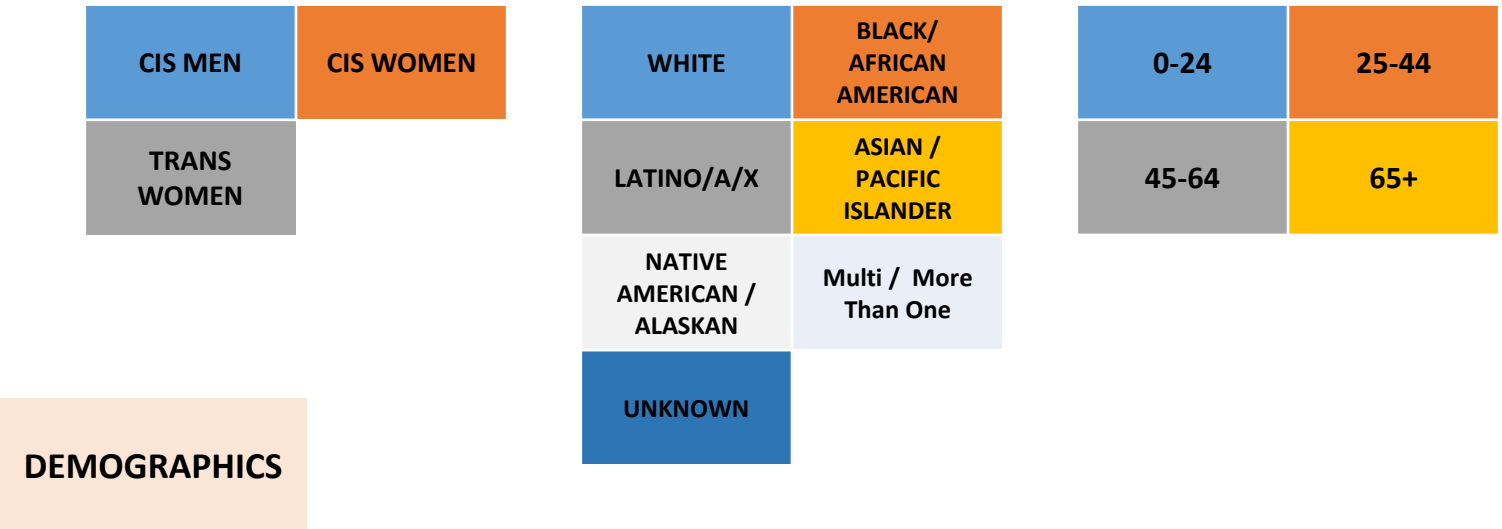
PROGRAM DESCRIPTIONS

- Program provides laboratory services and testing for HIV Viral Load using real-time RT-PCR (Reverse Transcriptase Polymerase Chain Reaction) method on specimens from SFGH, Jail Health Services, Community Health Centers and Clinic Consortium members.
- Program provides laboratory services (HIV-1 genotypic drug resistance testing) requested for patient care and management by their physician or healthcare provider. The target population is any HIV-1 positive patient with a viral load (VL) > 500 copies/ml and an indication for the clinical test (acute infection, pregnancy, virologic failure, or initiation of antiretroviral drug treatment). No clients are directly served; this program supports laboratory testing only.





DEMOGRAPHIC DATA NOT COLLECTED FOR THERAPEUTIC MONITORING



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SUPPORT SERVICES

*Units of Service;
Unduplicated Clients;
Allocations, Budget &
Expenditures;
Demographics*

2021-2022



SUPPORT SERVICES	UNITS OF SERVICE	Contracted	Provided	% Truncated
Housing: Emergency Housing	Housing Services	9,099	8,706	96%
Housing: Transitional Housing	Housing Services	2,825	2,635	93%
Food/ Delivered Meals	Food Bank/ Home Delivered Meals	101,639	93,847	92%
Direct Emergency Financial Asst.	Emergency Financial Assistance	10,152	10,005	99%
Housing: Residential Mental Health	Housing Services	1,983	1,915	97%
Psychosocial Support	Psychosocial Support	18,215	8,082	44%
Housing: Subsidies	Housing Services	203,670	195,830	96%
Other Services (Legal)	Legal Services	4,329	4,329	100%
Case Management (Non-Medical)	Case Management (Non-Medical)	29,735	29,735	100%
Housing: Facility-based Home Care	Housing Services	24,999	25,449	98%
Outreach	Outreach	3,496	3,245	93%

SUPPORT SERVICES	UNDUPLICATED CLIENTS	Contracted	Provided	% Truncated
Housing: Emergency Housing	Housing Services	N/A	N/A	N/A
Housing: Tranistional Housing	Housing Services	22	18	82%
Food/ Delivered Meals	Food Bank/ Home Delivered Meals	800	800	100%
Direct Emergency Financial Asst.	Emergency Financial Assistance	1,454	1,278	88%
Housing: Residential Mental Health	Housing Services	15	15	100%
Psychosocial Support	Psychosocial Support	613	377	62%
Housing: Subsidies	Housing Services	589	569	97%
Legal Services	Legal Services	425	425	100%
Case Management (Non-Medical)	Case Management (Non-Medical)	1,288	1,201	93%
Housing: Facility-based Home Care	Housing Services	180	174	97%
Outreach	Outreach	500	236	47%

EMERGENCY HOUSING

PROGRAM SUMMARY

42

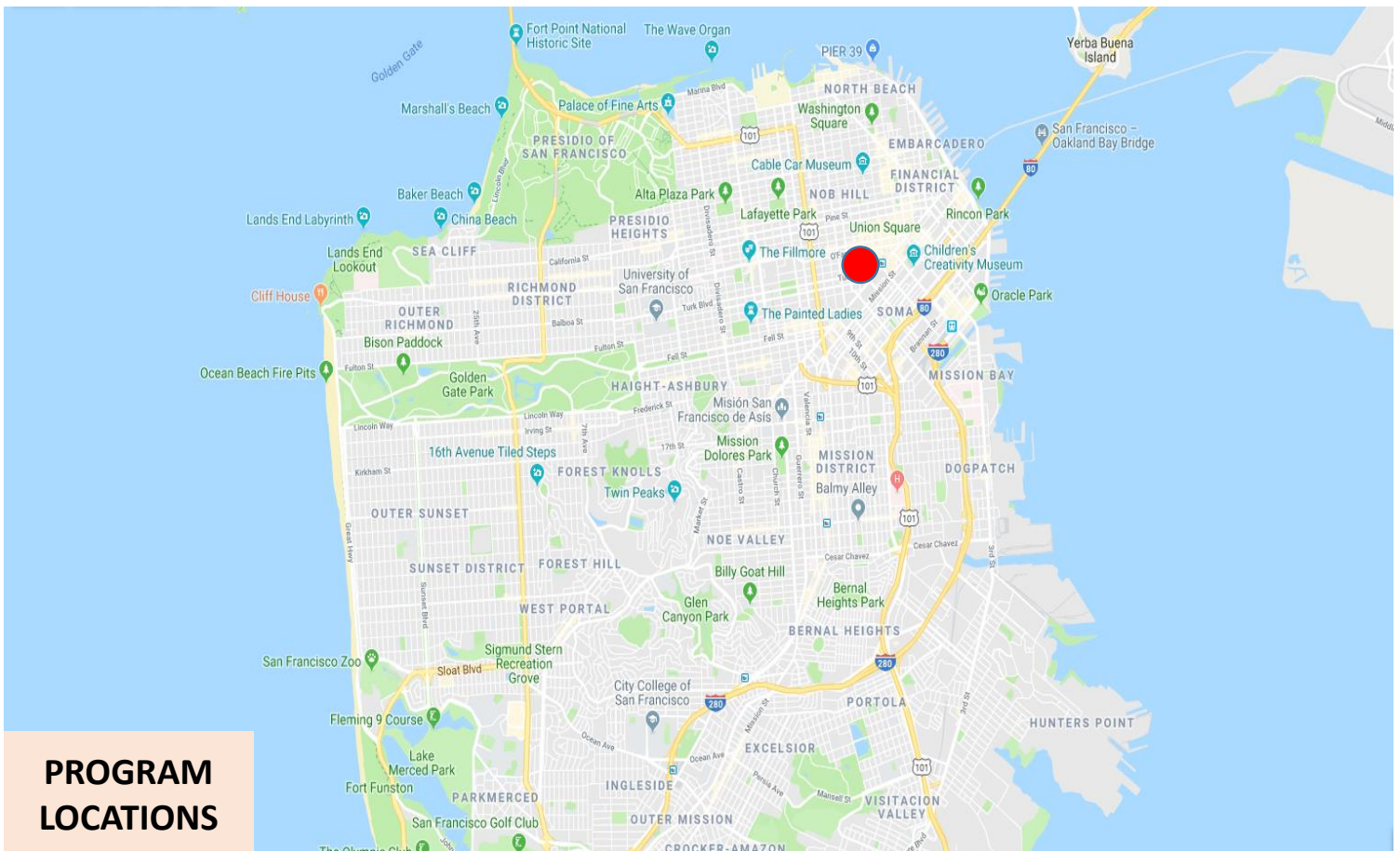
PRIORITY NUMBER: 1

HRSA SUPPORT SERVICES CATEGORY: HOUSING

DEFINITION OF SERVICE: Emergency hotel stay of a maximum of four weeks, intended to assist clients with immediate housing crisis and subsequently help them stabilize medically.

PROGRAM DESCRIPTIONS

- Program provides emergency housing in an SRO unit for a maximum of 28 days for clients referred by participating HIV service providers.



PROGRAM LOCATIONS

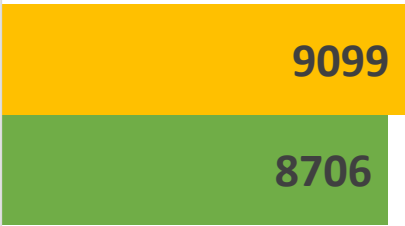
EMERGENCY HOUSING

BUDGET/
DELIVERABLES

43

Contracted
Provided

Units of Service

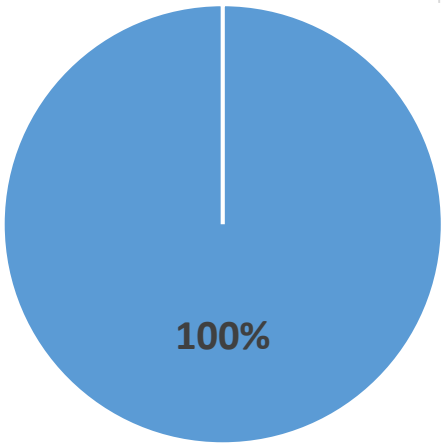


Undup. Clients

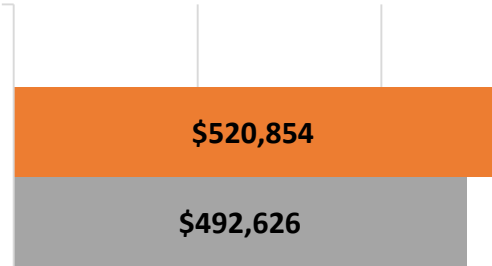
0
0

96%

N/A



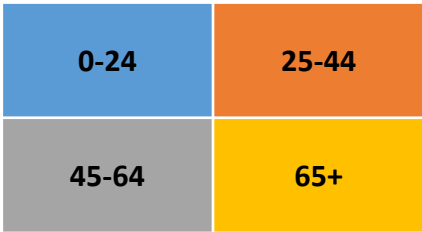
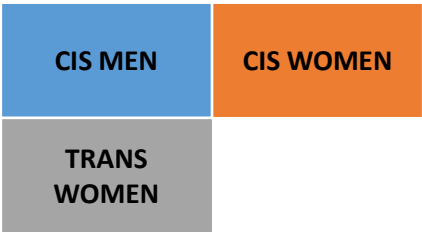
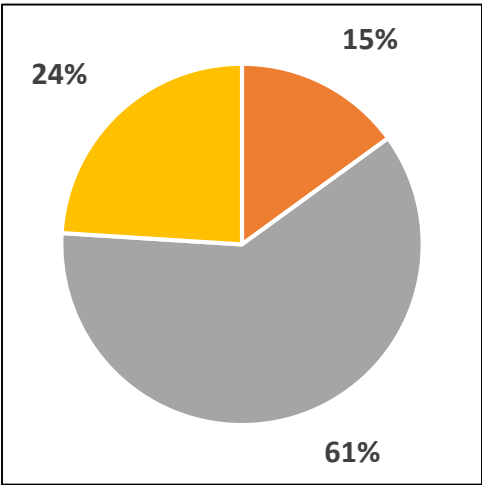
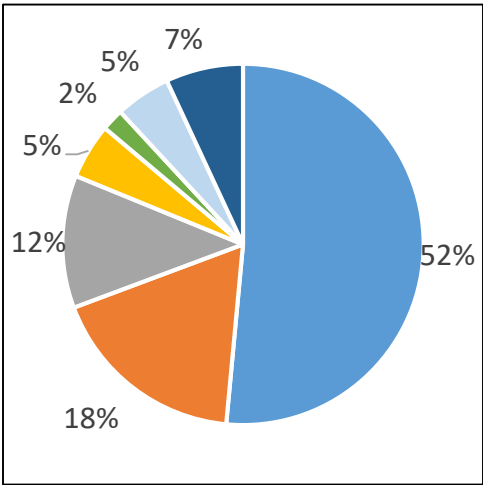
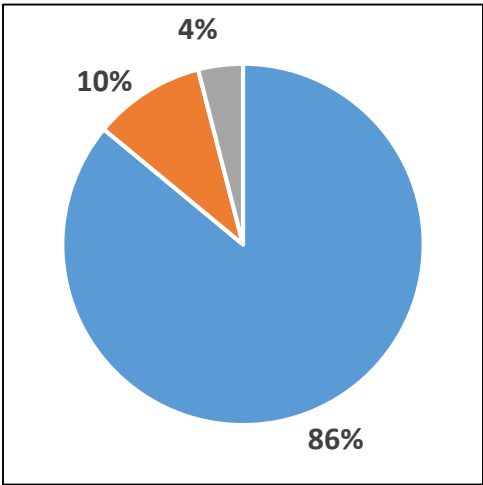
BUDGET



95%

PART A PART B GF

Allocated Expended



DEMOGRAPHICS

TRANSITIONAL HOUSING

PROGRAM SUMMARY

44

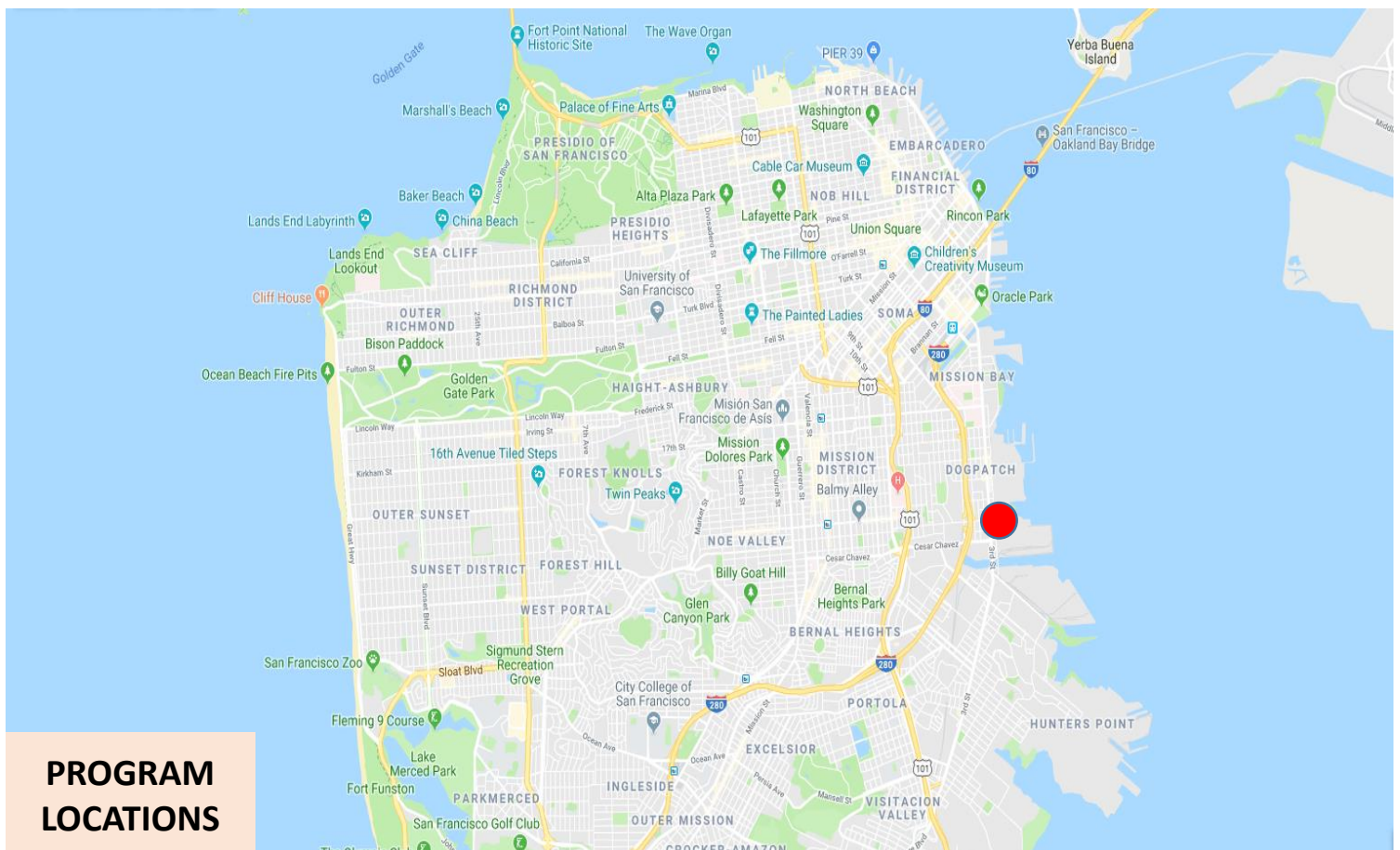
PRIORITY NUMBER: 2

HRSA SUPPORT SERVICES CATEGORY: HOUSING

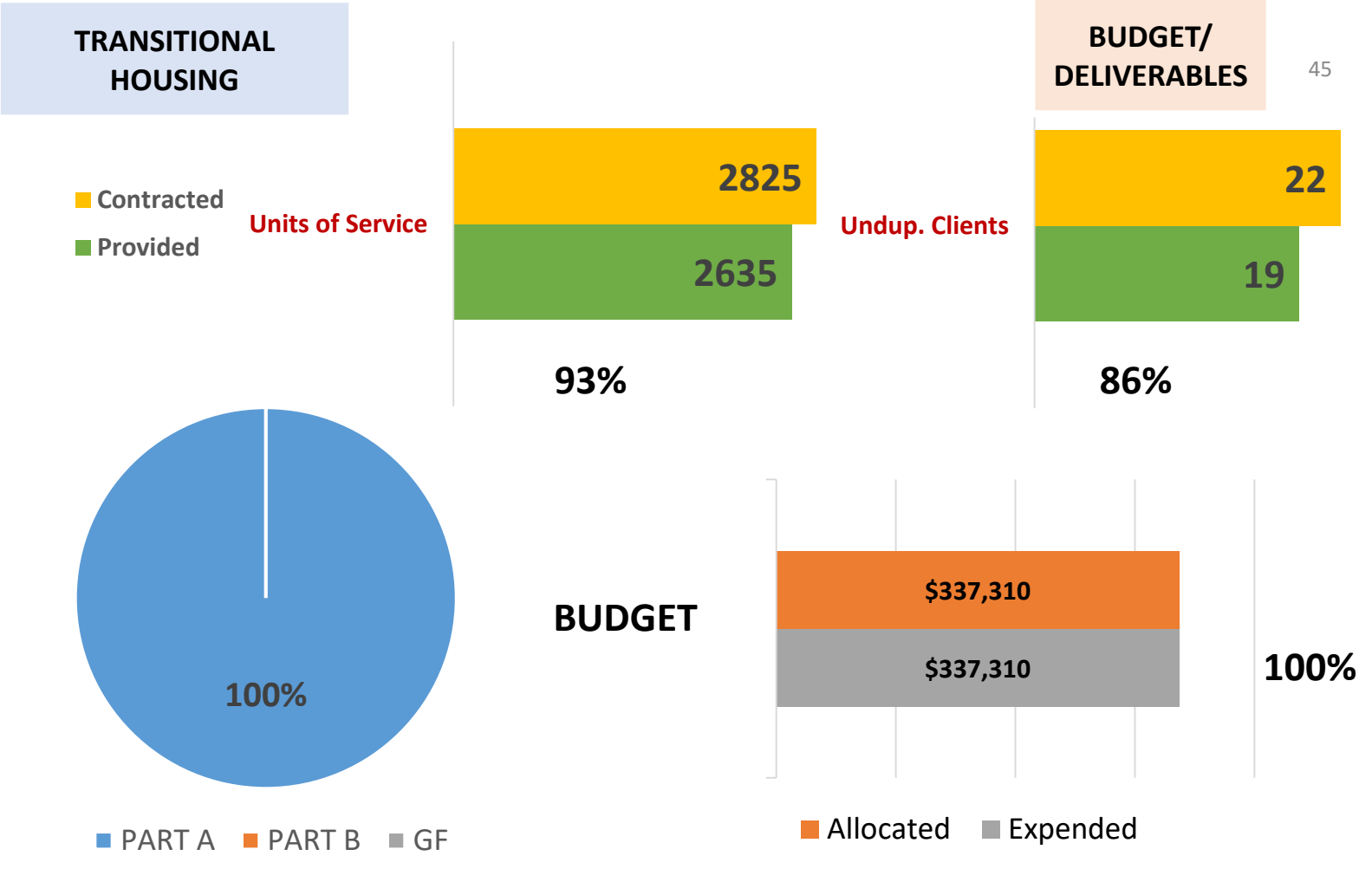
DEFINITION OF SERVICE: Transitional residential housing program designed to stabilize an individual and to support transition to a long-term sustainable housing situation. Program includes substance abuse and mental health services.

PROGRAM DESCRIPTIONS

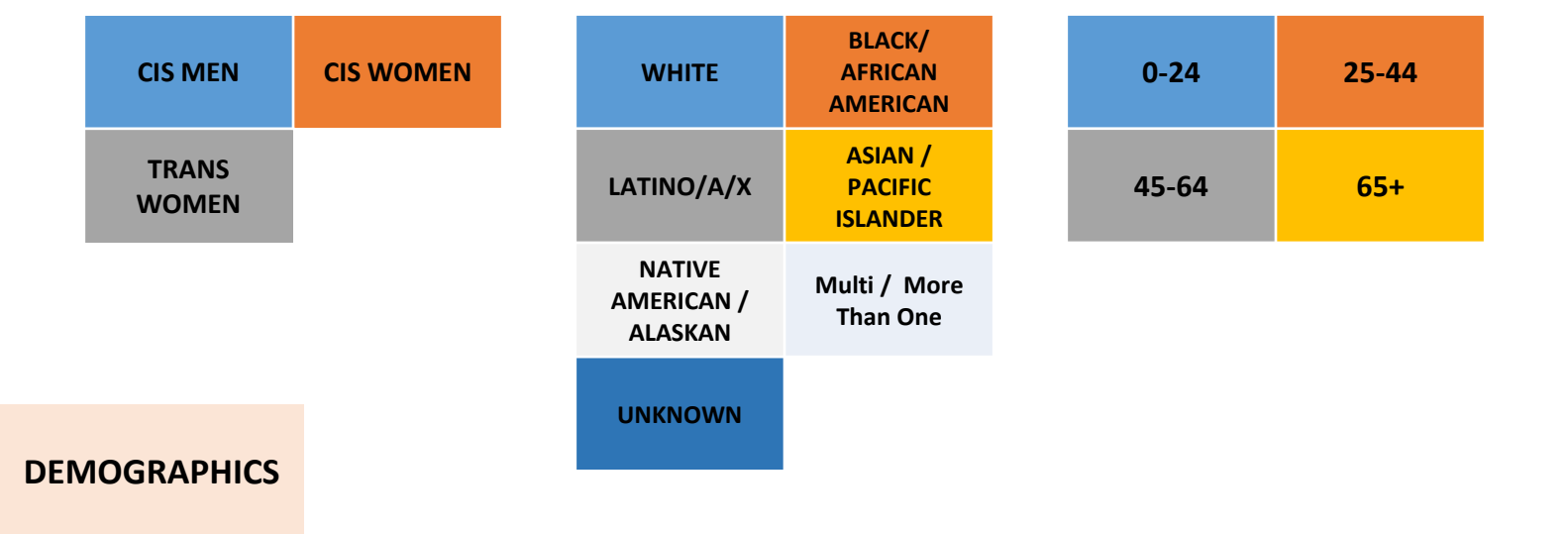
- Program provides transitional housing and case management, which may include provision and/or referral to life enhancement skills, money management, benefits counseling and advocacy, and referrals to independent housing, primary care and psychiatric care to low-income, homeless, adult African American PLWHA.



PROGRAM LOCATIONS



INCLUDED IN THE EMERGENCY HOUSING CARE SERVICE SUMMARY



EMERGENCY FINANCIAL ASSISTANCE

PROGRAM SUMMARY

46

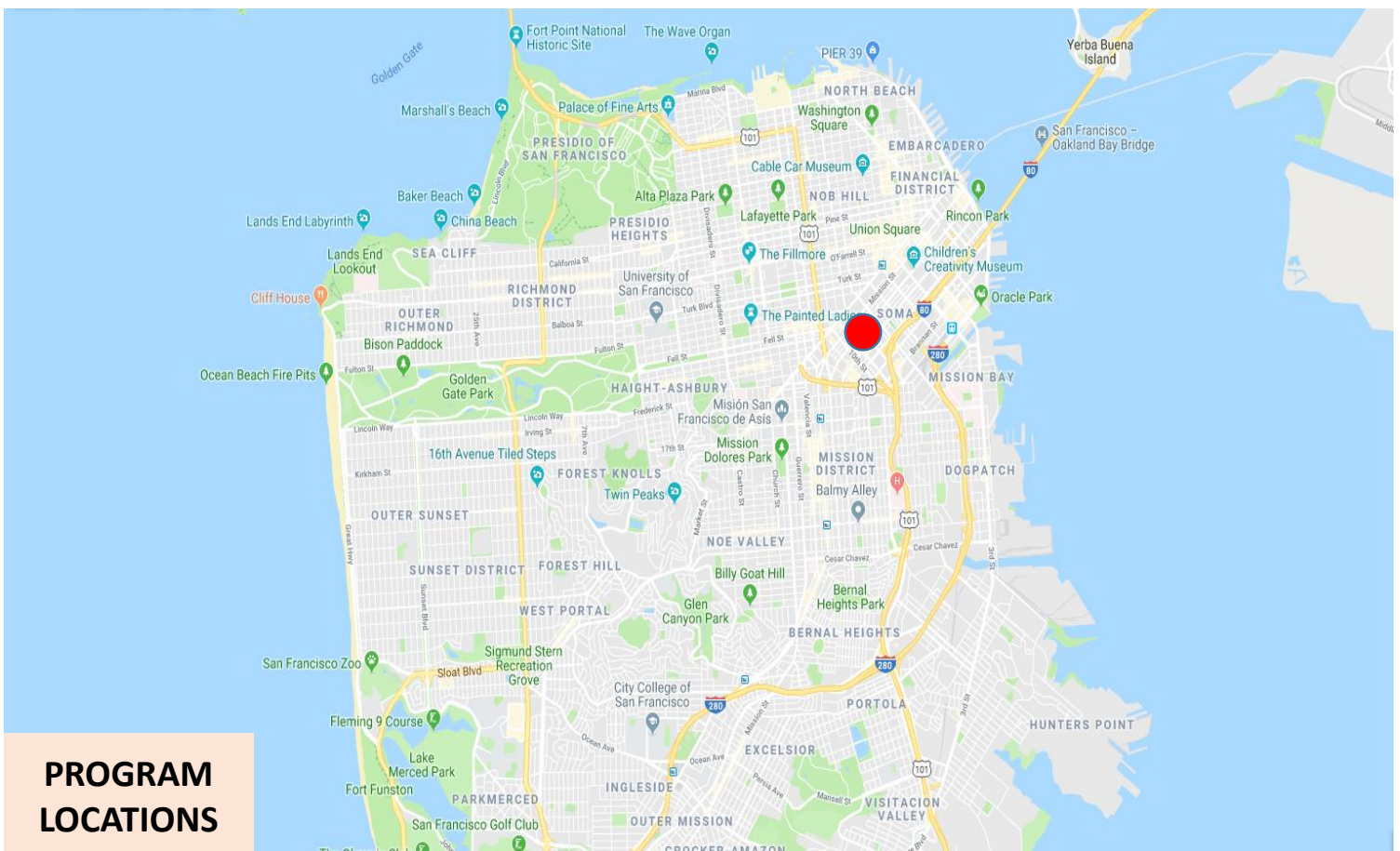
PRIORITY NUMBER: 3

HRSA SUPPORT SERVICES CATEGORY: EMERGENCY FINANCIAL ASSISTANCE

DEFINITION OF SERVICE: Provision of short-term, one-time payments to agencies or establishment of voucher programs to assist with emergency expenses related to essential utilities, housing, food (including groceries, food vouchers, and food stamps), and medication when other resources are not available.

PROGRAM DESCRIPTIONS

- Provides emergency assistance grants for housing, utility bills, insurance, and medical expenses for individuals diagnosed with disabling HIV disease or disabling AIDS to assist clients in maintaining a stable living situation. Eviction Prevention financial assistance to clients facing imminent eviction or need of one-time funds to move into subsidized housing. Payments of grants are made directly to vendors and/or landlords. Program located in the South of Market area.

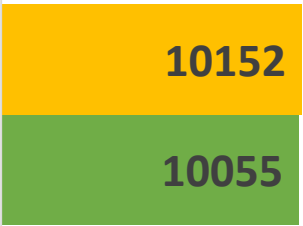


PROGRAM LOCATIONS

FINANCIAL ASSISTANCE

Contracted
Provided

Units of Service

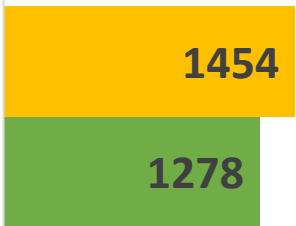


99%

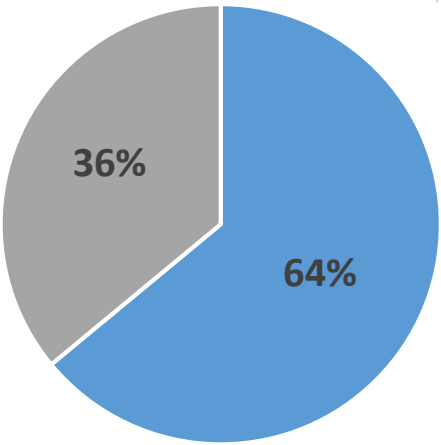
BUDGET/
DELIVERABLES

47

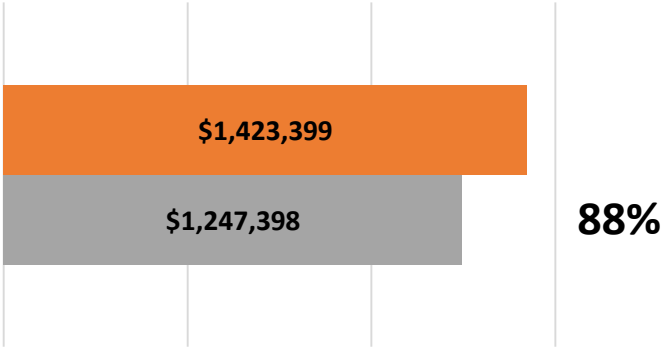
Undup. Clients



88%



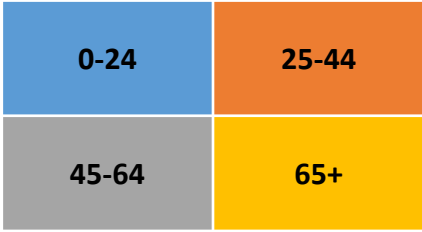
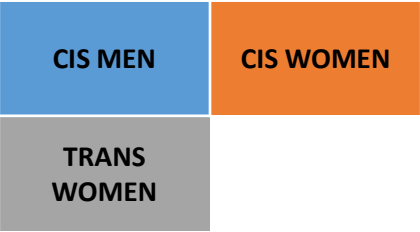
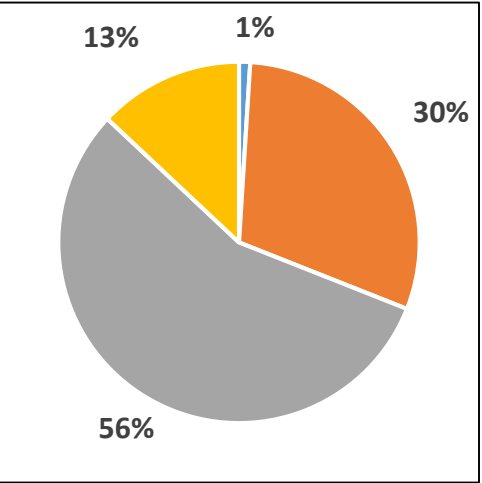
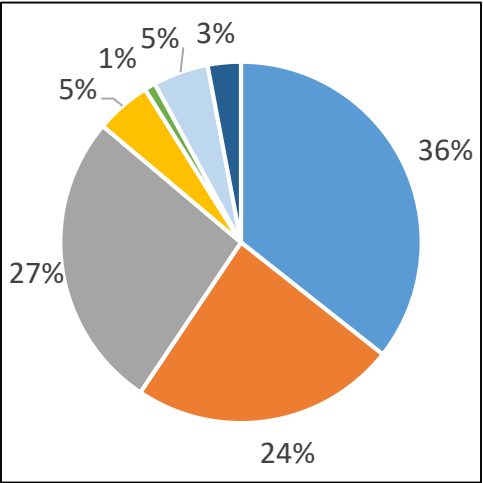
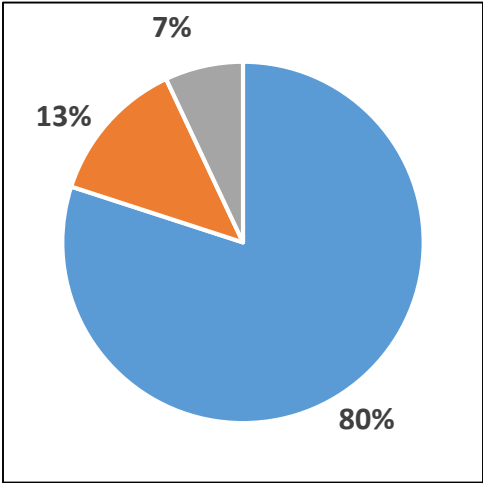
BUDGET



88%

PART A PART B GF

Allocated Expended



DEMOGRAPHICS

FOOD BANK & DELIVERED MEALS

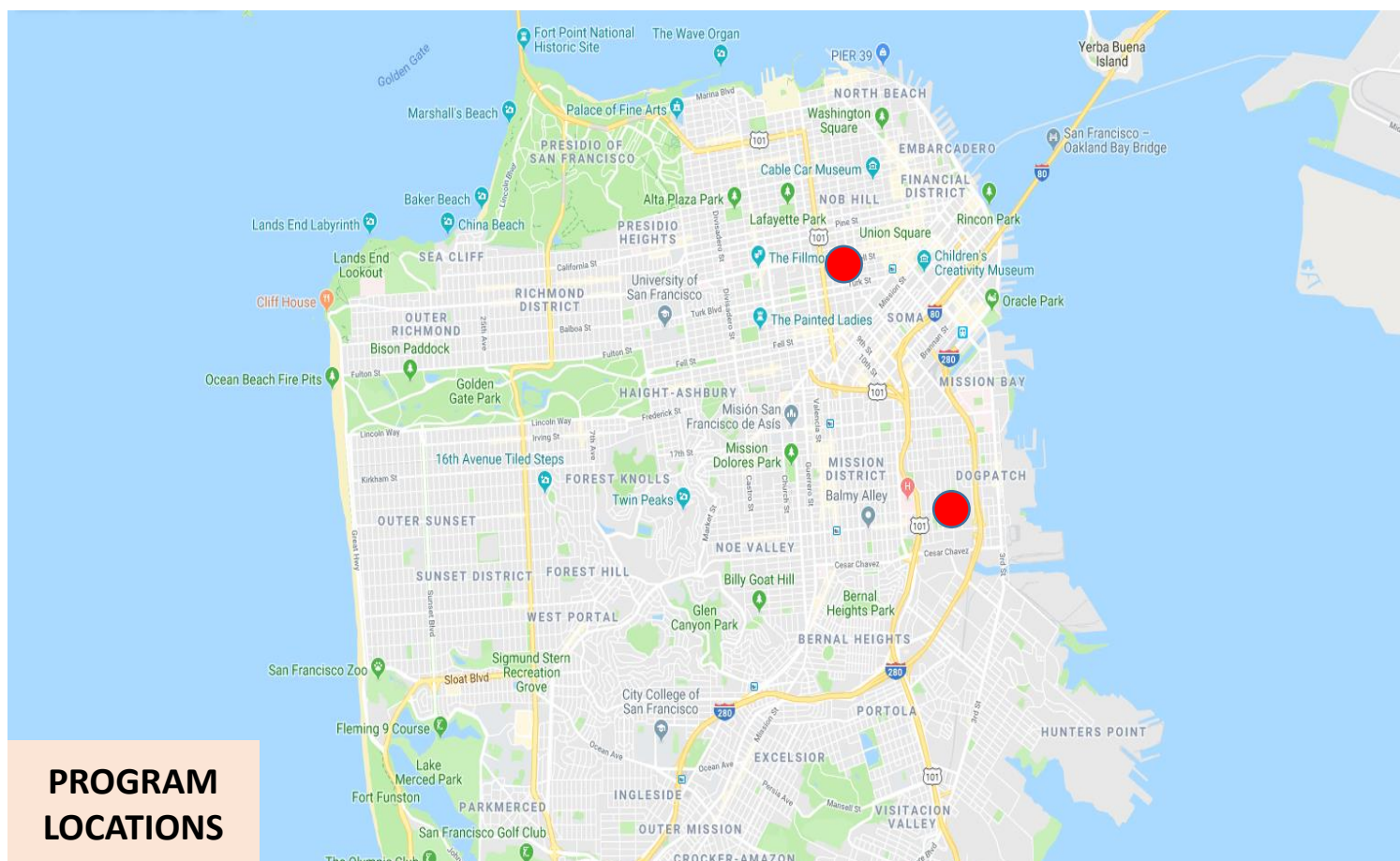
PRIORITY NUMBER: 4

HRSA SUPPORT SERVICES CATEGORY: FOOD BANK / HOME DELIVERED MEALS

DEFINITION OF SERVICE: Provision of services includes prepared meals, groceries, and nutrition education under the supervision of a Registered Dietitian; food solicitation and a food bank for agencies that feed their HIV clients. Services include congregate meals and nutritional counseling. A weekly selection of groceries that meets one-third of the weekly nutritional requirements for persons living with HIV; or various grocery items solicited through the food bank and distributed by HIV service agencies. Hot or frozen prepared meals that meet one-third of the daily nutritional requirements for persons living with HIV. Clients can choose hot or frozen meals, home-delivered or picked-up, daily or weekly.

PROGRAM DESCRIPTIONS

- Daily prepared meals and/or weekly groceries for San Francisco residents with HIV symptoms and conditions that are certified by the primary care provider at varying intervals.
- The food solicitation / banking portion of this sub-category is distributed to designated social agencies which provide services to individuals with HIV disease; this program serves residents of the City and County



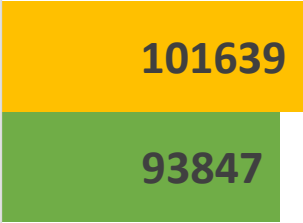
**PROGRAM
LOCATIONS**

FOOD / MEALS

BUDGET/
DELIVERABLES

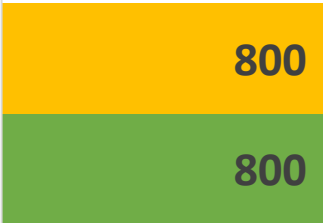
Contracted
Provided

Units of Service

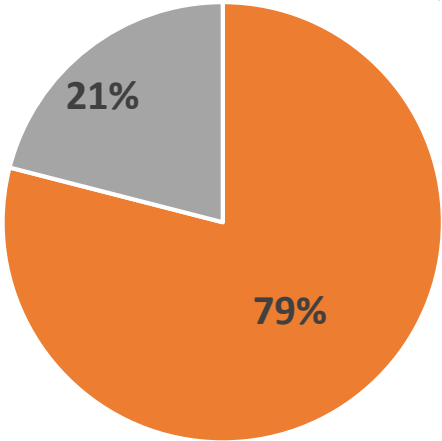


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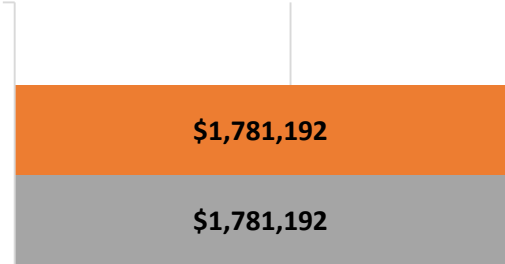
Undup. Clients



100%



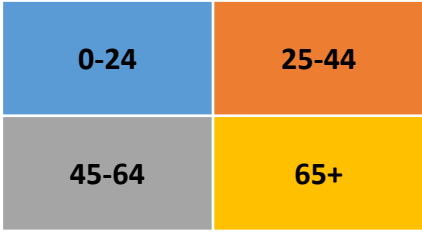
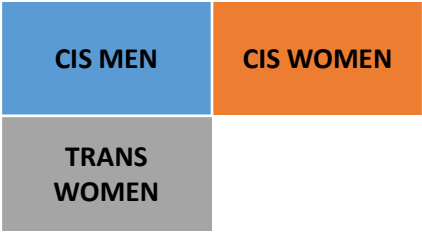
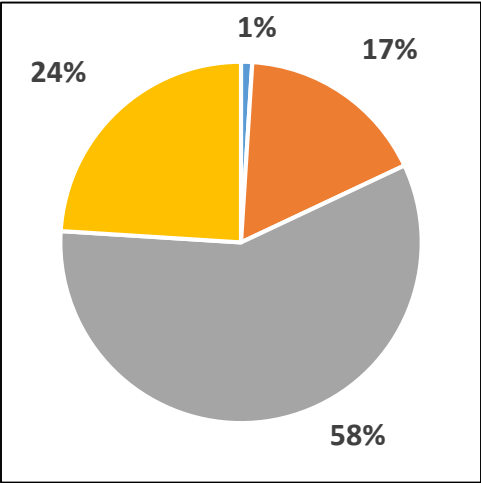
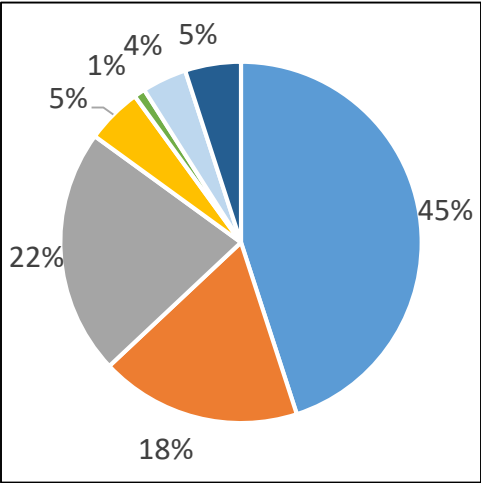
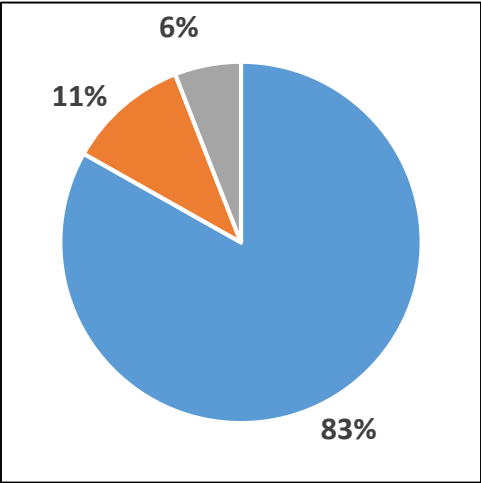
BUDGET



100%

PART A PART B GF

Allocated Expended



DEMOGRAPHICS

PSYCHOSOCIAL SUPPORT

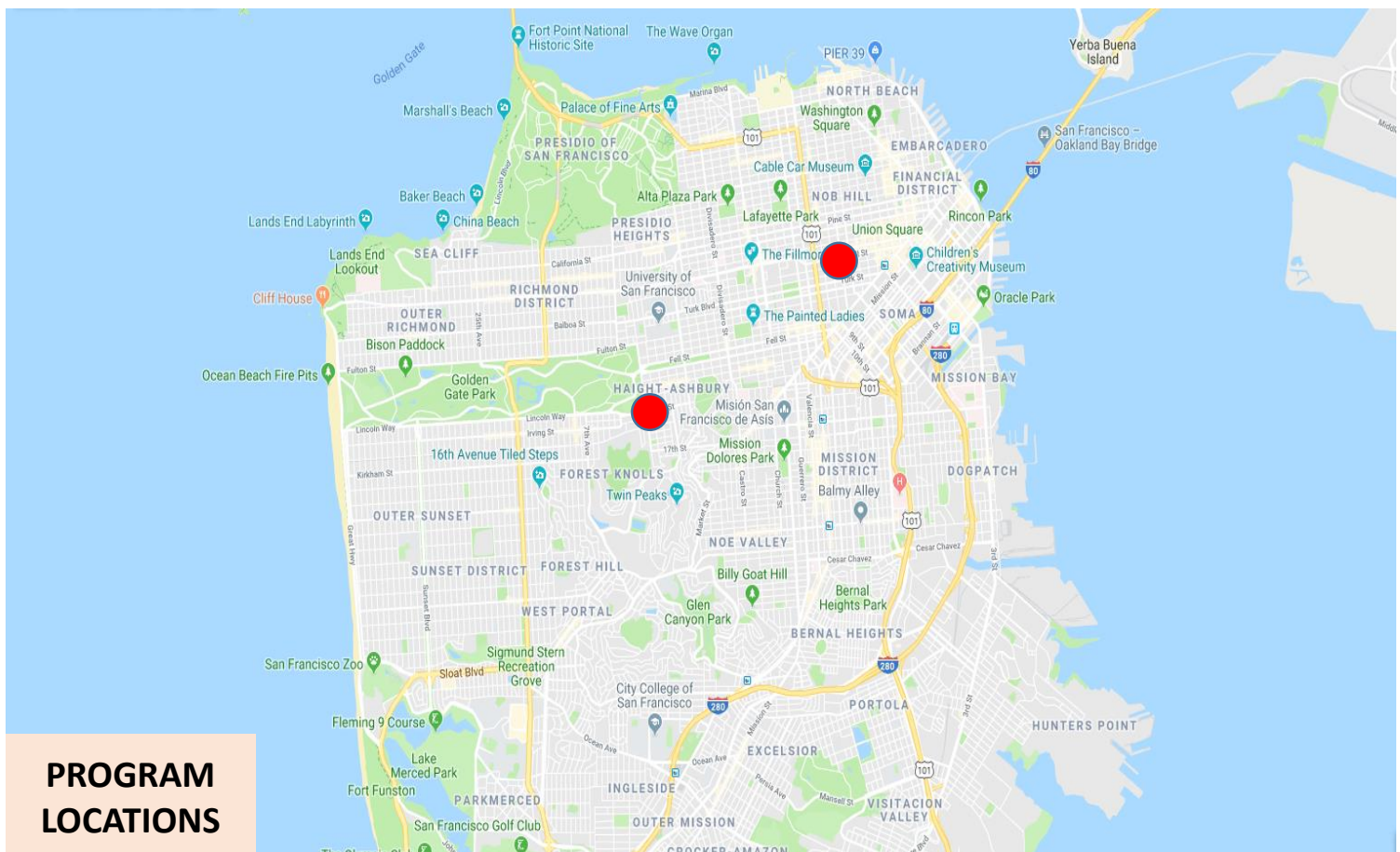
PRIORITY NUMBER: 5

HRSA SUPPORT SERVICES CATEGORY: PSYCHO-SOCIAL SUPPRT

DEFINITION OF SERVICE: Programs that provide support and counseling activities, child abuse and neglect counseling, HIV support groups, pastoral care, caregiver support, and bereavement counseling; this category includes nutrition counseling provided by a non-registered dietitian but excludes the provision of nutritional supplements.

PROGRAM DESCRIPTIONS

- Program provides a collaborative support group for HIV positive heterosexually identified African American men; recruitment and outreach takes place by case managers, peer advocates or other sources. This group is available to all clients self-identifying as part of the target population. The group is facilitated by a mental health professional, with a flexible structure.
- Program provides a range of psychosocial support interventions including emotional support and practical assistance, groups and educational opportunities, a drop-in center, an activities and events program, client advocacy and care navigation, health counseling, and volunteer peer support as well as other activities that promote continued engagement in care, with an emphasis on individuals living on fixed and low incomes; the socially isolated; the “aging” or senior population; the physically impaired; and severe need.



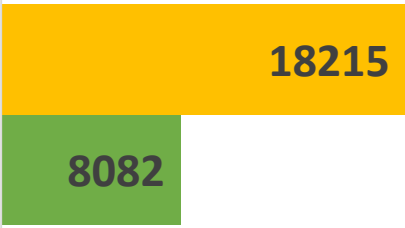
**PROGRAM
LOCATIONS**

PSYCHOSOCIAL
SUPPORT

BUDGET/
DELIVERABLES

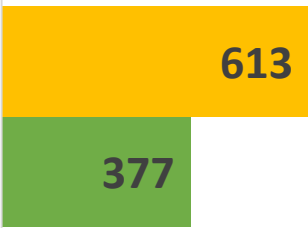
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Provided

Units of Service

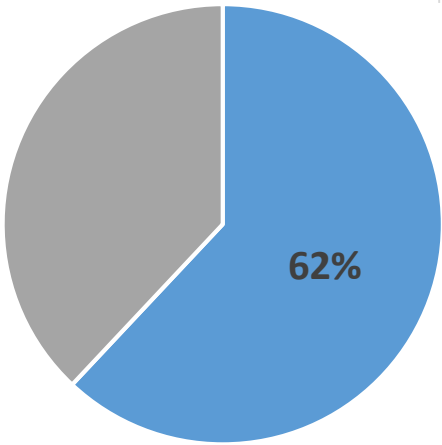


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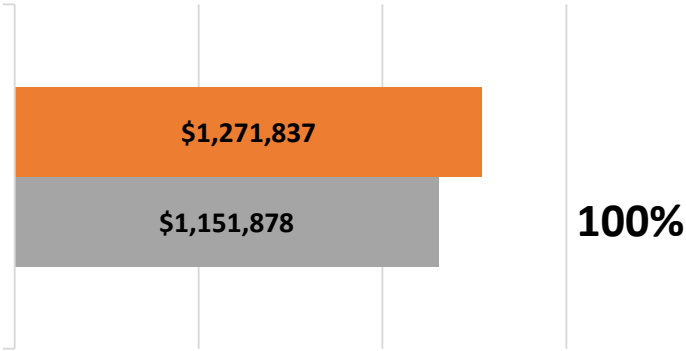
Undup. Clients



62%



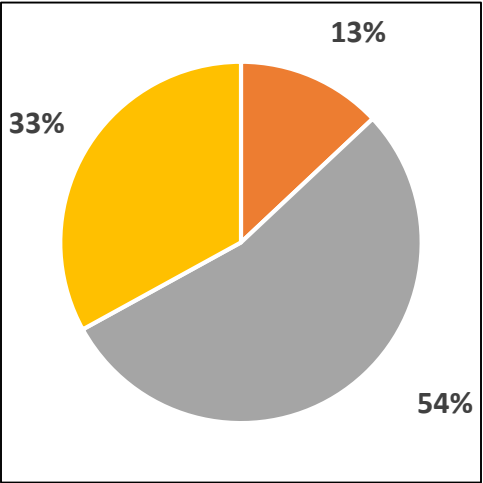
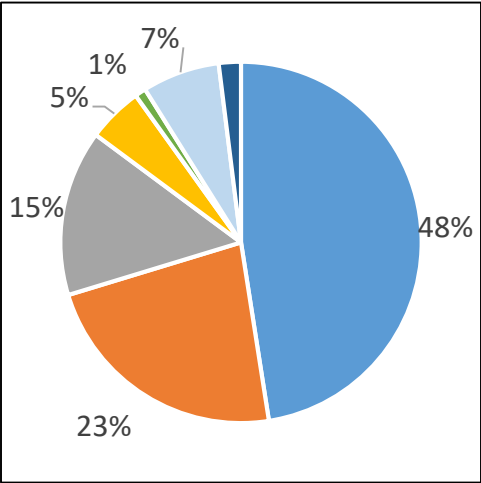
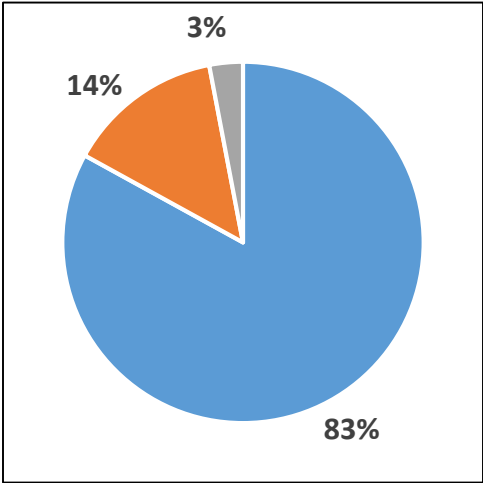
BUDGET



100%

PART A PART B GF

Allocated Expended



CIS MEN	CIS WOMEN
TRANS WOMEN	

WHITE	BLACK/AFRICAN AMERICAN
LATINO/A/X	ASIAN / PACIFIC ISLANDER
NATIVE AMERICAN / ALASKAN	Multi / More Than One
UNKNOWN	

0-24	25-44
45-64	65+

DEMOGRAPHICS

RESIDENTIAL MENTAL HEALTH

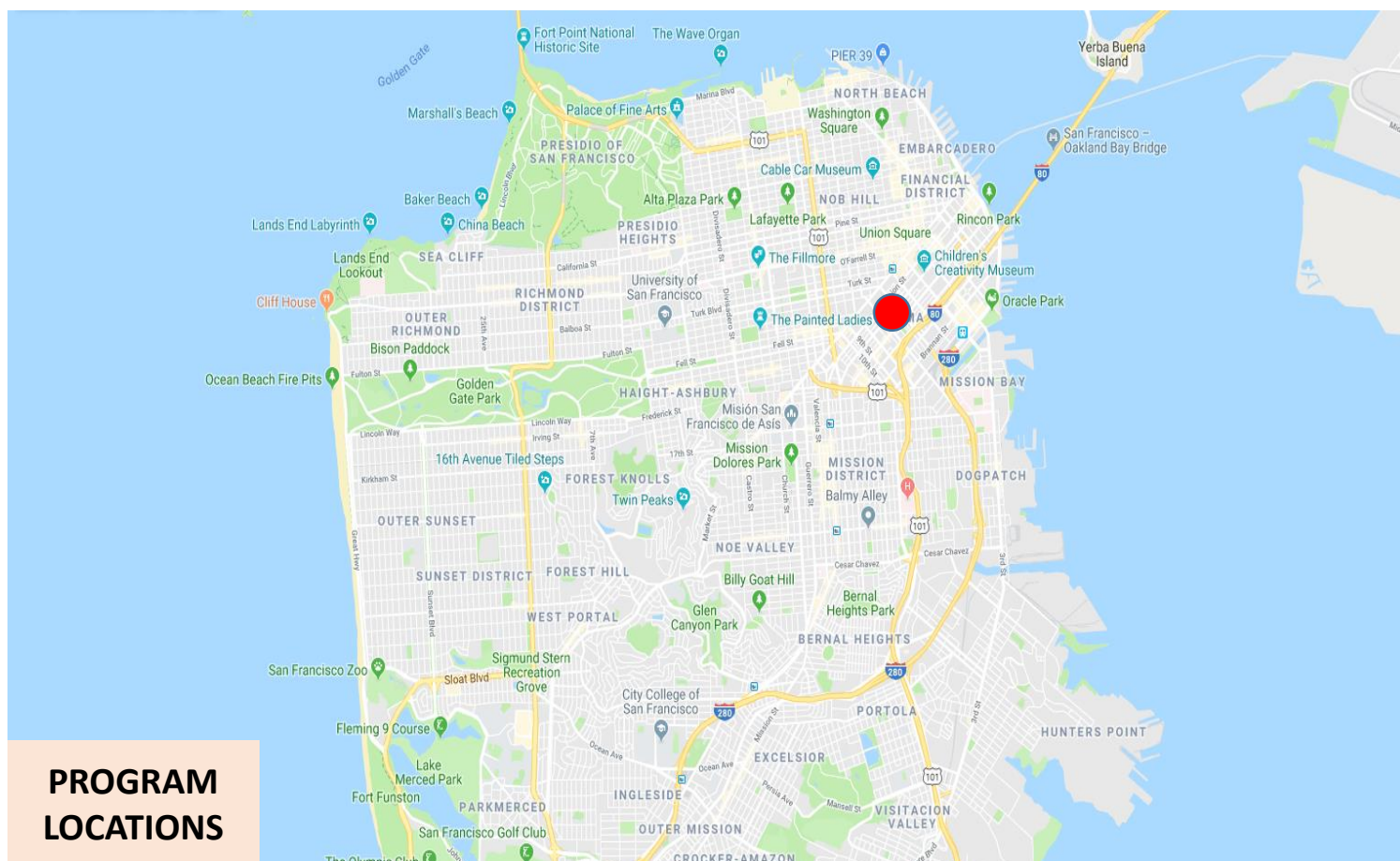
PRIORITY NUMBER: 6

HRSA SUPPORT SERVICES CATEGORY: HOUSING

DEFINITION OF SERVICE: Mental health including dementia care and other support services that are provided within a residential setting, Residential treatment includes housing, food, psychiatric or other mental health evaluations and treatment services, and may include HIV and substance abuse counseling, supervision of adherence to prescribed medications, case specific nutritional planning, health and fitness training, transportation services, alternative healing techniques, adult educational classes, case management, and/or other support services.

PROGRAM DESCRIPTIONS

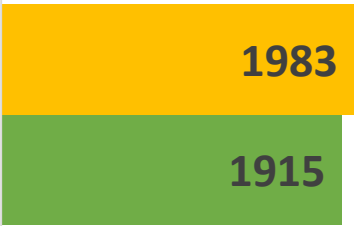
- Program provides supportive shelter, stabilization, counseling, case management, and harm-reduction oriented mental health assessment services to improve the accessibility, timeliness, linkages to primary medical and mental health services, and continuity of care for transgender women and biologically born women located in SOMA.



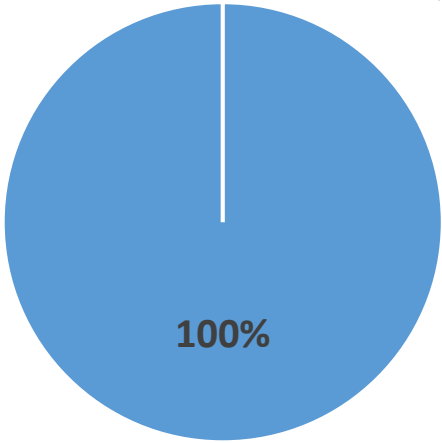
RESIDENTIAL MENTAL
HEALTH

Contracted
Provided

Units of Service



97%

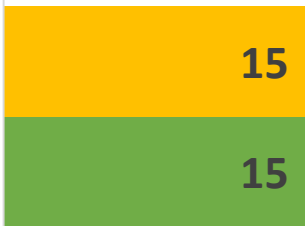


PART A PART B GF

BUDGET/
DELIVERABLES

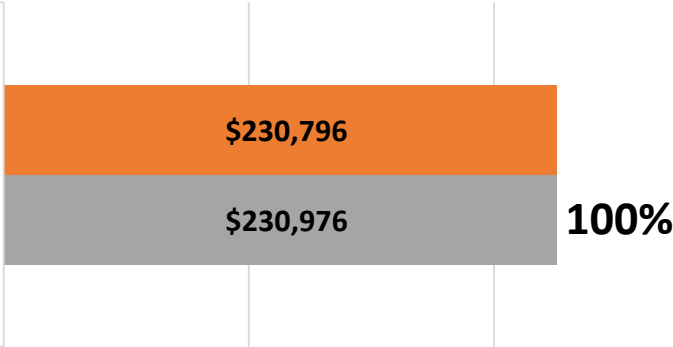
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Undup. Clients

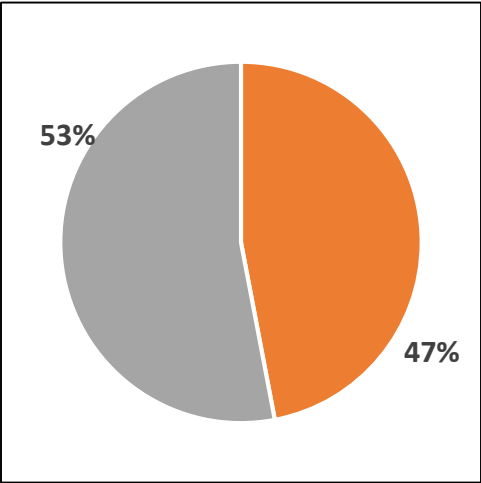
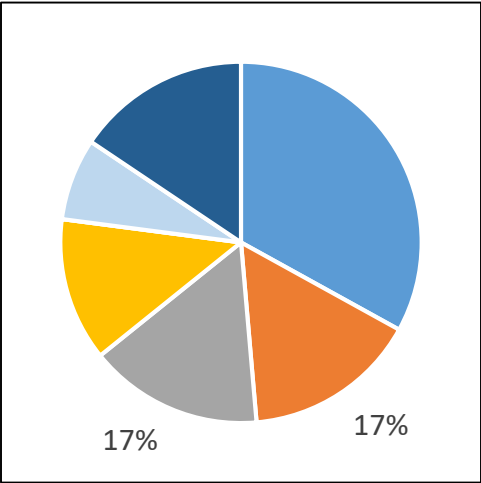
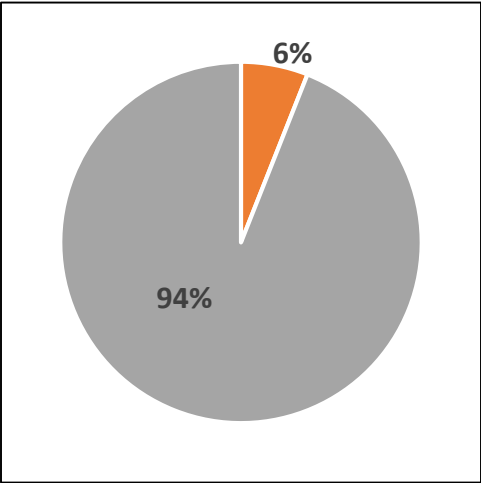


100%

BUDGET



Allocated Expended



CIS MEN	CIS WOMEN
TRANS WOMEN	

WHITE	BLACK/ AFRICAN AMERICAN
LATINO/A/X	ASIAN / PACIFIC ISLANDER
NATIVE AMERICAN / ALASKAN	Multi / More Than One
UNKNOWN	

0-24	25-44
45-64	65+

DEMOGRAPHICS

RENTAL SUBSIDIES

PROGRAM SUMMARY

54

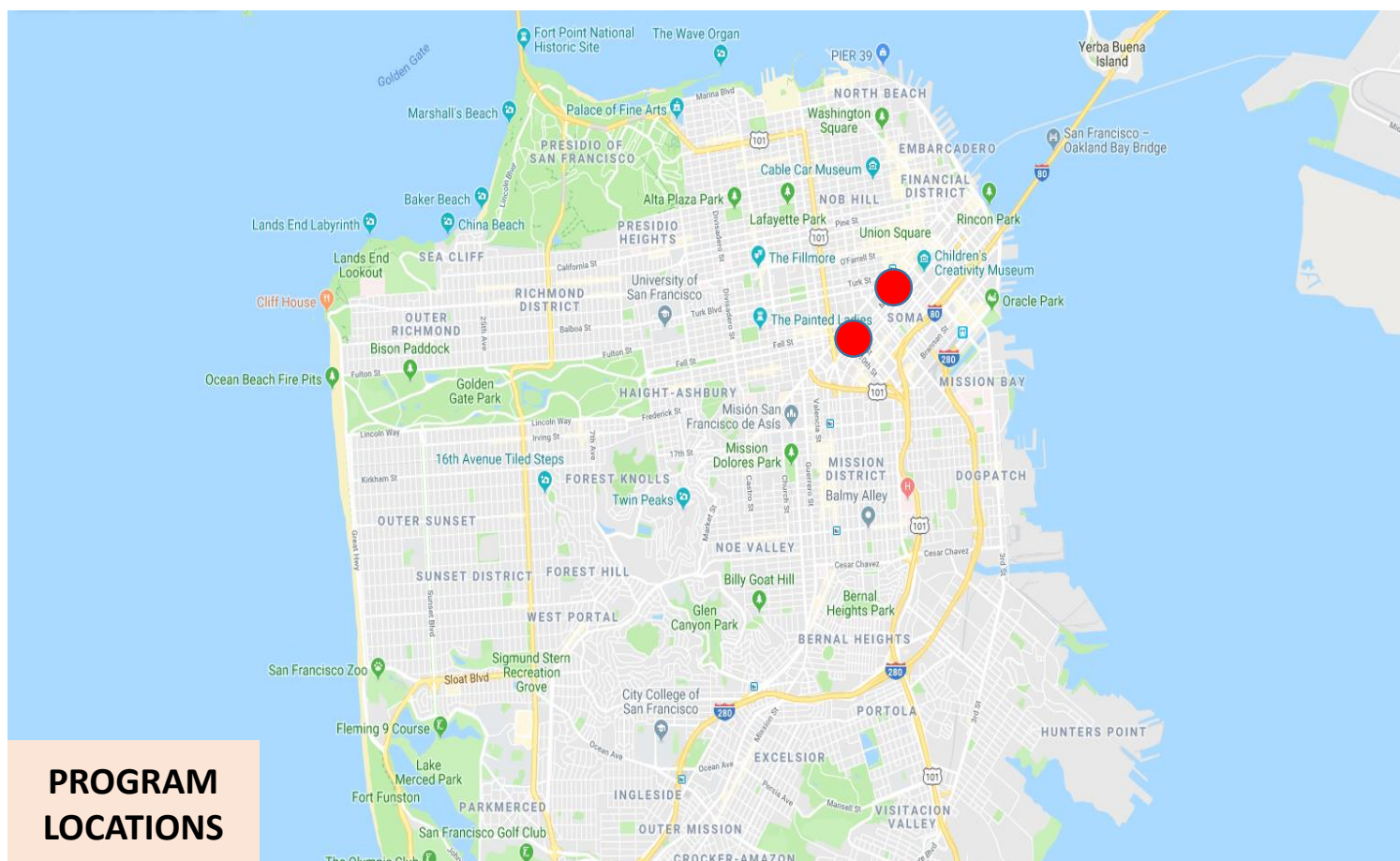
PRIORITY NUMBER: 7

HRSA SUPPORT SERVICES CATEGORY: HOUSING

DEFINITION OF SERVICE: The program's goal is to provide monthly financial assistance in the form of a rental subsidy to clients with disabling HIV or AIDS to help clients secure and maintain stable, safe, and affordable housing.

PROGRAM DESCRIPTIONS

- Two programs located in the SOMA and Mid-Market areas providing rental subsidies to clients who are low income and living with HIV.

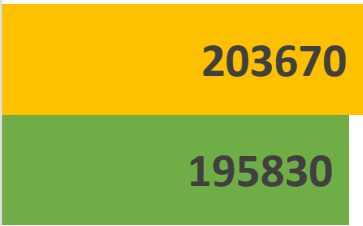


PROGRAM LOCATIONS

RENTAL SUBSIDIES

Contracted
Provided

Units of Service

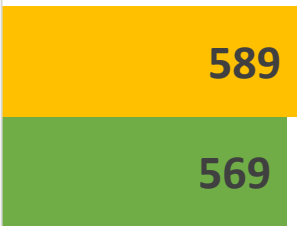


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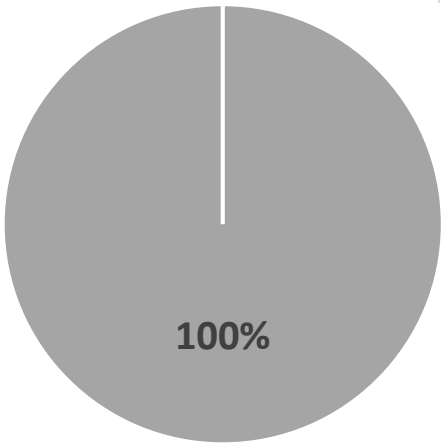
BUDGET/
DELIVERABLES

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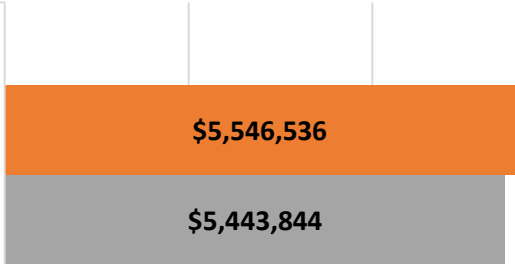
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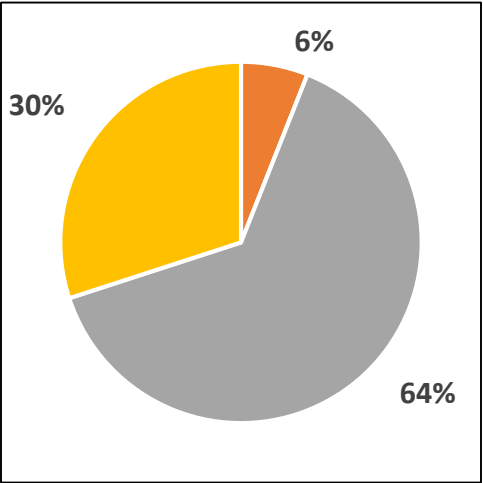
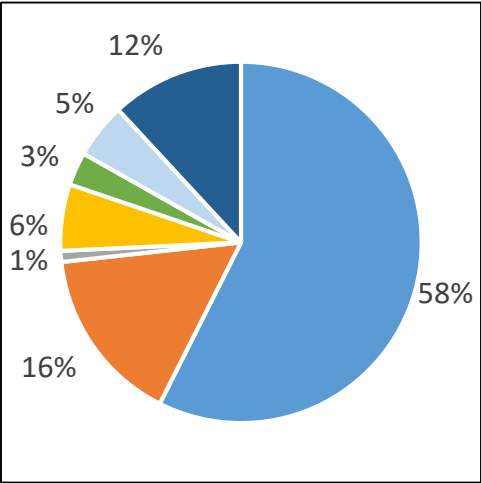
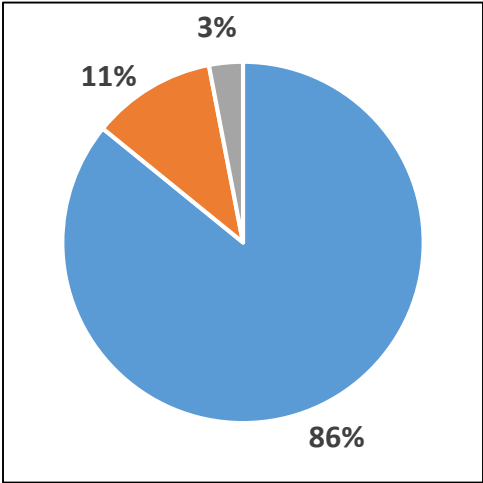
BUDGET



98%

PART A PART B GF

Allocated Expended



CIS MEN	CIS WOMEN
TRANS WOMEN	

WHITE	BLACK/ AFRICAN AMERICAN
LATINO/A/X	ASIAN / PACIFIC ISLANDER
NATIVE AMERICAN / ALASKAN	Multi / More Than One
UNKNOWN	

0-24	25-44
45-64	65+

DEMOGRAPHICS

OTHER SERVICES (LEGAL ASSISTANCE)

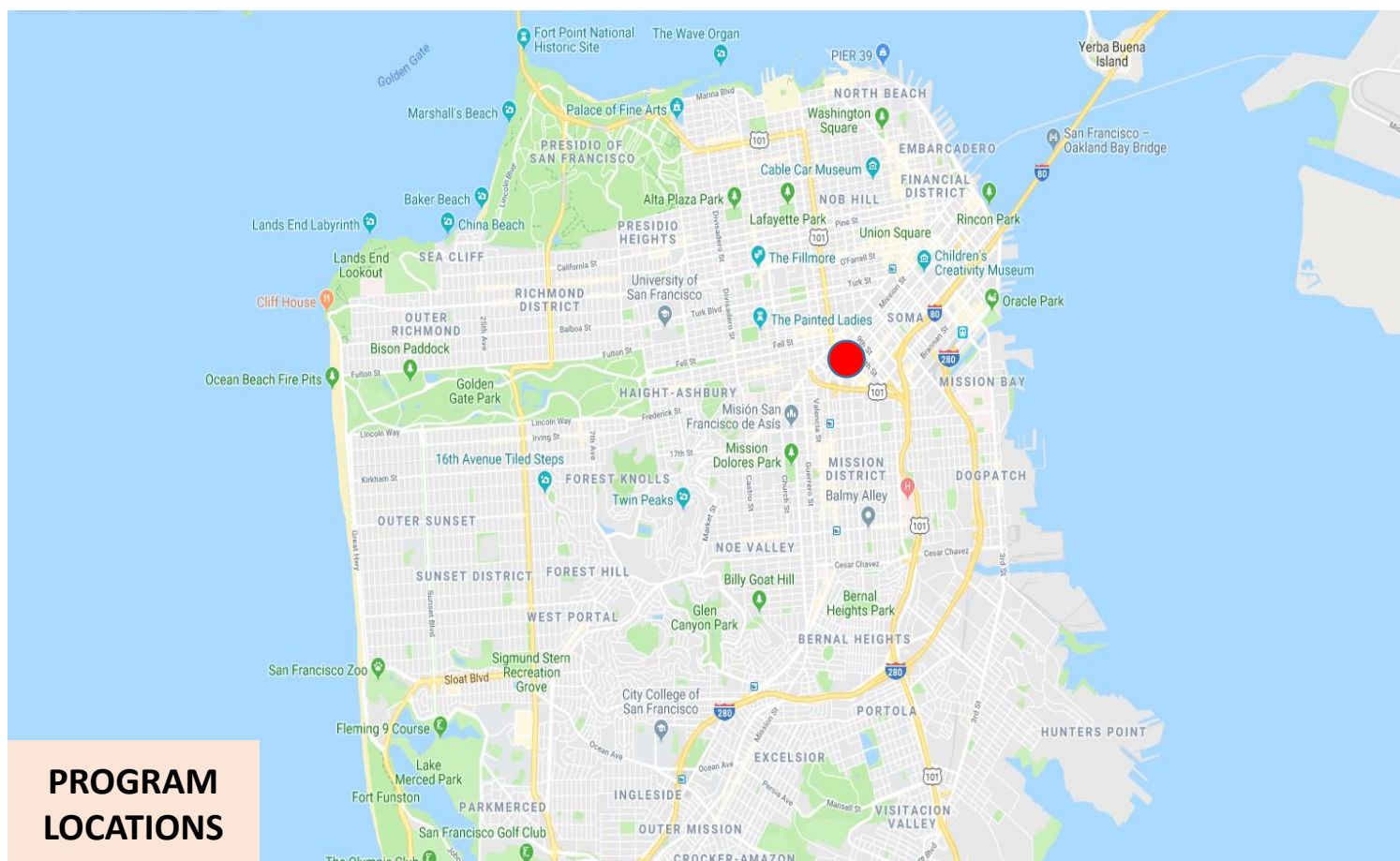
PRIORITY NUMBER: 8

HRSA SUPPORT SERVICES CATEGORY: OTHER SERVICES

DEFINITION OF SERVICE: Legal services includes consultation, referral, and representation in many areas of civil law, including: Wills, trusts and powers of attorney, credit and bankruptcy, housing and eviction prevention, discrimination, confidentiality, health and disability insurance, employment, immigration, and permanency planning for dependent children.

PROGRAM DESCRIPTIONS

- Program located in SoMa provides consultation, referral and representation in most areas of civil law. The target population is people living with HIV/AIDS in San Francisco, especially those with very low income, women, transgender, people of color, injection drug users, individuals in recovery, and persons with



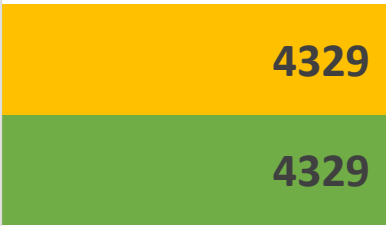
**PROGRAM
LOCATIONS**

LEGAL SERVICES

BUDGET/
DELIVERABLES

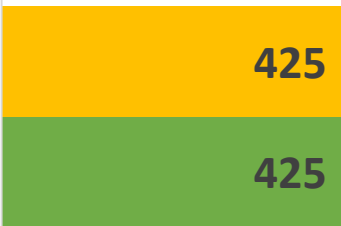
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Provided

Units of Service

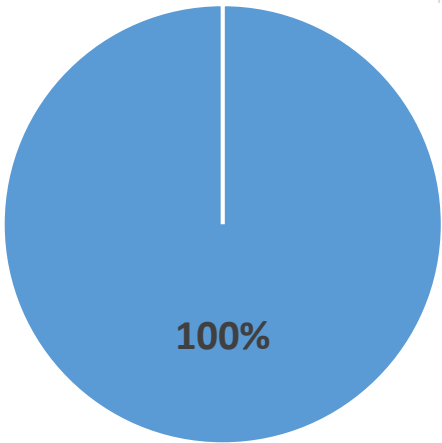


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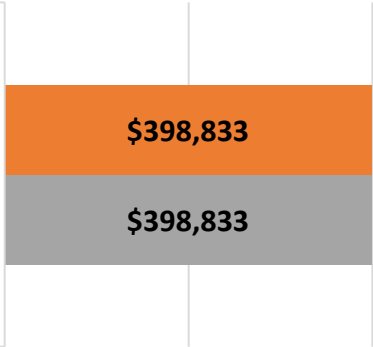
Undup. Clients



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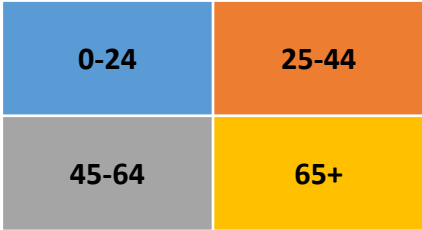
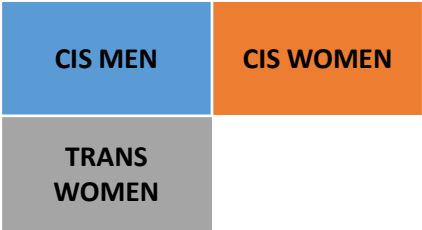
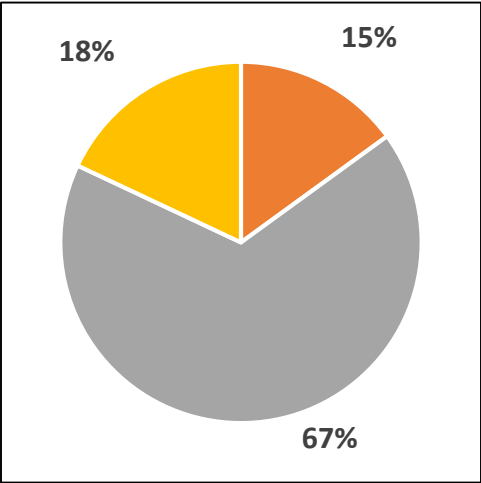
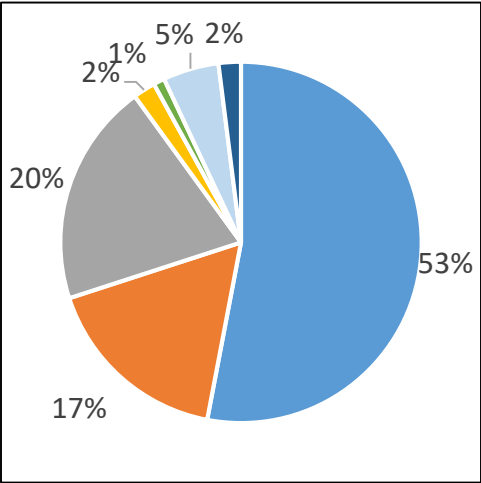
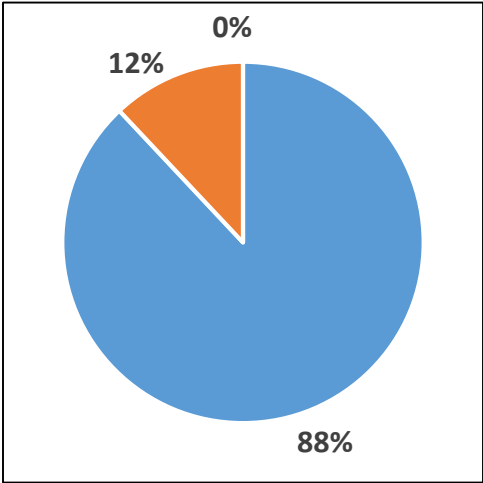
BUDGET



100%

PART A PART B GF

Allocated Expended



DEMOGRAPHICS

NON-MEDICAL CASE MANAGEMENT

PROGRAM SUMMARY

58

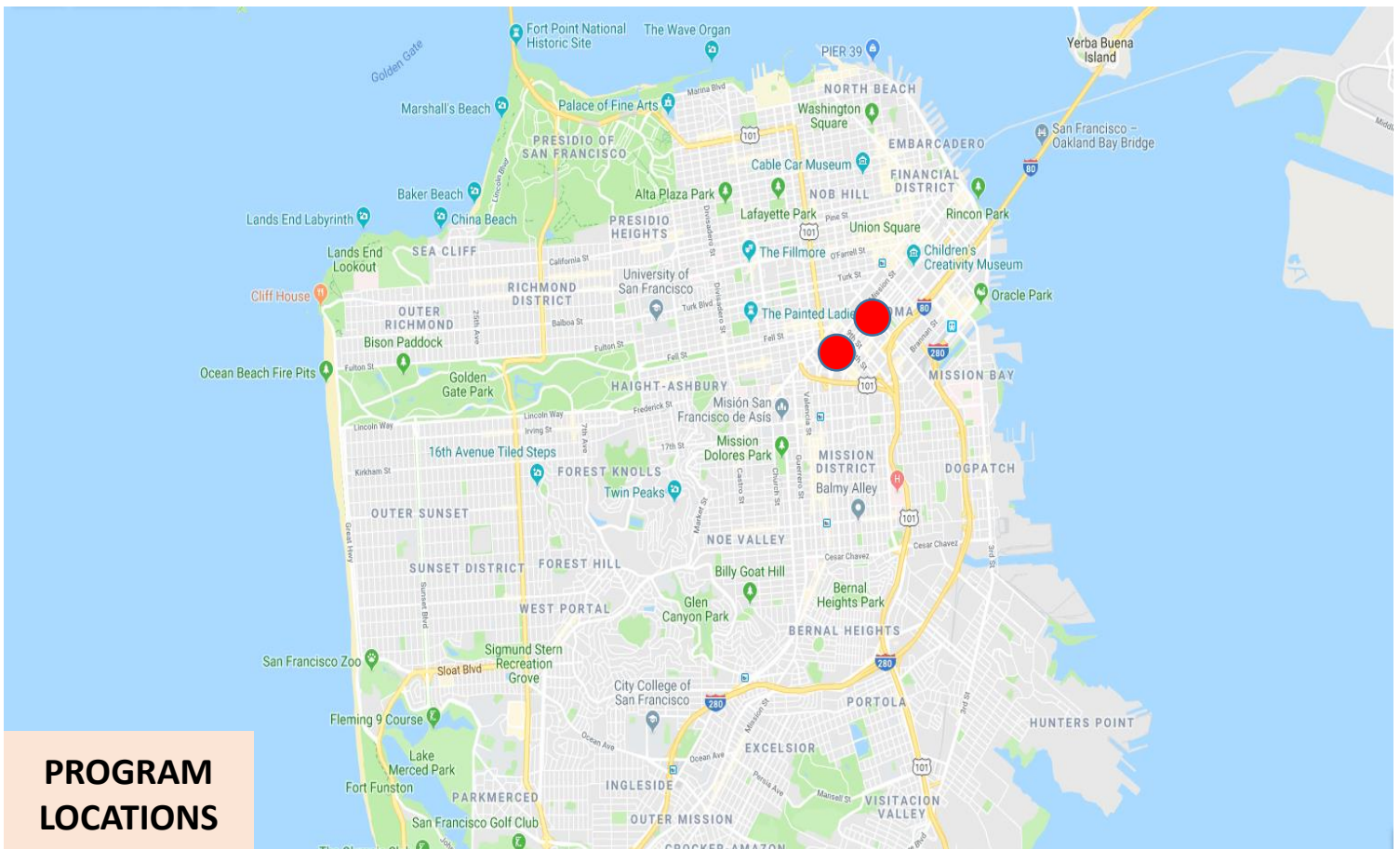
PRIORITY NUMBER: 9

HRSA SUPPORT SERVICES CATEGORY: NON-MEDICAL CASE MANAGEMENT

DEFINITION OF SERVICE: Securing life-saving disability income and health insurance needed for people too disabled to work and providing direct legal representation at all administrative levels to obtain SSI/SSDI, Medi-Cal and Medicare, for people who are HIV positive

PROGRAM DESCRIPTIONS

- Program provide benefits counseling and legal representation, screening, consultation, emergency intakes and referral with a specific emphasis on underserved clients who cannot get legal benefits representation,.
- Program provides financial management services and representative payee services to low-income residents of San Francisco living with HIV/AIDS. Ensures clients' rent will be paid promptly and accurately; establishes relationships with landlords who, because of a guaranteed rent payment, will open housing market to clients whose previous difficulty managing their money made obtaining and maintaining housing nearly impossible. Also provides support to clients to appropriately manage their funds remaining after their rent and bills are paid.



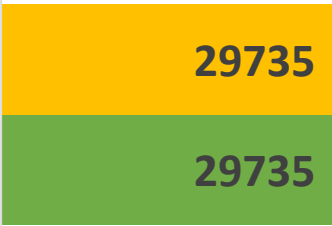
PROGRAM LOCATIONS

NON-MEDICAL CASE MANAGEMENT

BUDGET/
DELIVERABLES

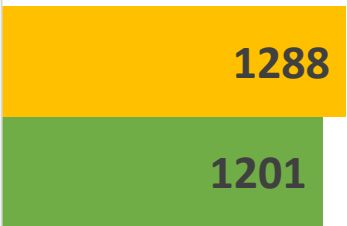
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Units of Service

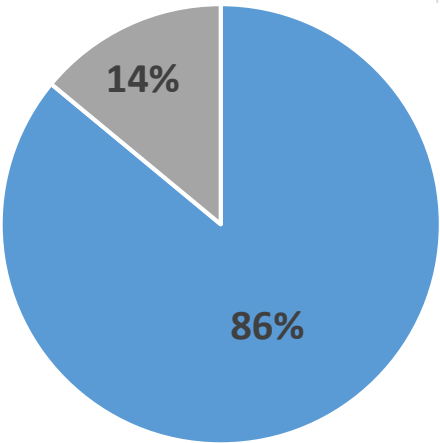


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Undup. Clients

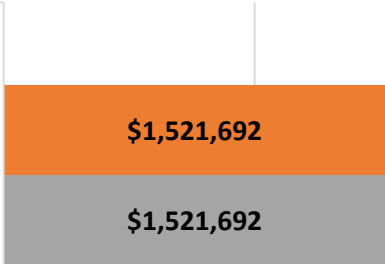


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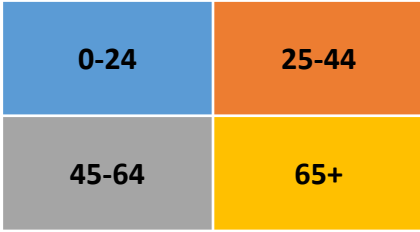
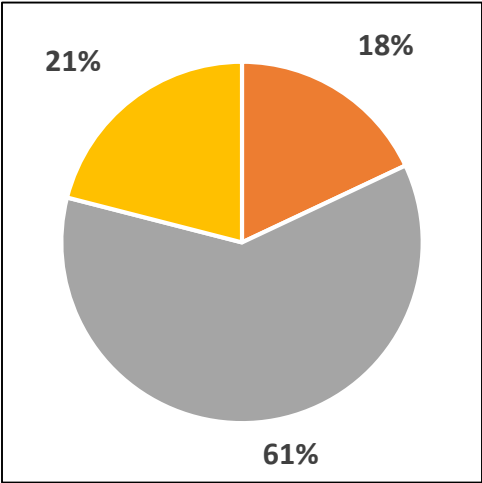
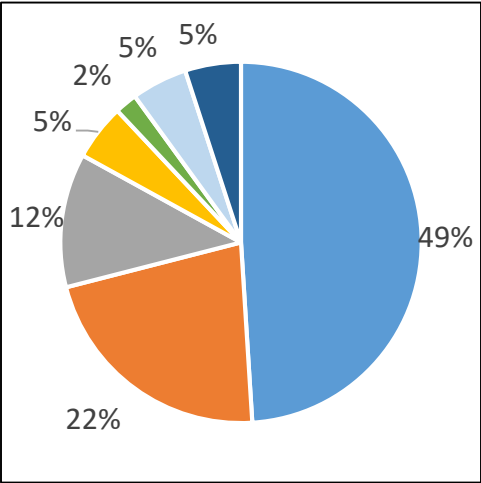
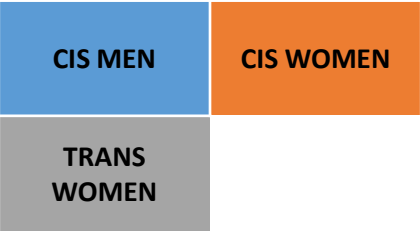
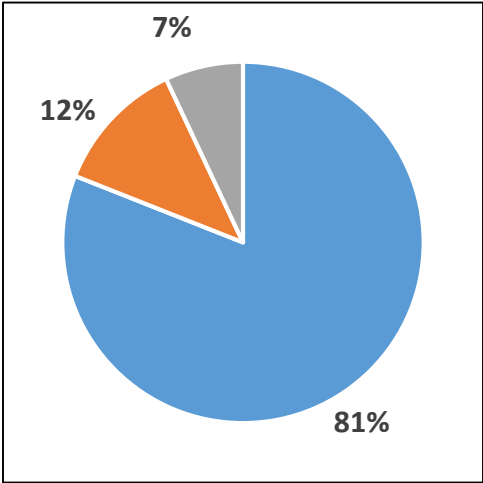
PART A PART B GF

BUDGET



100%

Allocated Expended



DEMOGRAPHICS

FACILITY-BASED CARE

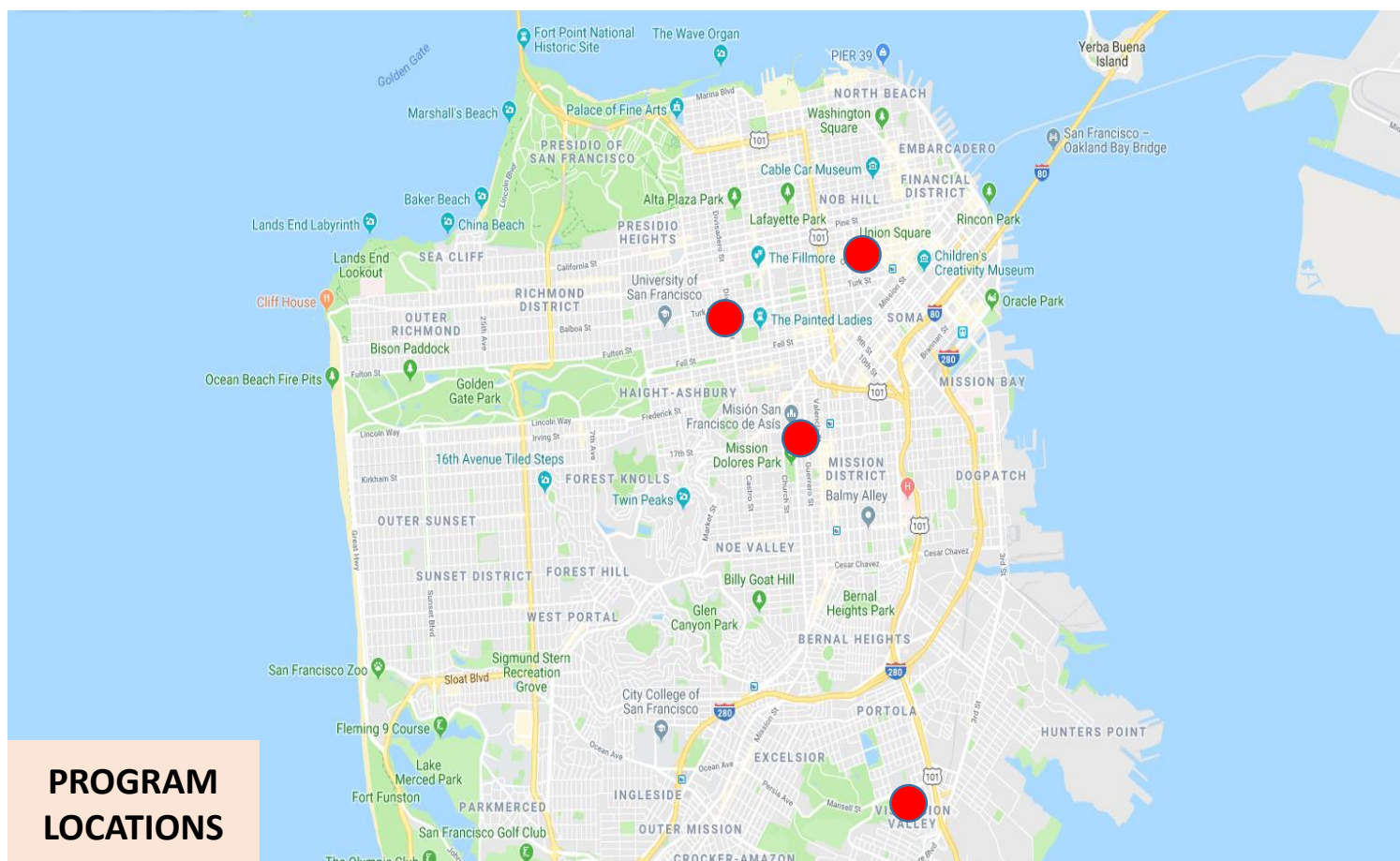
PRIORITY NUMBER: 11

HRSA SUPPORT SERVICES CATEGORY: HOUSING

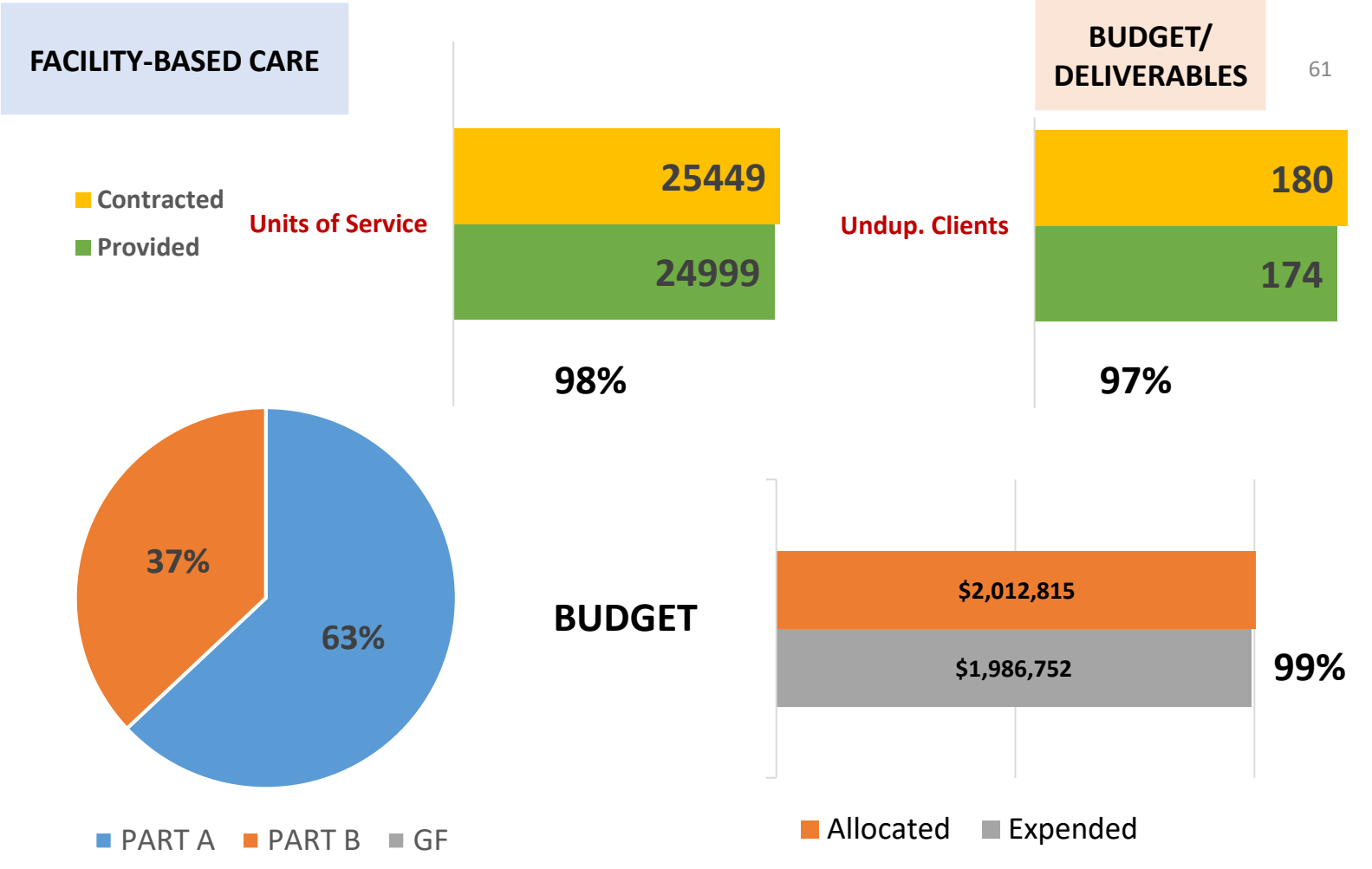
DEFINITION OF SERVICE: PLWHA in need of supervised or assisted living who live in licensed residential settings with support to help maintain their level of functioning through assistance with their daily needs. Therapeutic, nursing, and supportive health services, including services to maintain activities of daily living are provided in a licensed residential care facility by a licensed or certified home health provider. Services are provided in accordance with an individualized care plan established by a multidisciplinary care team.

PROGRAM DESCRIPTIONS

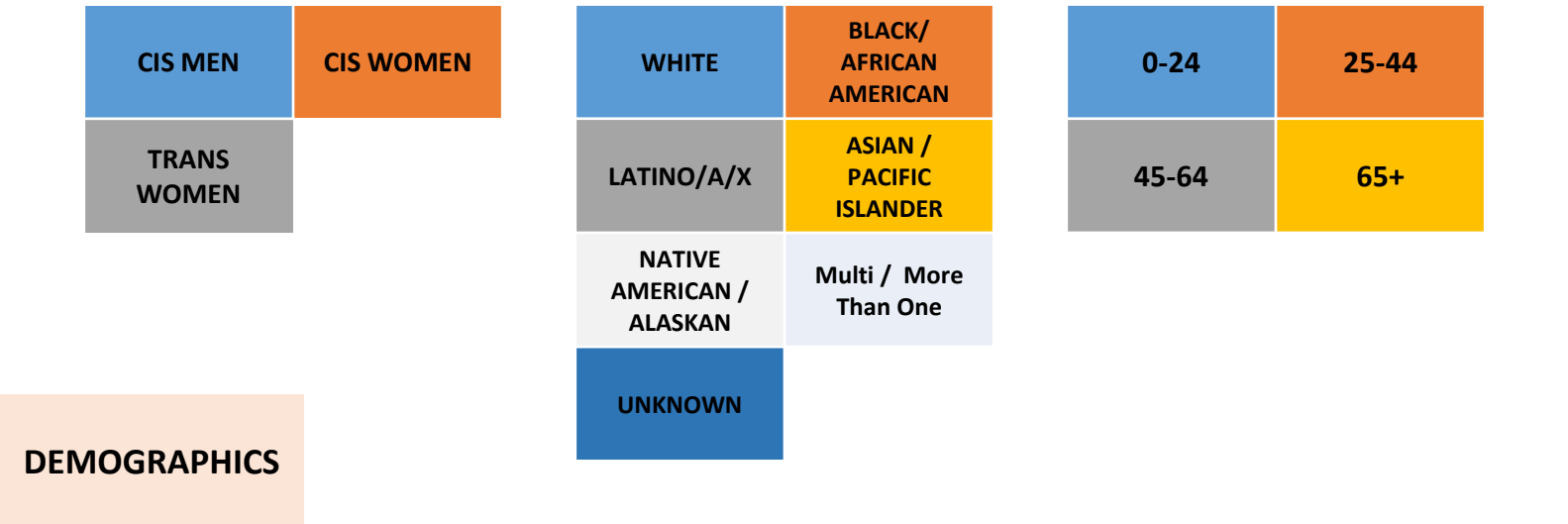
- Program provides comprehensive licensed residential-based home care services for persons with physical or mental health problems related to HIV/AIDS. Located in Visitation Valley. Program provides comprehensive licensed residential-based home care services for persons with physical or mental health problems related to HIV/AIDS. Located in Western Addition.
- Program provides comprehensive licensed, residential-based home care services to formerly homeless individuals who are dually or triply diagnosed with disabling HIV/AIDS. Program located in the Mission Dolores corridor.
- Program provides comprehensive licensed residential based home care service to formerly homeless youth (18-25) who are diagnosed with disabling HIV/AIDS. Located in the Tenderloin



**PROGRAM
LOCATIONS**



INCLUDED IN THE HOME HEALTH CARE SERVICE SUMMARY



OUTREACH

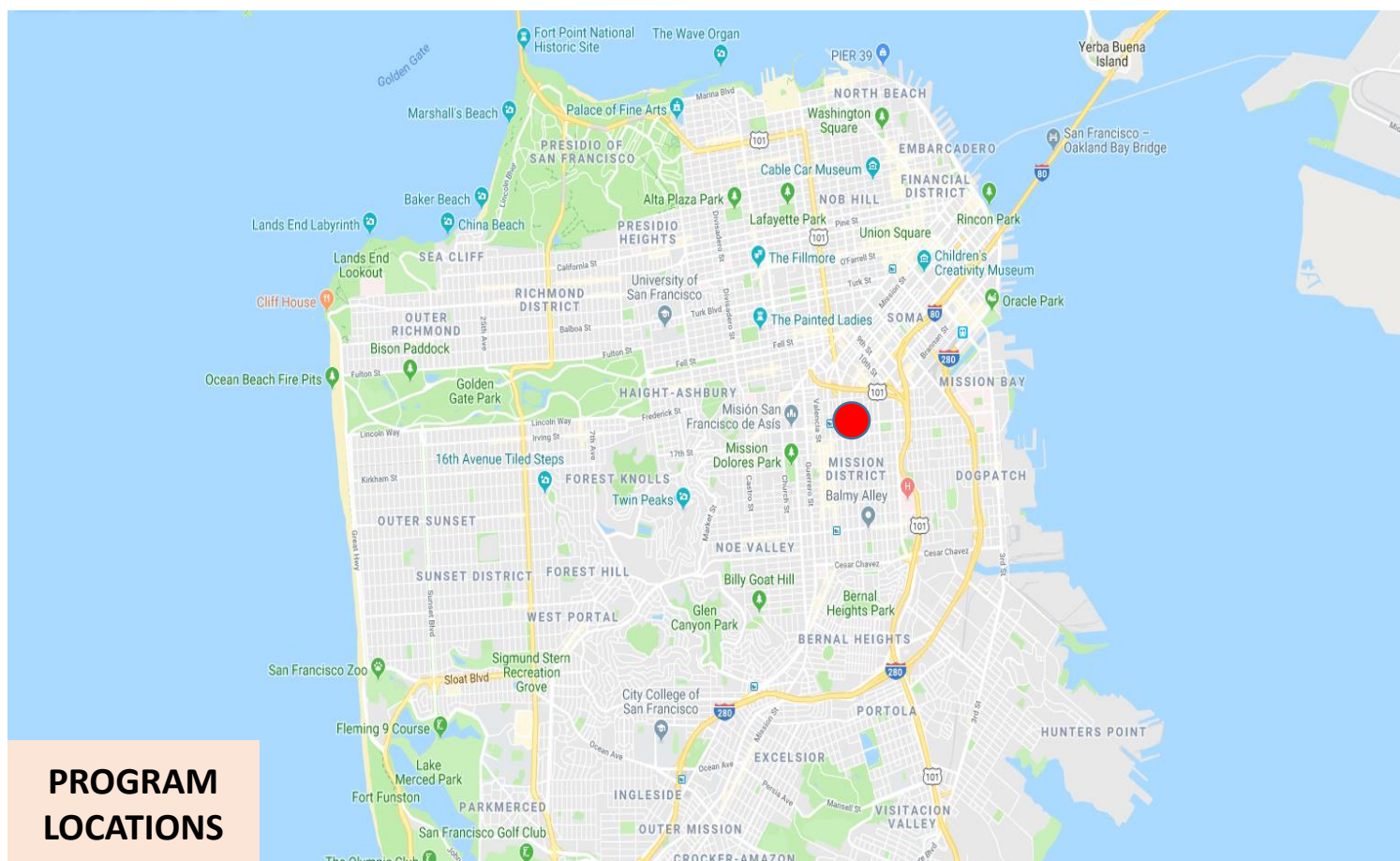
PRIORITY NUMBER: 12

HRSA SUPPORT SERVICES CATEGORY: OUTREACH

DEFINITION OF SERVICE: Programs that have as their principal purpose identification of people with unknown HIV disease or those who know their status so that they may become aware of, and may be enrolled in care and treatment services (i.e., case finding). Services target high-risk communities or individuals. Programs are planned and delivered in coordination with prevention programs and are targeted to populations known to be at disproportionate risk for HIV infection.

PROGRAM DESCRIPTIONS

- Program offers treatment outreach follow up to HIV-positive clients identified through the HIV Testing Program, from outreach in the field, and referrals from other agencies, with the goal of linking them to primary care services and/or keep them engaged until they are ready to do so. Additionally, outreach is conducted with at-risk HIV-negative individuals via direct contact in the field and through group presentations in order to educate and encourage them to receive HIV Testing services and other linkages.

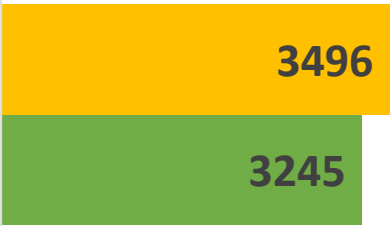


**PROGRAM
LOCATIONS**

OUTREACH

Contracted
Provided

Units of Service

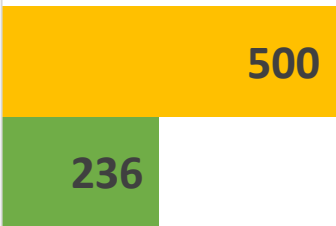


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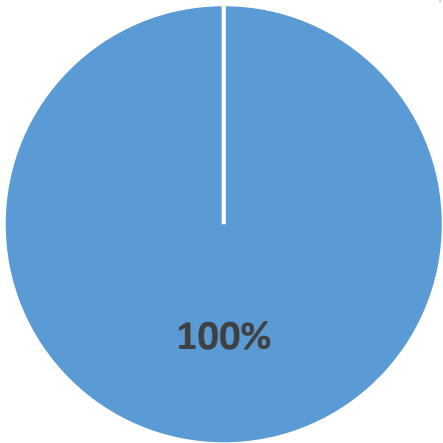
BUDGET/
DELIVERABLES

63

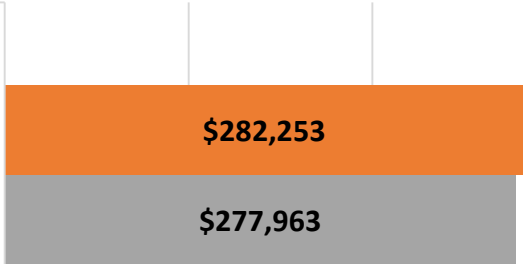
Undup. Clients



47%



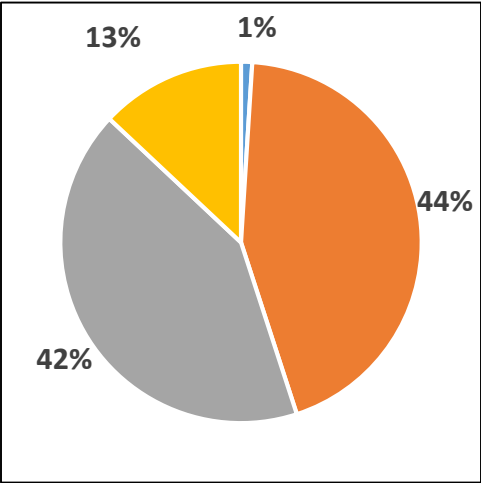
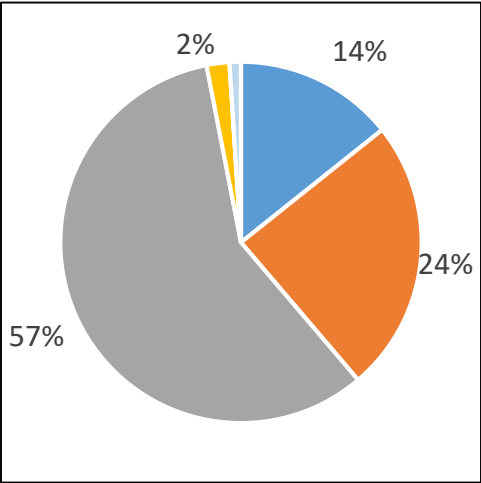
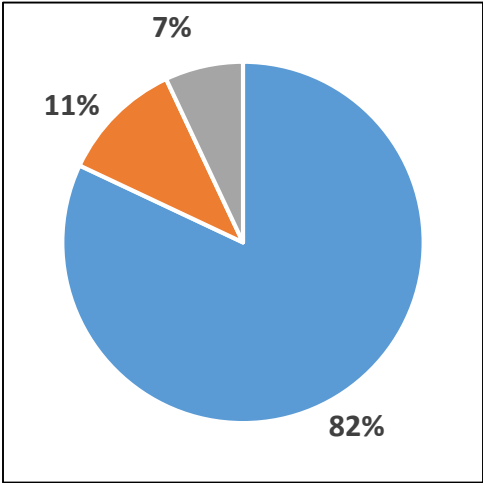
BUDGET



99%

PART A PART B GF

Allocated Expended



CIS MEN	CIS WOMEN
TRANS WOMEN	

WHITE	BLACK/ AFRICAN AMERICAN
LATINO/A/X	ASIAN / PACIFIC ISLANDER
NATIVE AMERICAN / ALASKAN	Multi / More Than One
UNKNOWN	

0-24	25-44
45-64	65+

DEMOGRAPHICS

ACKNOWLEDGEMENTS



HIV Health Services Section was created in 1988 as part of the SFDPH AIDS Office. The overall mission of the AIDS Office has been to support care, research and surveillance efforts and to oversee contracts with community-based services for care and prevention.

Bill Blum	Beth Neary
Maria Lacayo	John Aynsley
Nina Davis	Flor Roman